# Senate Bill 87

Printed pursuant to Senate Interim Rule 213.28 by order of the President of the Senate in conformance with presession filing rules, indicating neither advocacy nor opposition on the part of the President (at the request of Governor Kate Brown for Oregon Department of Administrative Services)

#### SUMMARY

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure **as introduced**.

Permits State Chief Information Officer to decide whether state contracting agency or public corporation must obtain quality management services for information technology initiative in specific circumstances.

## A BILL FOR AN ACT

2 Relating to quality management services for information technology initiatives; creating new pro-3 visions; and amending ORS 291.035.

#### 4 Be It Enacted by the People of the State of Oregon:

5 **SECTION 1.** ORS 291.035 is amended to read:

6 291.035. (1) As used in this section:

1

7 (a)(A) "Information technology initiative" means a project to develop or provide, with a state

8 contracting agency's or public corporation's own personnel and resources, or to obtain by means of

9 a procurement or set of related procurements:

(i) New hardware, software or services for data processing, office automation or telecommuni-cations;

(ii) An overhaul, upgrade or replacement of a substantial portion of the hardware or software
 in an existing data processing, office automation or telecommunications system; or

14 (iii) A substantial expansion of existing data processing, office automation or telecommuni-15 cations services.

16 (B) "Information technology initiative" does not include:

17 (i) A procurement for preliminary quality assurance services or quality management services;

(ii) A routine update to or purchase of hardware or software within an existing data processing,
 office automation or telecommunications system;

(iii) A renewal of an existing contract for data processing, office automation or telecommunications services under terms and conditions that are substantially the same as in the existing contract; or

(iv) A replacement of a component of an existing data processing, office automation or telecommunications system that is not essential for the system to function as designed or that occurs at the end of the component's anticipated life cycle.

(b) "Preliminary quality assurance services" means a set of services in which a contractor provides an independent and objective review of a state contracting agency's or a public corporation's plans, specifications, estimates, documentation, available resources and overall purpose for an information technology initiative, including services in which the contractor evaluates a proposed information technology initiative against applicable quality standards and best practices from private SB 87

industry and other sources. 1

2 (c) "Procurement" has the meaning given that term in ORS 279A.010.

3 (d)(A) "Public corporation" means a corporation:

(i) The operations of which are subject to control by this state or by an agency or 4 instrumentality of this state, or by officers of this state or of an agency or instrumentality of this 5 6 state;

(ii) That is organized, at least in part, to serve a public purpose; and

(iii) That receives public funds or other support from an entity described in sub-subparagraph 8 9 (i) of this subparagraph.

10

7

(B) "Public corporation" does not include: 11 (i) A person or entity described in ORS 174.108 (3);

12(ii) A city, county, local service district, school district, education service district, community 13 college district or community college service district or a university with a governing board listed in ORS 352.054; or 14

15 (iii) An administrative subdivision of an entity described in sub-subparagraph (ii) of this subparagraph. 16

(e) "Quality management services" means a set of services in which a contractor provides an 17 independent and objective review and evaluation of a state contracting agency's, a public 18 19 corporation's or another contractor's performance with respect to an information technology initi-20 ative, such as services in which the contractor:

(A) Identifies quality standards that apply or should apply to the information technology initi-2122ative;

23(B) Suggests methods and means by which the state contracting agency, the public corporation or the other contractor may meet quality standards identified in subparagraph (A) of this paragraph; 24

25(C) Reviews and evaluates the state contracting agency's, the public corporation's or the other contractor's performance regularly as the information technology initiative progresses from start to 2627finish;

(D) Identifies omissions or gaps in the state contracting agency's, the public corporation's or the 28other contractor's planning, execution, control, methodology, communication or reporting as the in-2930 formation technology initiative progresses from start to finish;

31 (E) Identifies risks in the state contracting agency's, the public corporation's or the other 32contractor's plans or approach to designing, developing or implementing the information technology initiative and suggests methods to reduce, mitigate or eliminate the risks; 33

34 (F) Assists the state contracting agency or the public corporation in testing or otherwise eval-35uating the hardware, software or services that are developed, provided or obtained as part of an information technology initiative to determine whether the hardware, software or services conform 36 37 with the quality standards identified in subparagraph (A) of this paragraph;

38 (G) Advises the State Chief Information Officer, the state contracting agency or the public corporation as to whether the hardware, software or services that are developed, provided or obtained 39 as part of an information technology initiative meet the contracting agency's or the public 40 corporation's needs, specifications or expectations and otherwise enable the state contracting 41 agency or the public corporation to achieve the objectives for the information technology initiative; 42 43 or

(H) Identifies unsatisfactory performance and suggests methods the State Chief Information Of-44 ficer, the state contracting agency, the public corporation or the other contractor might use to 45

1 eliminate the causes of unsatisfactory performance.

2 (f) "State contracting agency" has the meaning given that term in ORS 279A.010.

(2)(a) A state contracting agency or a public corporation that implements an information tech-3 nology initiative shall obtain quality management services from a qualified contractor if the value 4 of the information technology initiative exceeds \$5 million, unless the State Chief Information 5 Officer determines that the quality management services are not necessary. [or] The State 6 Chief Information Officer may require quality management services for an information 7 technology initiative the value of which does not exceed \$5 million if the information technology 8 9 initiative meets criteria or standards that the State Chief Information Officer specifies [by] in rule 10 or policy.

(b) A state contracting agency or public corporation may, subject to ORS 279B.040, procure preliminary quality assurance services from a contractor if the information technology initiative meets the [*standards*] **criteria** set forth in paragraph (a) of this subsection or if the state contracting agency or public corporation otherwise believes that the preliminary quality assurance services will enable the contracting agency or public corporation to implement an information technology initiative successfully.

(3) A state contracting agency or public corporation may not artificially divide or fragment an
 information technology initiative so as to avoid the application of this section.

19 (4) Notwithstanding any procurement authority that a state contracting agency or a public 20 corporation has that is not subject to the authority of the Director of the Oregon Department of Administrative Services or the State Chief Information Officer under ORS 279A.050 (2) or (7), the 2122state contracting agency or public corporation is subject to the provisions of subsection (2) of this 23section and shall consult with and follow the rules, policies and procedures of the State Chief Information Officer in determining the extent of preliminary quality assurance services or quality 24 management services that the state contracting agency or public corporation will require for an 25information technology initiative. 26

(5)(a) If a state contracting agency or a public corporation awards a contract for preliminary quality assurance services or quality management services, the contract must provide that at the same time a contractor provides a preliminary or final report to the contract administrator, the contractor shall also provide a copy of the report to:

31 (A) The State Chief Information Officer;

32 (B) The Director of the Oregon Department of Administrative Services;

33 (C) The Legislative Fiscal Officer; and

34 (D) As appropriate for the specific information technology initiative, to:

(i) The director of the state contracting agency or, if a board or commission sets policy for the
 state contracting agency, to the board or commission; or

37 (ii) The governing body of the public corporation.

(b) The state contracting agency or public corporation shall provide the contractor with names,
addresses and other contact information the contractor needs to comply with paragraph (a) of this
subsection.

41 (6) This section does not apply to the Secretary of State or the State Treasurer.

42 <u>SECTION 2.</u> The amendments to ORS 291.035 by section 1 of this 2017 Act apply to in-43 formation technology initiatives that a state contracting agency or public corporation ad-44 vertises or otherwise solicits or, if the state contracting agency does not advertise or solicit 45 the information technology initiative, to information technology initiatives for which the

### $\operatorname{SB}$ 87

1 state contracting agency or public corporation begins implementation on or after the effec-

\_\_\_\_\_

2 tive date of this 2017 Act.

3