

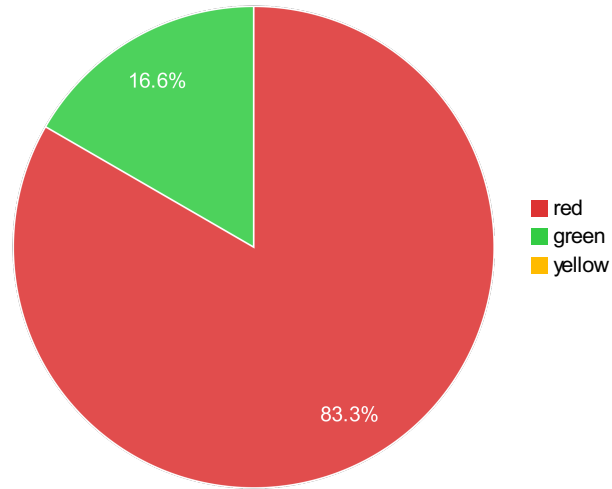
Judicial Fitness and Disability Commission

Annual Performance Progress Report

Reporting Year 2018

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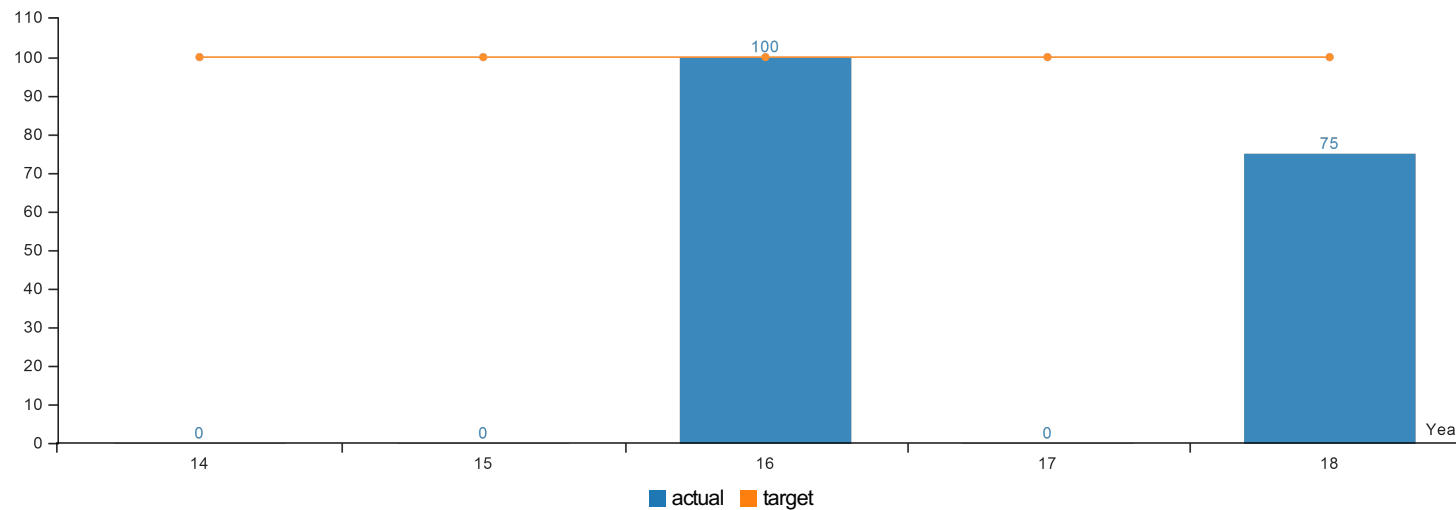
KPM #	Approved Key Performance Measures (KPMs)
1	Percent of Commission recommendations forwarded to the Supreme Court that are upheld by the Supreme Court. -
2	Percent of judges prosecuted by the Commission who are not exonerated. -
3	Percent of stipulated agreements unchanged and approved by the Supreme Court. -
4	Percent of prosecutions completed within two years of first review through date of final Commission action before the Supreme Court. -
5	CUSTOMER SATISFACTION - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information.
6	Percent of total best practices met by the Board. -



Performance Summary	Green	Yellow	Red
	= Target to -5%	= Target -5% to -15%	= Target > -15%
Summary Stats:	16.67%	0%	83.33%

KPM #1	Percent of Commission recommendations forwarded to the Supreme Court that are upheld by the Supreme Court. -
	Data Collection Period: Jan 01 - Jan 01

* Upward Trend = positive result



Report Year	2014	2015	2016	2017	2018
Percent of Commission recommendations to the Supreme Court upheld .					
Actual	0%	0%	100%	0%	75%
Target	100%	100%	100%	100%	100%

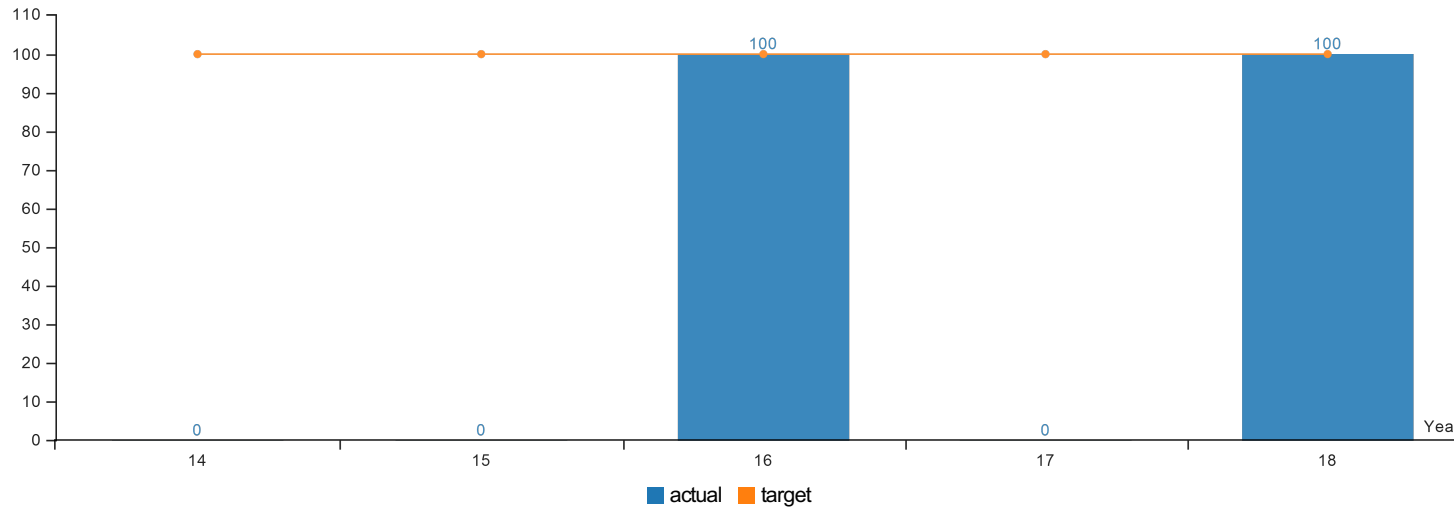
How Are We Doing

In its only prosecution for the 2018 time frame, the Commission found that a Judge violated ethical rules in eight counts of its petition. The Supreme Court found violations in six counts and dismissed two counts. The Commission recommended a sanction of removal, but the Supreme Court's sanction was suspension of the Judge for three years.

Factors Affecting Results

KPM #2	Percent of judges prosecuted by the Commission who are not exonerated. -
	Data Collection Period: Jan 01 - Jan 01

* Upward Trend = negative result



Report Year	2014	2015	2016	2017	2018
Percentage of Judges Exonerated Post Prosecution					
Actual	No Data	No Data	100%	No Data	100%
Target	100%	100%	100%	100%	100%

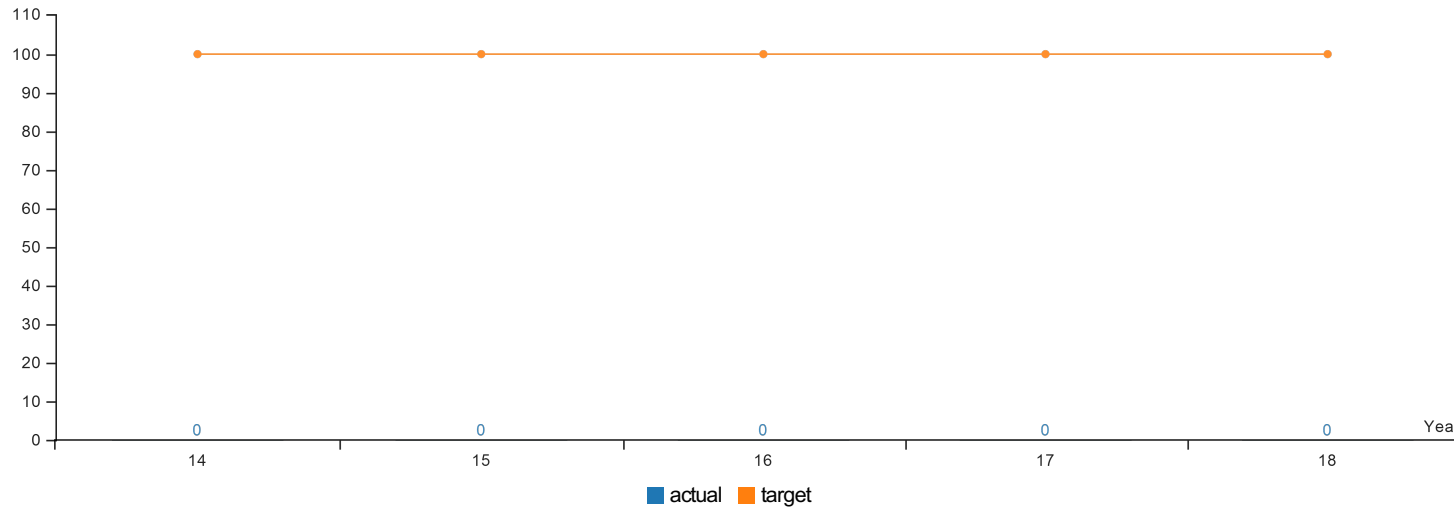
How Are We Doing

In its only prosecution for the 2018 time frame, the Supreme Court sanctioned the Judge in the case.

Factors Affecting Results

KPM #3	Percent of stipulated agreements unchanged and approved by the Supreme Court. -
	Data Collection Period: Jan 01 - Jan 01

* Upward Trend = positive result



Report Year	2014	2015	2016	2017	2018
Percent of stipulated agreements unchanged and approved by the Supreme Court.					
Actual	No Data	No Data	No Data	0%	0%
Target	100%	100%	100%	100%	100%

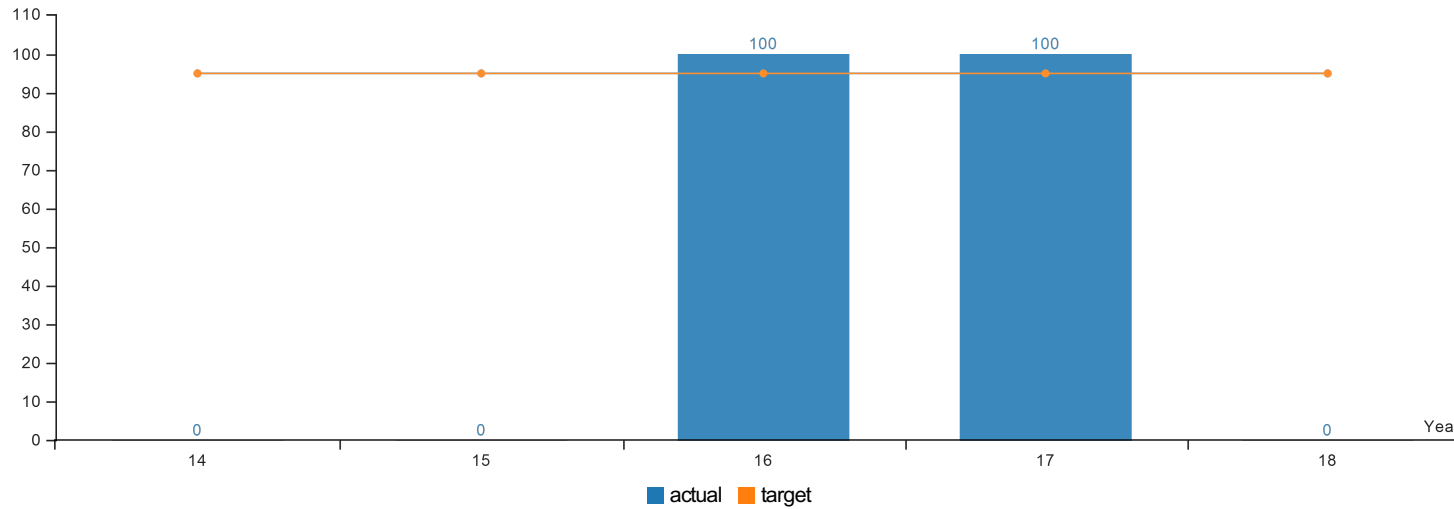
How Are We Doing

For the 2018 time frame, no stipulated agreements were submitted.

Factors Affecting Results

KPM #4	Percent of prosecutions completed within two years of first review through date of final Commission action before the Supreme Court. -
	Data Collection Period: Jan 01 - Jan 01

* Upward Trend = positive result



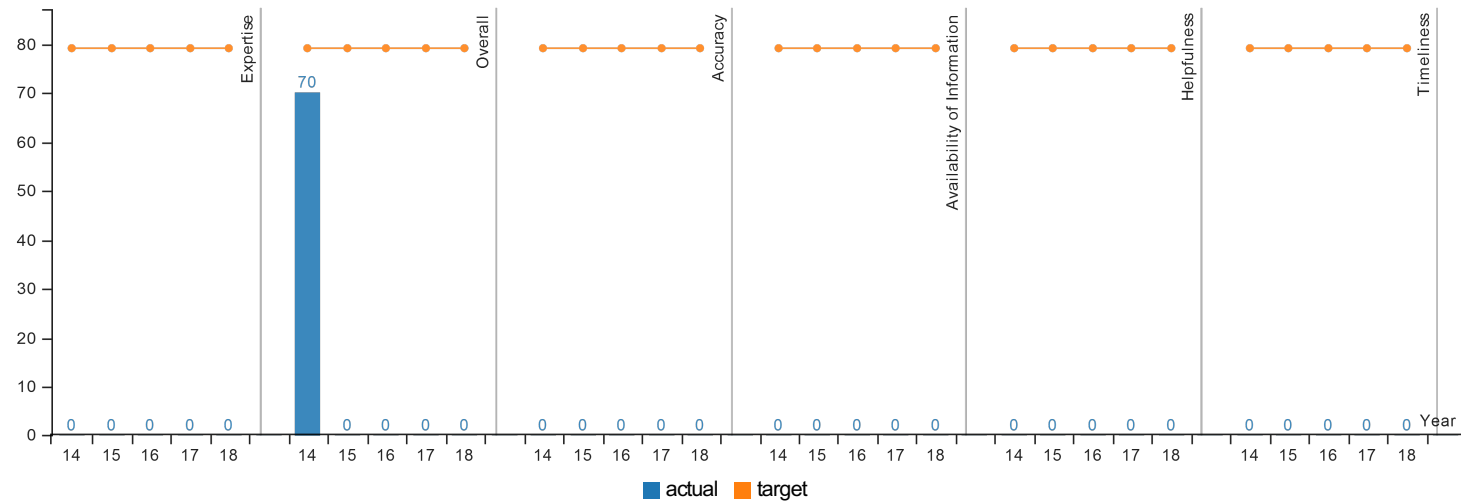
Report Year	2014	2015	2016	2017	2018
Percent of prosecutions completed within two years of first review.					
Actual	0%	0%	100%	100%	0%
Target	95%	95%	95%	95%	95%

How Are We Doing

For the 2018 time frame, no prosecutions were subject to the criteria measured by this KPM.

Factors Affecting Results

KPM #5 CUSTOMER SATISFACTION - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information.
 Data Collection Period: Jan 01 - Jan 01



Report Year	2014	2015	2016	2017	2018
Expertise					
Actual	No Data	No Data	No Data	No Data	No Data
Target	79	79	79	79	79
Overall					
Actual	70	No Data	No Data	No Data	No Data
Target	79	79	79	79	79
Accuracy					
Actual	No Data	No Data	No Data	No Data	No Data
Target	79	79	79	79	79
Availability of Information					
Actual	No Data	No Data	No Data	No Data	No Data
Target	79	79	79	79	79
Helpfulness					
Actual	No Data	No Data	No Data	No Data	No Data
Target	79	79	79	79	79
Timeliness					
Actual	No Data	No Data	No Data	No Data	No Data
Target	79	79	79	79	79

How Are We Doing

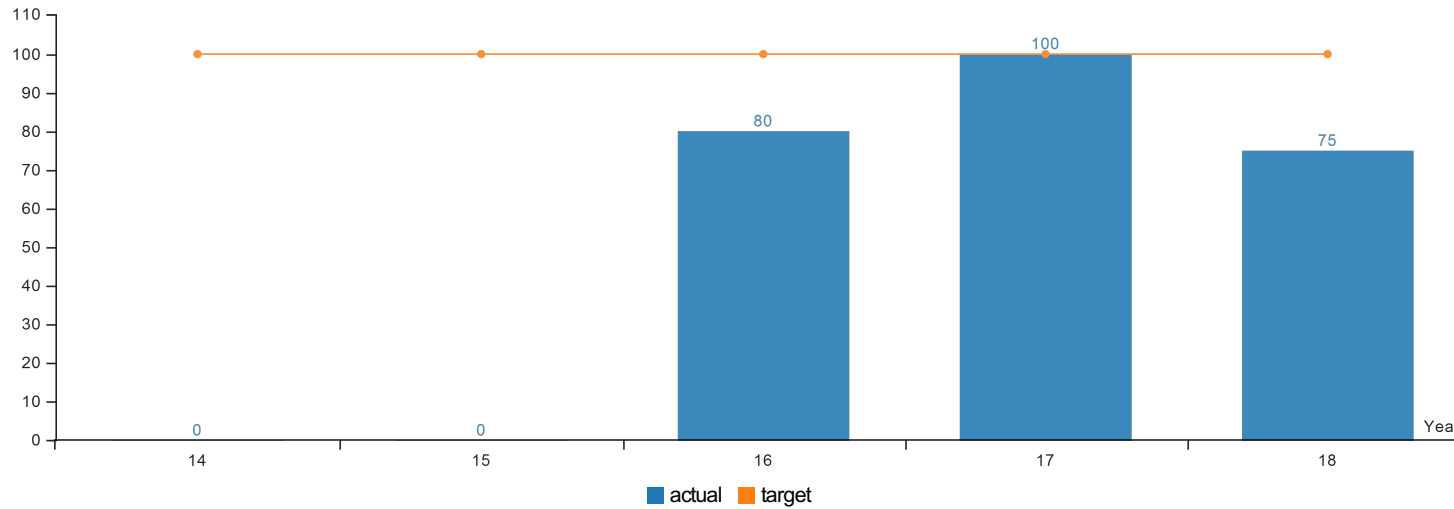
No Data, no customer survey done in 2018

Factors Affecting Results

The Commission has been seeking methods to obtain statistically meaningful data to satisfy this KPM. A new survey form and KPM replacement is being proposed by the Commission for the 2019 reporting year

KPM #6	Percent of total best practices met by the Board. -
	Data Collection Period: Jan 01 - Jan 01

* Upward Trend = positive result



Report Year	2014	2015	2016	2017	2018
Metric Value					
Actual	No Data	No Data	80	100	75
Target	100	100	100	100	100

How Are We Doing

Given staffing, the Commission was not able to meet 100% of the best practices measured in this KPM. The missed measure was internal and not externally facing.

Factors Affecting Results

Present workload greater than .5 FTE staffing built into CJF budget.