

Mission and Reach



Our mission is to ensure Oregon utility customers have access to safe, reliable, and high-quality utility services at just and reasonable rates.

Electric

- PGE, PacifiCorp, Idaho Power
- 1,405,946 customers

Natural Gas

- NW Natural, Avista, Cascade Natural Gas
- 772,512 customers

Telecom

- About 373 companies
- 822,181 customers

Water

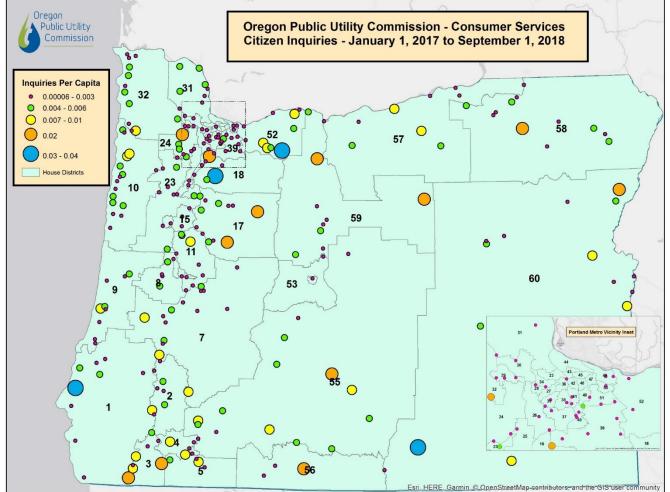
- About 80 small water utilities
- 31,000 customers

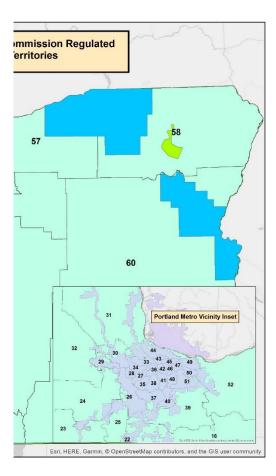
Total revenue collected by these utilities is ~\$4.9 billion annually











Major Areas of Responsibility



- Ensure safety, reliability, and quality of essential utility services
 - e.g., safety inspections, vegetation management, pole attachments, service quality
- Scrutinize utility costs, risks and performance to ensure just and reasonable rates
 - e.g., rate cases, integrated resource planning and procurement
- Manage customer and community choices to ensure value for all
 - e.g., direct access, net metering, community solar, rules for fair competition
- Anticipate, inform and integrate policy, industry, market, and technology changes
 - e.g., regional electric markets, legislative policy changes

Other Specific Functions



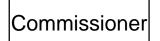
- Provide assistance to utility customers and resolve customer complaints
- Administer the Oregon Universal Service Fund to support telecommunications service in high-cost areas
- Manage the Residential Service Protection Fund to ensure all Oregonians (low-income, people with disabilities) have access to adequate and affordable telephone service
- Oversee the Energy Trust of Oregon, which acquires cost-effective energy efficiency on behalf of customers of five regulated utilities



Commission Structure



Three **Commissioners** are appointed by the Governor and confirmed by the Oregon Senate to serve four-year, staggered terms

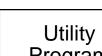


Chair Commissioner



Chair Megan Decker

Term: April 1, 2017 – March 31, 2021



Executive

Office

Prográm

Administrative Hearings

Policy & Administration



Commissioner Stephen Bloom

First Term: December 1, 2011 – November 30, 2015

Second Term: December 1, 2015 – November 30, 2019



Commissioner Letha Tawney

Term: June 18, 2018 – May 31, 2020



Funding and Organization



- Utility regulatory activities funded by utility fees passed through to customers
 - Current cap: 0.3% of revenue (~\$35 million)
 - 2019 legislative request to increase cap
- Organized to perform quasi-judicial and quasi-legislative functions, in compliance with open public meetings laws





Questions



Agency Contact:
Julie Peacock, Director of Policy
Julie.peacock@state.or.us

