
OHA's implementation of the CCO incentive-based accountability system

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OFFICE OF HEALTH ANALYTICS
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Establishing legislation

SB 1580 (2012)

- There is created a **nine-member metrics and scoring committee** appointed by the Director of the Oregon Health Authority...
- The committee shall use **a public process** to identify objective outcome and quality measures [and benchmarks], including **measures of outcome and quality** for...
- Quality measures adopted by the committee **must be consistent with existing state and national quality measures**.
- The committee must **adopt...measures annually and adjust** the measures to reflect:
 - (a) The amount of the global budget for a coordinated care organization;
 - (b) Changes in membership of the organization;
 - (c) The organization's costs for implementing outcome and quality measures; and
 - (d) The community health assessment and the costs of the community health assessment conducted by the organization under section 13 of this 2012 Act.
- The Authority shall **evaluate on a regular and ongoing basis... and publish** the information collected under this section at aggregate levels

Overall accountability

- Metrics incentive program is just a piece of the accountability puzzle
- Multi-faceted transformation
- Other areas of accountability and opportunity:
 - Global budget and flexibility
 - Transformation and quality strategy plans
 - Transformation grants
 - Non-incentive based reporting
 - Technical assistance opportunities

How are CCOs doing?

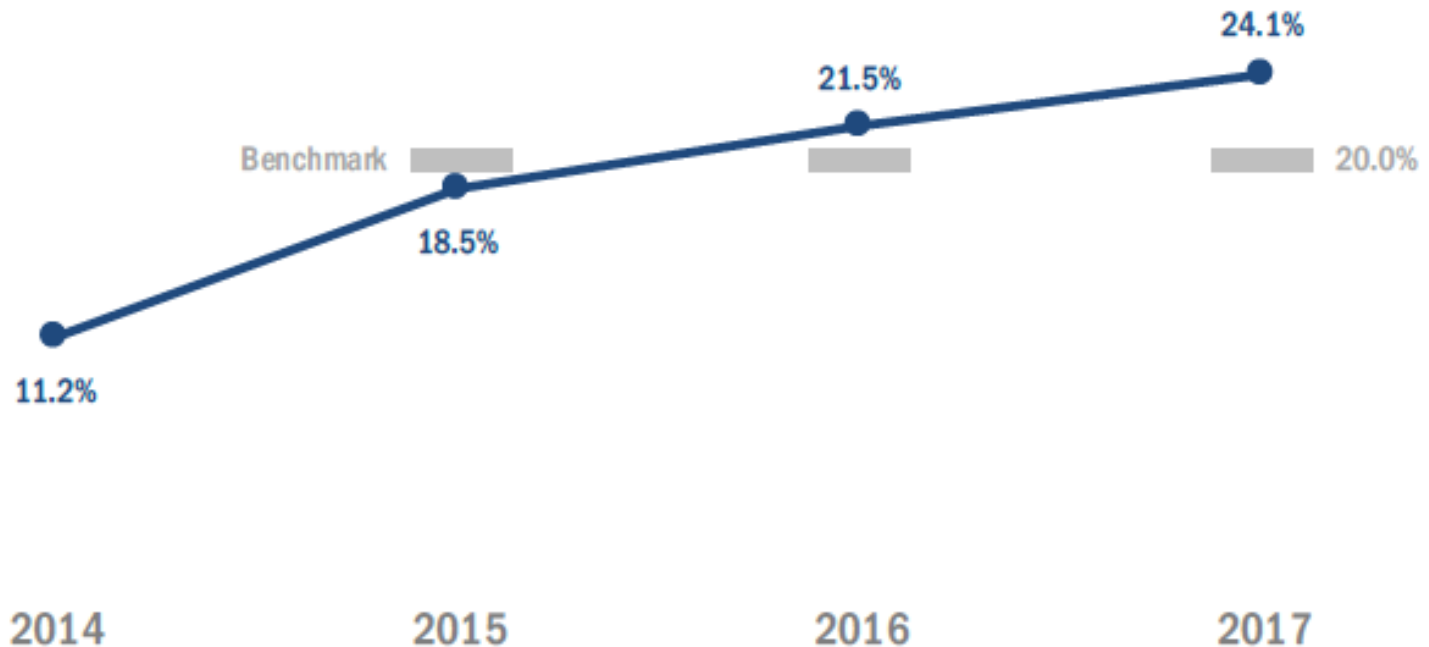


Initial results

- Six years later, CCOs are considered a success
 - CCOs have reduced cost growth
 - CCOs are improving quality
 - CCOs are improving member health
- Metrics program is a clear driver of improvement

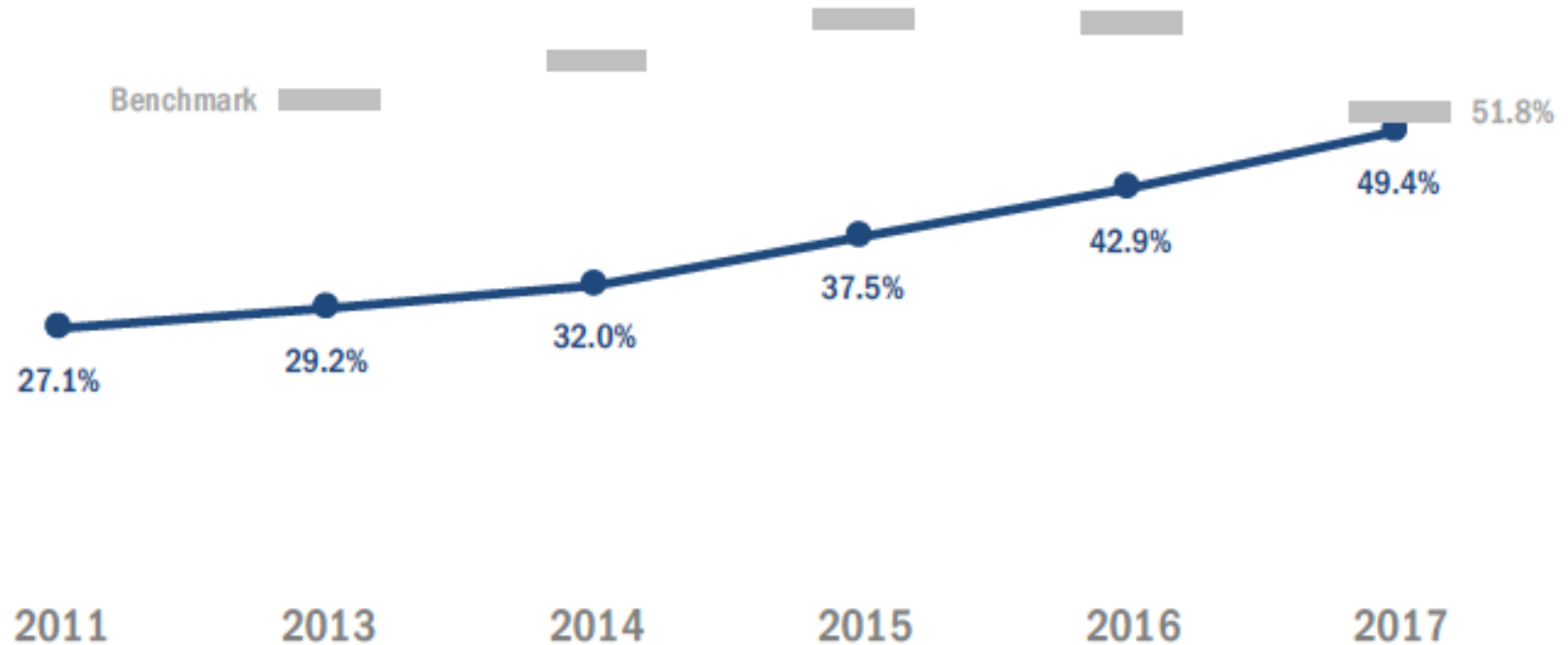
Quality measures tied to incentive payments have improved significantly

Statewide, dental sealants for children (all ages) continues to increase.



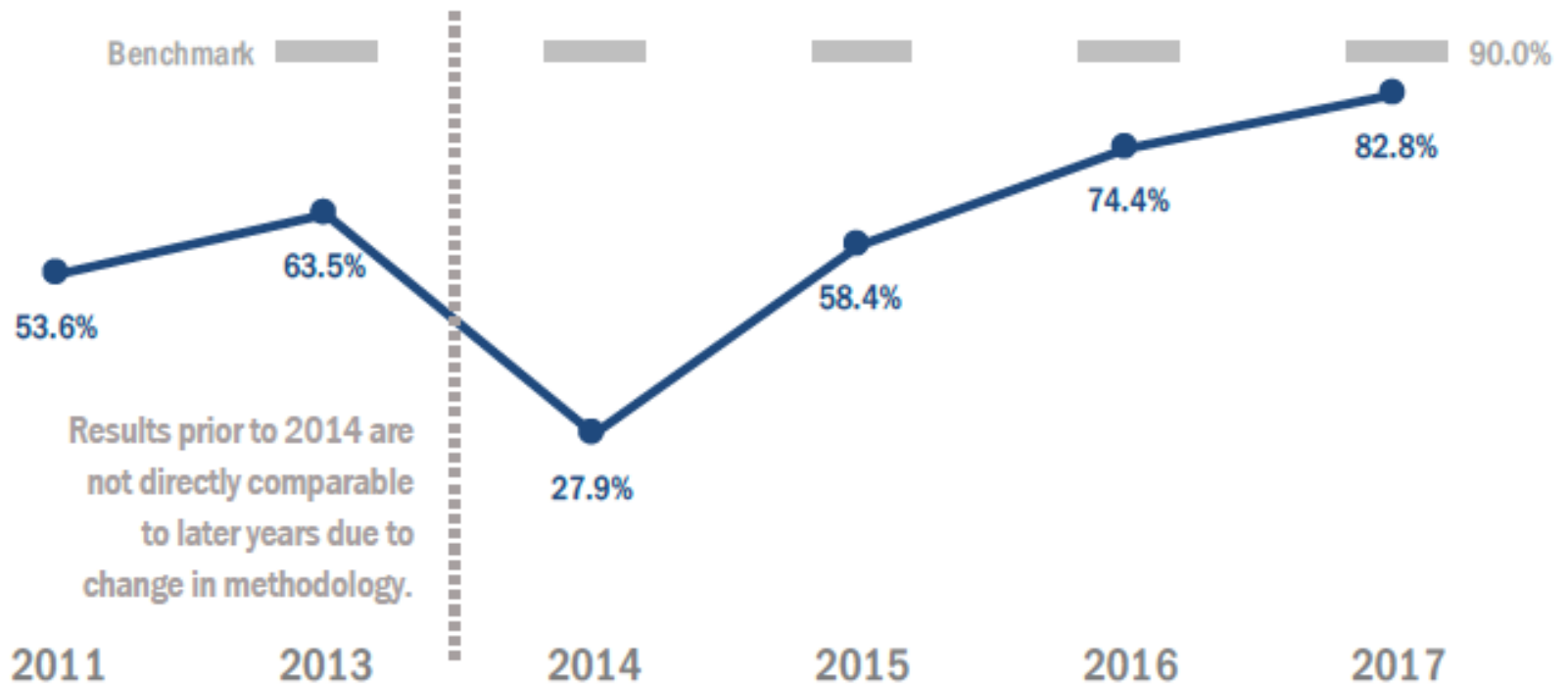
Quality measures tied to incentive payments have improved significantly

Statewide, adolescent well-care visits continue to increase.



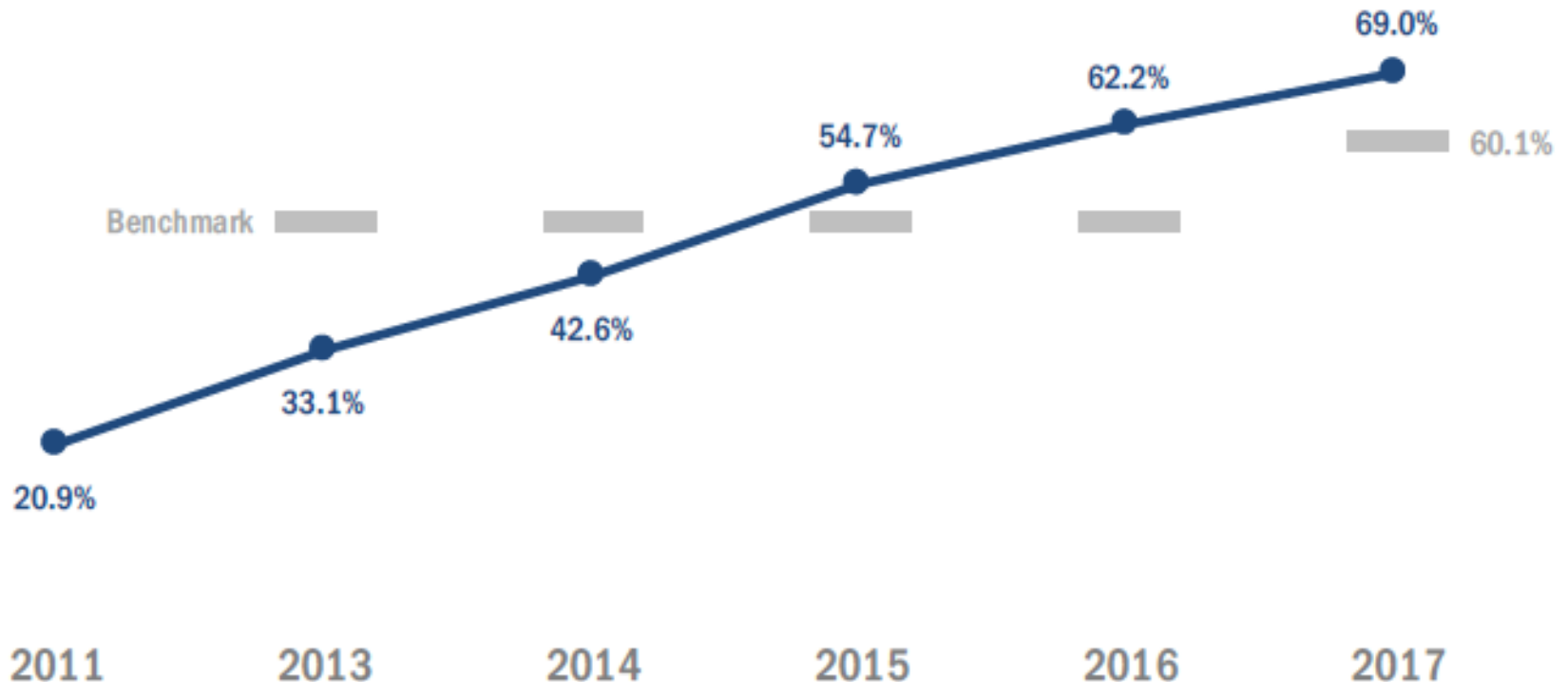
Quality measures tied to incentive payments have improved significantly

Statewide, assessments for children in DHS custody continue to increase.



Quality measures tied to incentive payments have improved significantly

Statewide, developmental screenings continue to increase.



Quality Pool Distribution

To earn their **full quality pool payment** in 2017, CCOs had to:

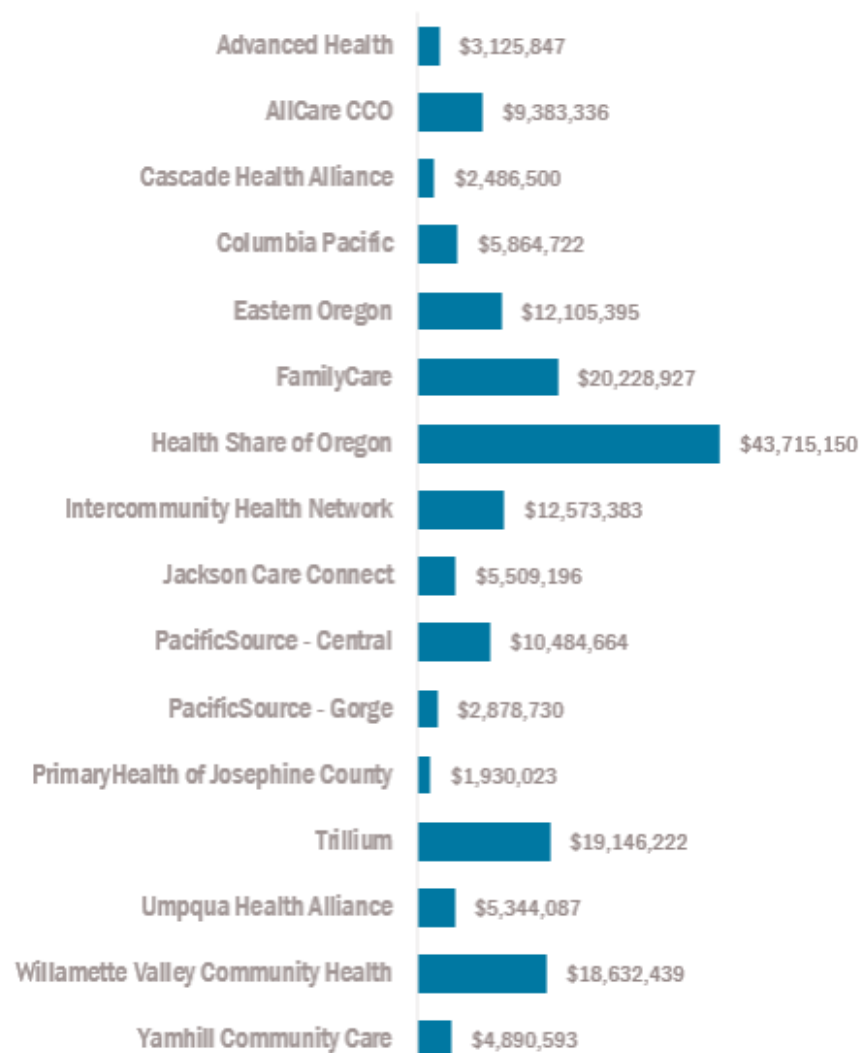
- ✓ Meet the benchmark or improvement target on at least 12 of the 16 measures; and
- ✓ Have at least 60 percent of their members enrolled in a patient-centered primary care home (PCPCH).

Money left over from the quality pool goes to a **challenge pool**. To earn the challenge pool payments, CCOs had to meet the benchmark or improvement target on the three challenge pool measures.

All money in the pool is distributed every year.

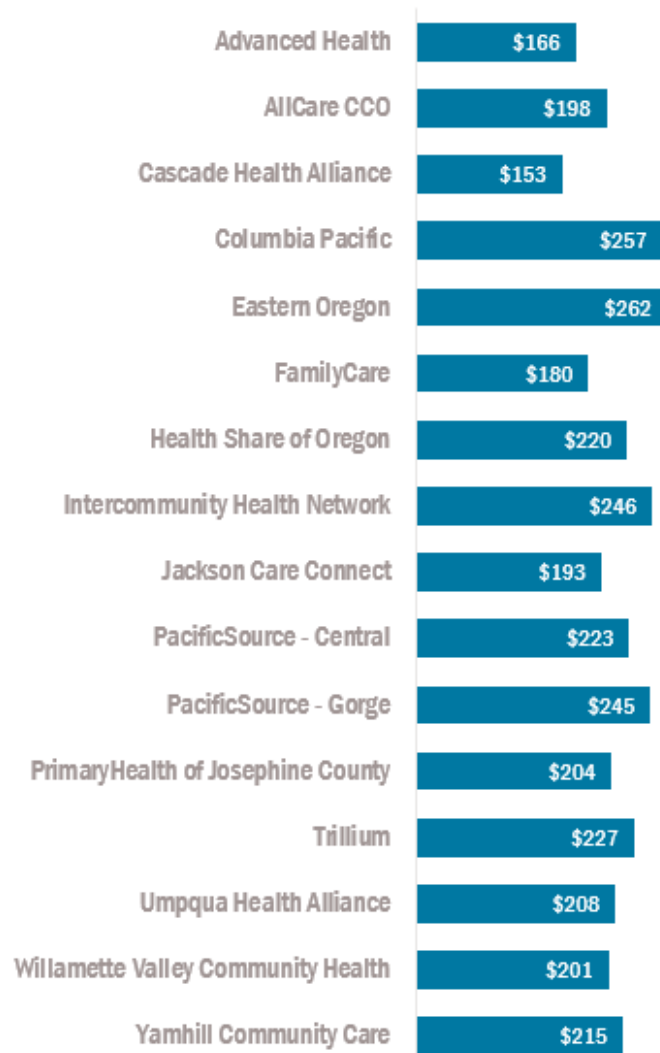
2017 QUALITY POOL DISTRIBUTION

Total quality pool dollars earned, by CCO.



Quality pool earned per member.

(December 2017 enrollment)



Incentive measures – what works?

- **Growing incrementally and intentionally**
 - Program started with clear, straightforward process measures
 - Just beginning to use and explore measures that:
 - Are outcomes based
 - Might not have a national benchmark
 - Go outside the “clinic walls”
- **Allowing time to build:**
 - Trust in the measurement and implementation process
 - Data/measurement literacy at the CCO level
 - Analytic capacity at the CCO level and state level
- **Consistent, transparent reporting**
 - Supports CCOs in being successful, creates clear expectations
- **Engaging the CCOs in the process**

CCO Incentive Measures since 2013

This document summarizes the changes in the CCO incentive measure set since the first year of the program, 2013, including the challenge pool measures ; major specification changes. For more information about the CCO incentive measures and specifications, please visit: www.oregon.gov/oha/hpa/analytics/Pages/CCO-Baseline-Data.aspx.

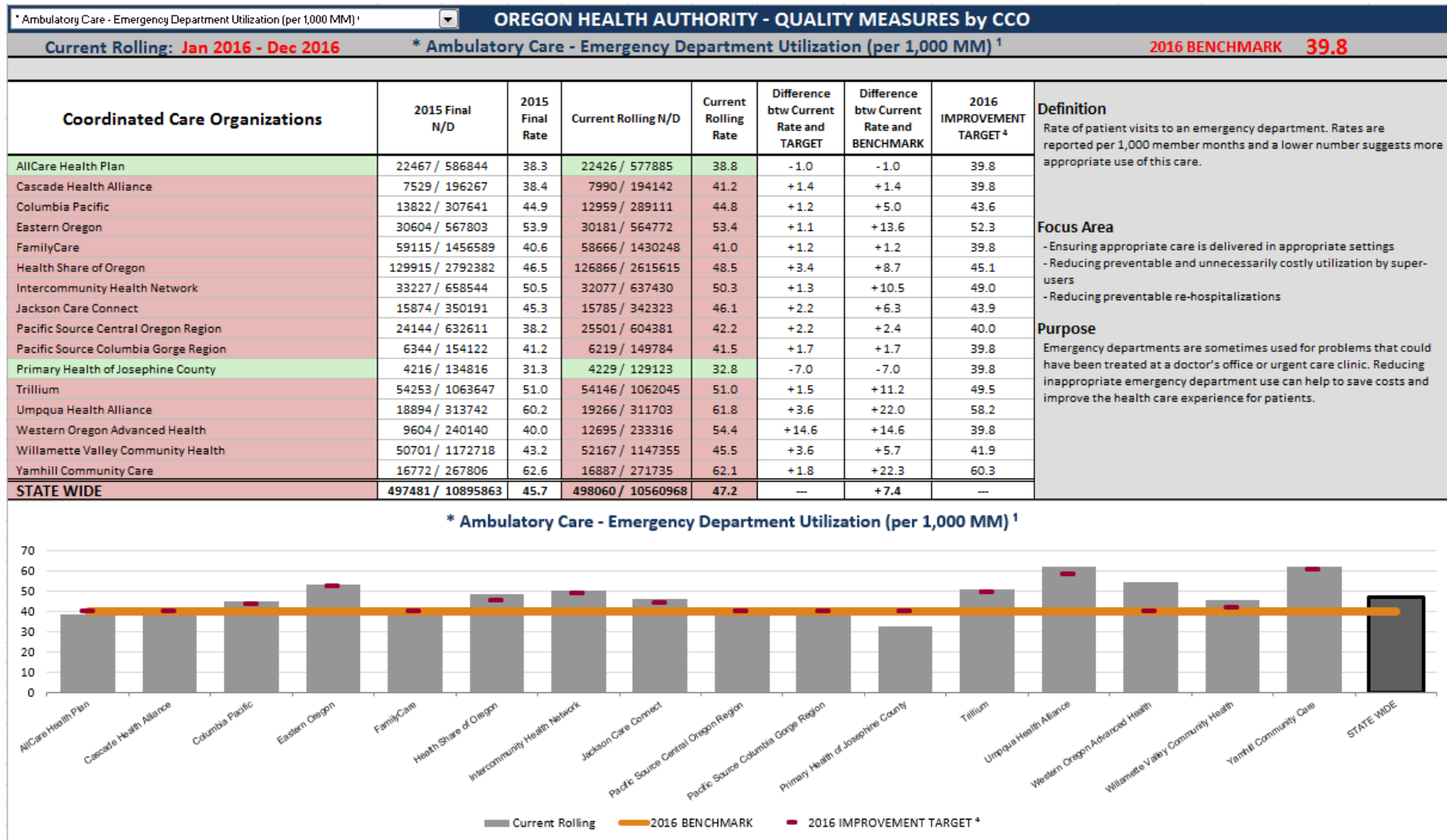
CCO Incentive Measures

Adolescent well-care visits
 Alcohol or other substance misuse screening (SBIRT)
 Ambulatory care: Emergency department (ED) utilization
 CAHPS composite: Access to care
 CAHPS composite: Satisfaction with care
 Childhood immunization status
 Cigarette smoking prevalence
 Colorectal cancer screening
 Controlling high blood pressure
 Dental sealants on permanent molars for children
 Depression screening and follow-up plan
 Developmental screening in the first 36 months of life
 Diabetes: HbA1c poor control
 Disparity measure: ED visits among members with mental illness
 Early elective delivery
 Effective contraceptive use
 Electronic health record adoption
 Follow-up after hospitalization for mental illness
 Follow-up for children prescribed ADHD medication
 Health assessments for children in DHS custody
 Oral evaluation for adults with diabetes
 Patient centered primary care home enrollment
 Timeliness of prenatal care
 Timeliness of postpartum care
 Weight assessment and counseling for children and adolescents

	2013	2014	2015	2016	2017	2018	2019
Adolescent well-care visits							
Alcohol or other substance misuse screening (SBIRT)					1		
Ambulatory care: Emergency department (ED) utilization							
CAHPS composite: Access to care							
CAHPS composite: Satisfaction with care							
Childhood immunization status							
Cigarette smoking prevalence							
Colorectal cancer screening							
Controlling high blood pressure							
Dental sealants on permanent molars for children							
Depression screening and follow-up plan							
Developmental screening in the first 36 months of life							
Diabetes: HbA1c poor control							
Disparity measure: ED visits among members with mental illness							
Early elective delivery							
Effective contraceptive use							
Electronic health record adoption							
Follow-up after hospitalization for mental illness							
Follow-up for children prescribed ADHD medication							
Health assessments for children in DHS custody							
Oral evaluation for adults with diabetes							
Patient centered primary care home enrollment							
Timeliness of prenatal care							
Timeliness of postpartum care							
Weight assessment and counseling for children and adolescents							

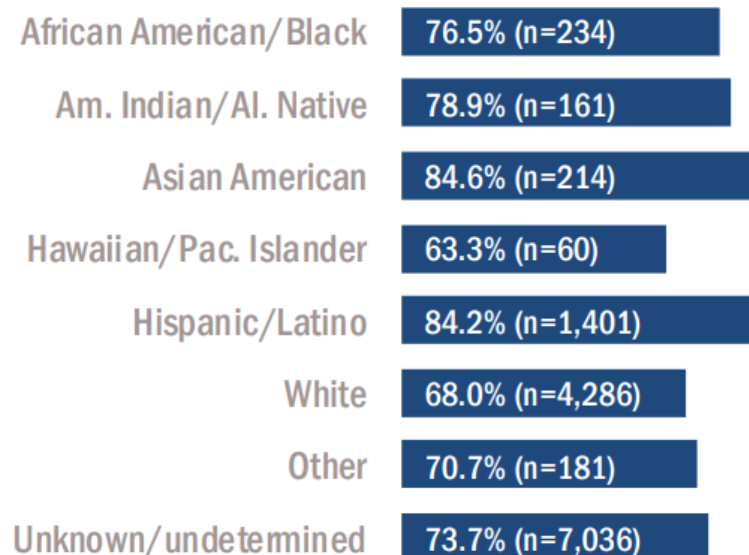
Legend: Incentive Measure Challenge Pool Measure

Monthly dashboards provided directly to CCOs for ongoing performance monitoring & validation.



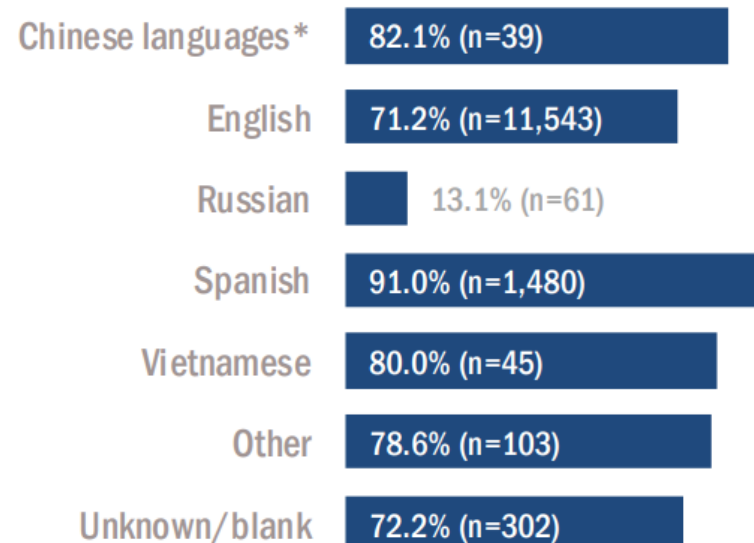
New in the 2017 report

By race and ethnicity (2017)



n = subpopulation denominator
Each race category excludes Hispanic/Latino

By household language (2017)



n = subpopulation denominator
*Cantonese, Mandarin, Other Chinese/Asian, TaoChiew



CCO 2.0

- Focused on:
 - Behavioral health
 - Social determinants of health and health equity
 - Value-based payment
 - Reducing costs
- Moving upstream
- Continued innovation

Questions?

The logo for the Oregon Health Authority. It features the word "Oregon" in a smaller, orange, serif font, positioned above the word "Health" in a large, dark blue, serif font. A thin dark blue horizontal line is positioned below "Health", and the word "Authority" is written in a smaller, orange, serif font below this line.

Oregon
Health
Authority

For more information

All CCO measure specifications, guidance docs, quality pool etc.:

<http://www.oregon.gov/oha/HPA/ANALYTICS/Pages/CCO-Baseline-Data.aspx>

Metrics reports:

<http://www.oregon.gov/oha/HPA/ANALYTICS-MTX/Pages/HST-Reports.aspx>

CCO Metrics & Scoring Committee:

<http://www.oregon.gov/oha/HPA/ANALYTICS/Pages/Metrics-Scoring-Committee.aspx>

Health Plan Quality Metrics Committee:

<http://www.oregon.gov/oha/HPA/ANALYTICS/Pages/Quality-Metrics-Committee.aspx>