



## Governor's 2019-2021 Balanced Budget Presentation Occupational Therapy Licensing Board (OTLB)

Nancy Schuberg, Executive Director (971-673-0198)

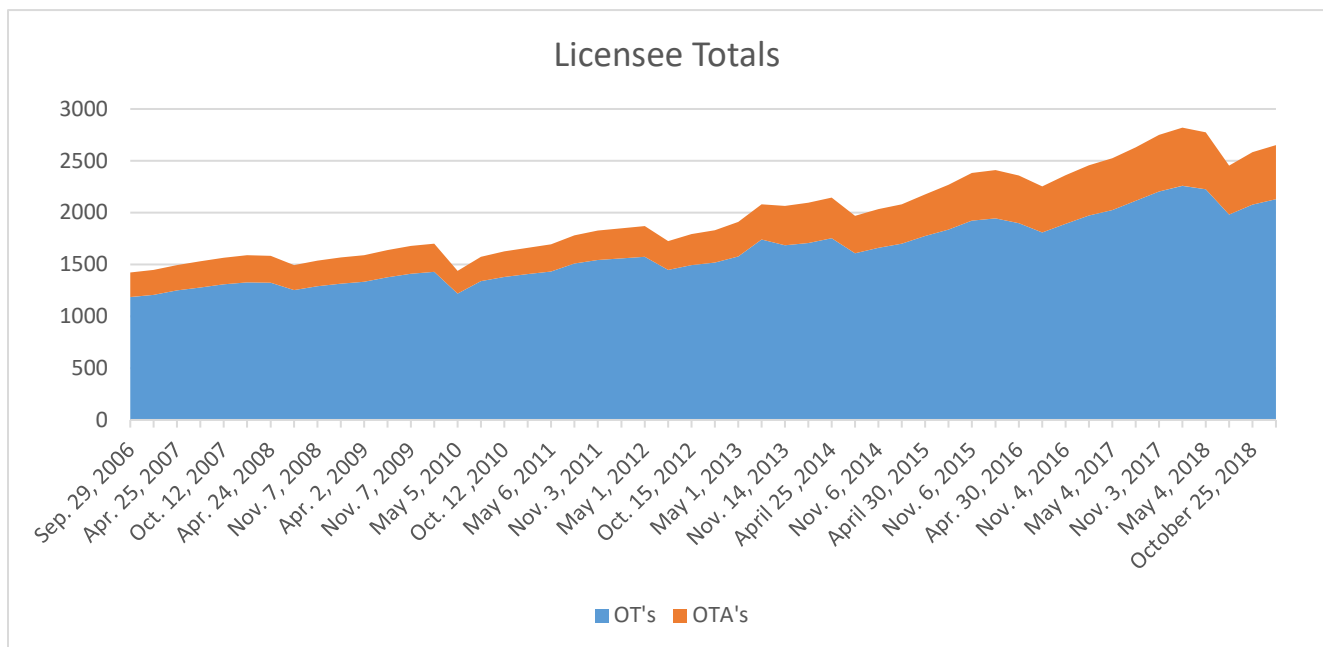
Linda Smith, OTR/L, Board Chair

**AGENCY MISSION** is to protect the public by supervising Occupational Therapy practice and to assure safe and ethical delivery of Occupational Therapy services.

### PROGRAM OBJECTIVES

- Licensure of Occupational Therapists and Occupational Therapy Assistants within 3 days of receiving all required documentation.
- Current licensee total as of 1/25/2019: **2,131 OT's** and **521 OTA's**. **Total: 2,652.**

Occupational Therapists have been licensed in Oregon since 1977 and the license numbers continue to increase. Occupational Therapy is growing much faster than the average for all occupations. Bureau of Labor projects OT's to grow 24% and OTA's to grow 28% between 2016 and 2026. OT will continue to be an important part of treatment for people with various illnesses and disabilities, such as Alzheimer's disease, cerebral palsy, autism or the loss of a limb.



### PROGRAM SUMMARY

- The **Board** is composed five members: two Occupational Therapists, one Occupational Therapy Assistant and two public members.
- Administrative **Staff** includes the Executive Director and one half-time administrative assistant.
- The Board has kept up with the increasing number of complaints through a contract with a former board member to help with investigations. The Board expects the number of licensees and complaints to continue to increase.

**Online license renewals:** Renewals are held every other year, even years, eight months after the start of the biennium. Current two-year renewal fees: **\$150 OT's; \$100 OTA's**. There has been **no increase** since 2006, in fact, fees were lowered by \$20 in 2008 and again in 2010. The Board performs the state background LEDS checks (Law Enforcement Data System) on all **licensees** prior to renewals. Beginning in 2018, we require FBI background checks on all new **applicants**. We charge \$40 on top of the application fee that we pass through to Oregon State Police. (The Board absorbs the administrative costs). We track and record required pain management continuing education courses and conduct audits on continuing education. We track and audit OTA Supervision.

**Work force data:** Collected biannually during renewals since 2012. Most recent 2018 data is attached. The board absorbs the \$4 cost per licensee charged by the OHA into the budget.

### **Education of students and licensees:**

- We present at the state association (OTAO) meeting annually.
- All applicants are required to take and pass the free board law/ethics exam, in place since 2014.
- Quarterly e-newsletter keeps licensees informed regarding board news and rule proposals.
- Website: Continuous review and update of website to keep information current. Transition to new V4 user-friendly format completed since 2017.
- Schools in Oregon: Pacific U has an OTD program in Hillsboro. Linn Benton has an OTA program in Lebanon. The board speaks to students from both schools annually to educate about the Board, statutes and rules and licensing process.

### **PERFORMANCE MEASURES**

Key Performance 1: Timely Licensing: Over 96% issued within 3 days of receipt of required documents. Staff confirms primary source verification of education and licensure in other states and the national certification board. Continuing education and completion of pain management and data collection is required.

- Online renewals saves time and we process few checks as payment is made mostly by credit card.
- Share administrative functions, fax/copier, accountant, office space, security with other 833 boards.

Key Performance 2: Timely resolution of complaints: The board discipline was up to 24 cases in 2018. Cases investigated upon receipt of the complaint and reviewed at each quarterly board meeting. We attribute the increase in investigations needed because of the increase in licensees, more public awareness, mandatory reporting, FBI Fingerprint and LEDS background checks.

- Cases have been resolved by Consent Order without having costly administrative hearings.
- Uses former board member to help with discipline/consultation and education.
- The Board educates when appropriate to work with licensees while still protecting the public.

Key performance 3: Customer satisfaction: Customer service is at a high level. Over 98% ratings received of good or excellent. Comments provided anonymously and reviewed by the Board annually to improve current services.

- Licensees and those who contact the Board appreciate the personal service and quick turnaround on questions and licensing. Applicants kept up-to-date on their application status.
- Verification requests are made by e-mail, the address is copied onto our form and printed, signed and sealed and in a window envelope, all done within a few minutes at no charge.

Key Performance 4: Board follows best practices: Reviewed and measured annually.

### **About License fees:**

- No fee increase projected for 2019-21 biennium.
- Revenue is "other funds" and at least 8 months in cash reserves is needed before the next renewal period starts.
- Costs are lower because of fewer discipline cases, resolved by Consent Order.
- As of 2018, the board charges an additional \$40 to all **applicants** for FBI Fingerprinting background checks. The \$40 is passed through entirely to the Oregon State Police who runs the background check.

## **Policy Packages**

### **1. Increase Administrative Assistant 2 from .5 to .75 FTE.**

Increased workload factors: License applications, an increase of 22% since 2015. As numbers increase, the questions and requests increase on both applications, scope of practice and CE requirements, including pain management, supervision of OT assistants and overall work required. Discipline cases have increased from an average of 12-14 per year to 24 in 2018 and workload has greatly increased.

### **2. IT Licensing database software and infrastructure support.**

The Board is in the process of transitioning away from a long-time service provider to a combination of in-house and contracted support. There are increased operating costs relating to replacement of outdated core agency IT systems and support. In addition, the Board with its sister boards is transitioning to a new licensing database, and the budget includes staff training and support.

**2019 Legislation:** The OT Licensing Board has not submitted any bills for this session.

*Thank you for the opportunity to explain our budget and programs. We ask that you approve the Governor's budget as proposed.*

# Occupational Therapists (OT)

### OTS LICENSED IN OREGON



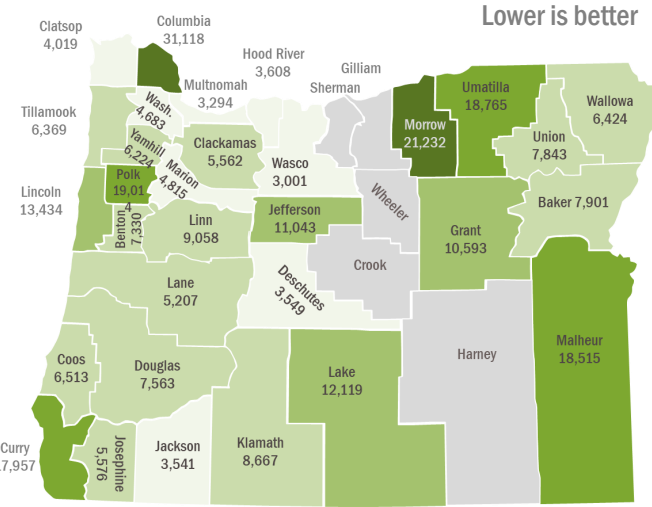
### ESTIMATED NUMBER OF OTS WORKING IN OREGON:

**1,534**

### ESTIMATED PATIENT CARE FTE IN OREGON:

**848**

### ESTIMATED POPULATION-TO-PROVIDER RATIO\*



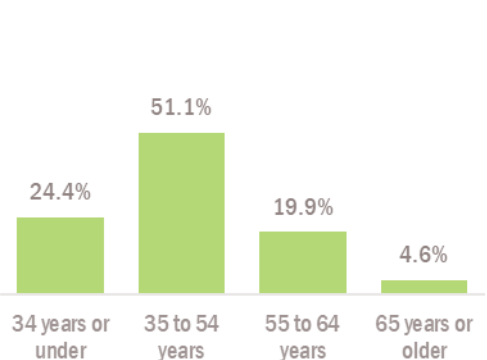
\*Ratio based on total estimated direct patient care FTE in county



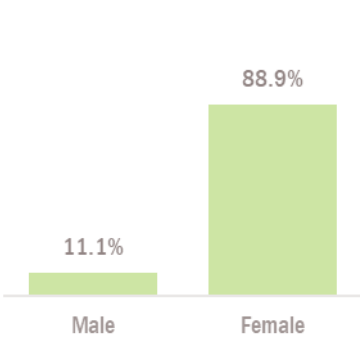
All subsequent data presented are from occupational therapists who completed the Health Care Workforce Survey and are working in Oregon (n=1,376).

## WORKFORCE DEMOGRAPHICS

### AGE

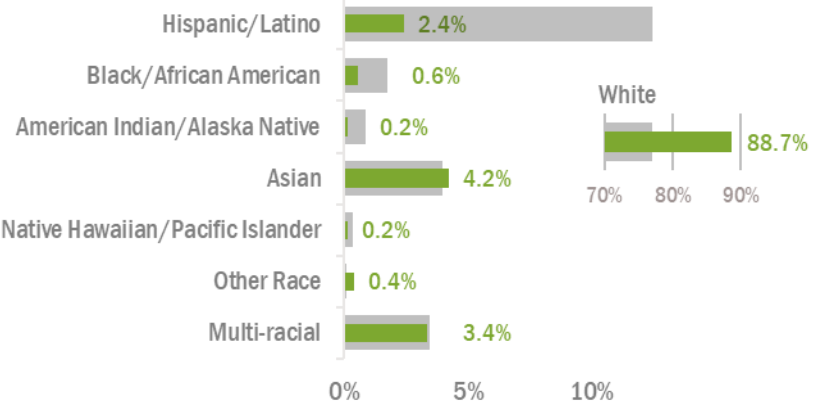


### GENDER



### RACE & ETHNICITY

#### WORKFORCE VS POPULATION\*



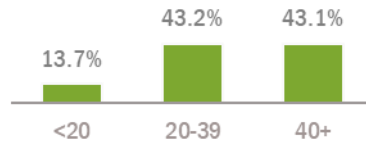
\* Licensees who did not report race and ethnicity data are excluded from this chart. 9.2% of workforce are either missing data (0.0%) or declined to answer (9.2%). Racial categories exclude Hispanic.

# Occupational Therapists (OT)

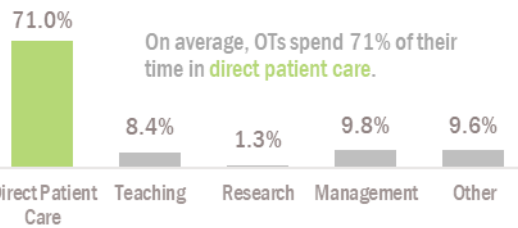
## WORKFORCE SUPPLY

### HOURS WORKED PER WEEK

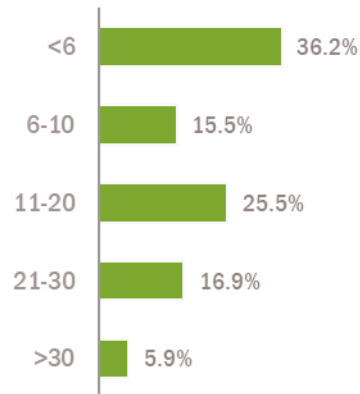
43% of OTs work at least 40 hours each week.



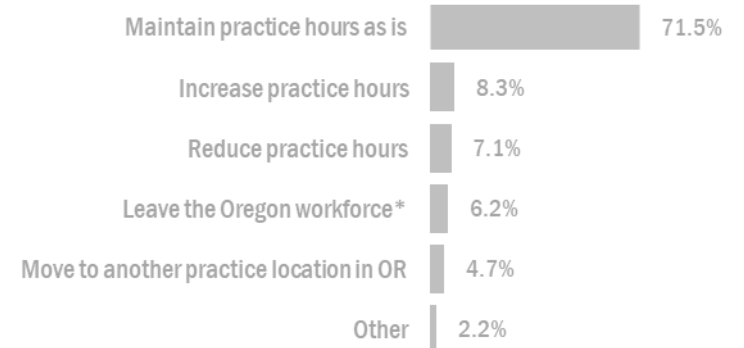
### HOW OTS SPEND THEIR TIME



### NUMBER OF YEARS LICENSED IN OREGON



### PRACTICE PLANS IN THE NEXT TWO YEARS



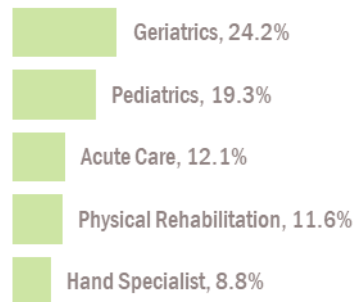
\* Leave the Oregon workforce includes those planning to retire, move to practice out of state, or leave the occupation.

## PRACTICE SETTINGS & SPECIALTIES

### TOP 5 PRACTICE SETTINGS



### TOP 5 SPECIALTIES



# Occupational Therapy Assistants (OTA)

## OTAS LICENSED IN OREGON

Increases may be due in part to a new Associates of OTA program in the state in 2010.



## ESTIMATED NUMBER OF OTAS WORKING IN OREGON:

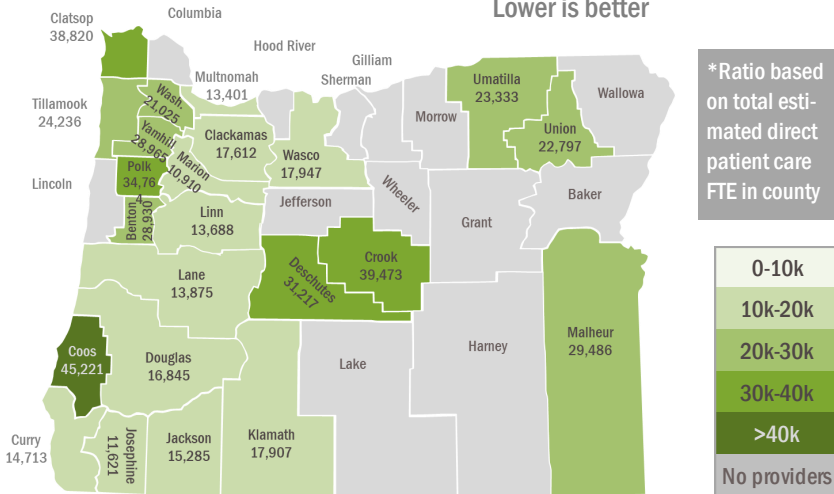
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## ESTIMATED PATIENT CARE FTE IN OREGON:

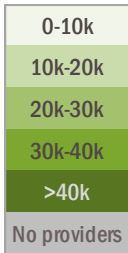
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## ESTIMATED POPULATION-TO-PROVIDER RATIO\*

Lower is better



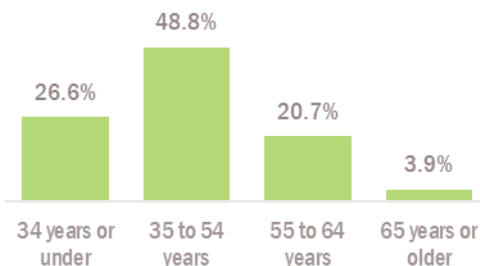
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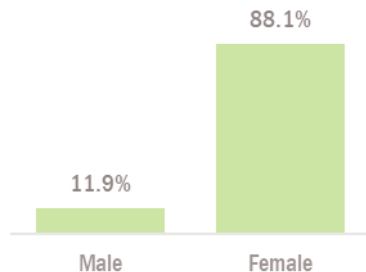
All subsequent data presented are from occupational therapist assistants who completed the Health Care Workforce Survey and are working in Oregon (n=334).

## WORKFORCE DEMOGRAPHICS

### AGE

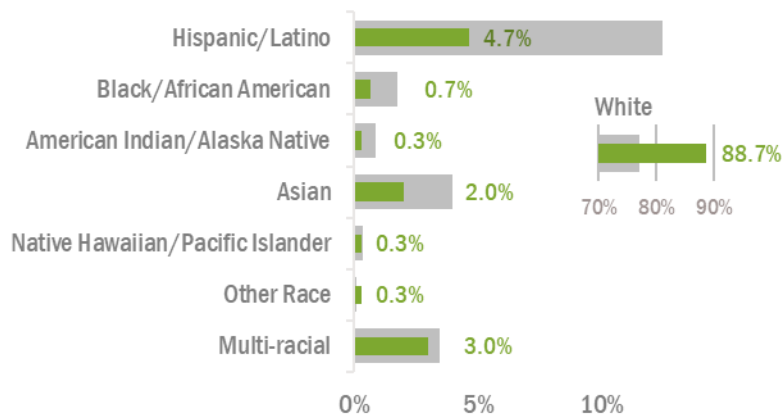


### GENDER



### RACE & ETHNICITY

#### WORKFORCE VS POPULATION\*



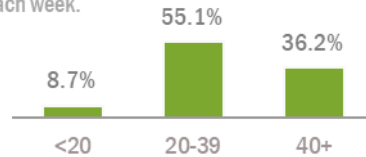
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# Occupational Therapy Assistants (OTA)

## WORKFORCE SUPPLY

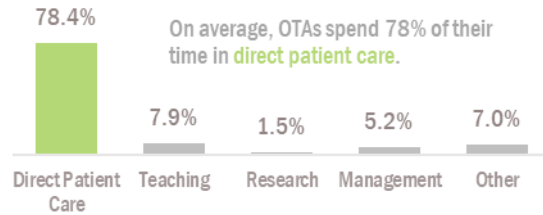
### HOURS WORKED PER WEEK

36% of OTAs work at least 40 hours each week.

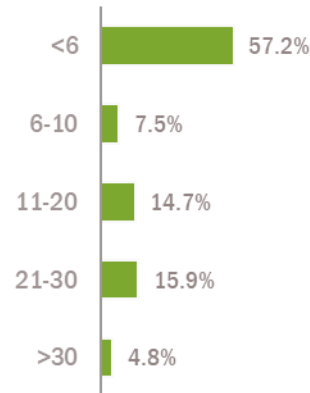


### HOW OTAS SPEND THEIR TIME

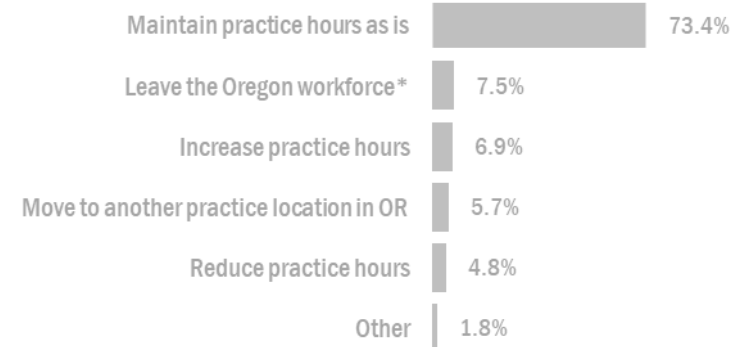
On average, OTAs spend 78% of their time in direct patient care.



### NUMBER OF YEARS LICENSED IN OREGON



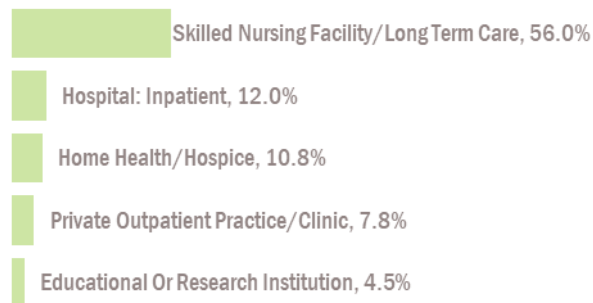
### PRACTICE PLANS IN THE NEXT TWO YEARS



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## PRACTICE SETTINGS & SPECIALTIES

### TOP 5 PRACTICE SETTINGS



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