Clackamas County, Oregon July 2016 - June 2017



There were 18,311 contacts across 211info's call, text, email, web search, and mobile app referral platforms in Clackamas County. Of those contacts, 30% requested housing-related services. The top 20 distinct housing-related services are listed below, with 21% of contacts requesting rent payment assistance.

Number of services requested across all contact types, grouped by problem need

Housing	5,410 (30%)						
Utility Assistance	2,788 (15%)						
Food/Meals	2,210 (12%)						
Individual, Family and Community Support	t 1,590 (9%)						
Health Care	e 1,485 (8%)						
Legal, Consumer and Public Safety Services	933 (5%)						
Clothing, Personal and Household Needs	781 (4%)						
Mental Health/Addictions	749 (4%)						
Income Support and Assistance	631 (3%)						
Transportation	488 (3%)						
Information Services	293 (2%)						
Disaster Services	239 (1%)						
Volunteers/Donations	216 (1%)						
Employment	193 (1%)						
Education	173 (1%)						
Arts, Culture and Recreation	86 (0%)						
Other Governmental and Economic Services	s 46 (0%)						
	0K 1K 2K 3K 4K 5K 6K						
	Total Number of Requests						

Top 20 housing-related service requests

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Rent Payment Assistance							1,19	97 (21%)
Low Income/Subsidized Private Rental Housing						883 (16%)	1	
Community Shelters				582	2 (10%)			
Homeless Drop In Centers			315 (6%)				
Transitional Housing/Shelter		2	270 (5%)					
Housing Search Assistance		226	6 (4%)					
Low Cost Home Rental Listings		219	(4%)					
Rental Deposit Assistance		219	(4%)					
Cold Weather Shelters/Warming Centers		204	(4%)					
Homeless Motel Vouchers		154 (3	%)					
Section 8 Housing Choice Vouchers		151 (39	%)					
Government Subsidized Private Rental Housing Listings	143 (3%)							
Tenant Rights Information/Counseling	114 (2%)							
Emergency Shelter Clearinghouses	104 (2%)							
At Risk/Homeless Housing Related Assistance Programs	78 (1%)							
Tenant Readiness Education Programs	6	6 (1%)						
Public Housing	6	5 (1%)						
Subsidized Housing Administrative Organizations	53	8 (1%)						
Domestic Violence Motel Vouchers	48	6 (1%)						
Section 8/Rental Assistance Program Rental Listings	47	′ (1%)						
	0	200	400	600	800	1000	1200	1400
	Total Number of Requests							
	rotal number of Nequests							



The majority of housing-related requests in Clackamas County were generated from the City of Portland.	Portland	25.1%		
Percent of contacts requesting housing-related services by city	Milwaukie	8.0%		
	Oregon City	17.3%		
	Clackamas	4.3%		
	Happy Valley	6.1%		
	Wilsonville	6.9%		
	Gladstone	5.1%		
	Sandy	3.9%		
	Canby	3.9%		
	Lake Oswego	3.4%		
	Estacada	2.9%		
	West Linn	2.9%		
	Molalla	2.9%		
	Gresham	0.3%		
Portland Happy Valley Canby Molalla Milwaukie Wilsonville Lake Oswego Gresham	Oak Grove	1.5%		
Oregon City Gladstone Estacada Oak Grove Clackamas Sandy West Linn All Other Cities	All Other Cities	6.0%		

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Clackamas County, Oregon



Housing was the greatest need for individuals across all races and ethnicities. However, housing need requests were disproportionate when compared between races and ethnicities. For example, there was a greater proportion of African American/Black contacts who needed rental deposit assistance than other persons of color.

Top 4 housing-related service requests, segmented by race and ethnicity



HOUSING SERVICE REQUESTS Clackamas County, Oregon



Percentage of housing-related need requested across Clackamas County by ZIP code



Percentage of housing-related need requests within each ZIP code



Clackamas County, Oregor







Race and ethnicity



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Clackamas County, Orego

July 2016 - June 2017



Health insurance status



Are you currently homeless?





Number of children in the household

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