## Legislative Fiscal Office

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# Joint Committee on Ways and Means

Sen. Betsy Johnson, Senate Co-Chair Sen. Elizabeth Steiner Hayward, Senate Co-Chair Rep. Dan Rayfield, House Co-Chair

Sen. Jackie Winters, Senate Co-Vice Chair Rep. David Gomberg, House Co-Vice Chair Rep. Greg Smith, House Co-Vice Chair

- To: Education Subcommittee
- From: Tim Walker, Legislative Fiscal Office

**Date:** February 11, 2019

Subject: HB 5008 – Board of Licensed Social Workers Work Session Recommendations

## **Board of Licensed Social Workers – Agency Totals**

	2015-17 Actual	2017-19 Legislatively Approved	2019-21 Current Service Level	2019-21 LFO Recommended	
Other Funds	1,575,651	1,717,671	1,828,013	1,810,716	
Total Funds	1,575,651	1,717,671	1,828,013	1,810,716	
Positions	6	6	6	6	
FTE	6.00	6.00	6.00	6.00	

The 2019-21 LFO recommended budget for the Board of Licensed Social Workers is 6 positions (6.00 FTE), and \$1,810,716 Other Funds. This is a 5.4% increase from the 2017-19 Legislatively Approved Budget. The attached recommendations from the Legislative Fiscal Office for the Board of Licensed Social Workers contains the following:

## **Adjustments to Current Service Level**

See attached "Work Session Presentation Report."

Note: Statewide adjustments and six-year capital construction expenditures are not included in these recommendations. Any needed adjustments will be made in end of session bills.

Accept LFO Recommendation:

MOTION: I move the LFO recommendation to HB 5008. (VOTE)

OR

Change LFO Recommendation:

MOTION: I move the LFO recommendation to HB 5008, with modifications. (VOTE)

#### Performance Measures

See attached "Legislatively Proposed 2017-19 Key Performance Measures."

Accept LFO Recommendation:

MOTION: I move the LFO recommendation on Key Performance Measures. (VOTE)

OR

Change LFO Recommendation:

MOTION: I move the LFO recommendation on Key Performance Measures, with modifications. (VOTE)

#### **Final Subcommittee Action**

LFO recommends that BILL #, as amended by the -X amendment, to be moved to the Ways and Means Full Committee.

MOTION: I move HB 5008 to the Full Committee with a do pass recommendation. (VOTE)

#### **Carriers**

Full Committee: \_\_\_\_\_

House Floor:

Senate Floor: \_\_\_\_\_

## Licensed Social Workers, Board of

## Agency Number: 12400

LFO102 - Work Session Presentation Report 2019-21 Biennium

Version: L - 01 - LFO Analyst Recommended Cross Reference: 12400-000-00-00-00000 Clinical Social Workers, Board of

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2017-19 Agy. Leg. Adopted	-		1,697,440				1,697,440	6	6.00
2017-19 Ebds, SS & Admin Act	-	-	20,231	-			- 20,231	-	-
Ways & Means Actions	-	-	· -	-				-	-
2017-19 Leg Approved Budget	-		1,717,671	-			- 1,717,671	6	6.00
2017-19 Leg Approved Budget (Base)	-	-	1,717,671	-			- 1,717,671	6	6.00
Summary of Base Adjustments	-	-	50,959	-			- 50,959	-	-
2019-21 Base Budget	-		1,768,630	-			1,768,630	6	6.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	3,435	-			3,435	-	-
020: Phase In / Out Pgm & One-time Cost	-	-	(11,000)	-			- (11,000)	-	-
030: Inflation & Price List Adjustments	-	-	66,948	-			66,948	-	-
2019-21 Current Service Level	-		1,828,013	-			- 1,828,013	6	6.00
Adjusted 2019-21 Current Service Level	-		1,828,013				- 1,828,013	6	6.00
Total LFO Recommended Packages	-		(17,297)				- (17,297)	-	-
2019-21 Legislative Actions	-	-	1,810,716	-			- 1,810,716	6	6.00
Net change from 2017-19 Leg Approved Budget	-	-	93,045	-		-	- 93,045	-	-
Percent change from 2017-19 Leg Approved Budget	0.0%	0.0%	5.4%	0.0%	0.0%	0.0%	5.4%	0.0%	0.0%
Net change from 2019-21 Adj Current Service Level	-	-	(17,297)				. (17,297)	-	-
Percent change from 2019-21 Adj Current Service Level	0.0%	0.0%	(1.0%)	0.0%	0.0%	0.0%	. (1.0%)	0.0%	0.0%

# Legislatively Proposed 2019 - 2021 Key Performance Measures

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#### Agency: Social Workers, Board of Licensed

#### **Mission Statement:**

To protect the citizens of Oregon by setting a strong standard of practice and ethics through the regulation of social workers.

Legislatively Proposed KPMs	Metrics	Agency Request	Last Reported Result	Target 2020	Target 2021
1. TIMELY COMPLAINT RESOLUTION - Percent of complaints upon which the Board makes a decision within six months of when the complaint is received in the Board office.		Approved	19%	0%	TBD
2. CE AUDITS - Percent of license renewal Continuing Education audits that meet the requirement for accredited coursework.		Approved	100%	0%	TBD
4. CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Overall	Approved	77%	0%	TBD
	Expertise		85%	0%	TBD
	Accuracy		79%	0%	TBD
	Availability of Information		80%	0%	TBD
	Helpfulness		67%	0%	TBD
	Timeliness		73%	0%	TBD
5. BOARD BEST PRACTICES - Percent of total best practices met by the Board.		Approved	100%	0%	TBD

#### LFO Recommendation:

LFO recommends approval of the Key Performance Measures and targets as proposed.

#### SubCommittee Action: