

## Oregon's Local Workforce Development Boards & the Workforce System:

### Innovations & Opportunities

Oregon House Higher Education & Workforce Development Committee

Workforce Boards Roles & Responsibilities

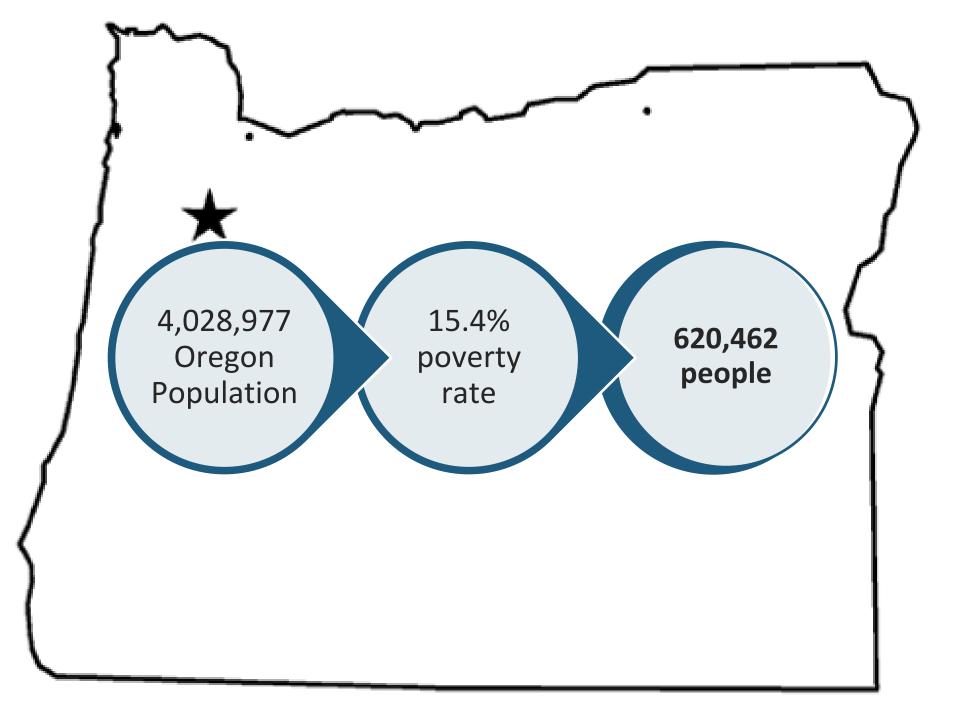


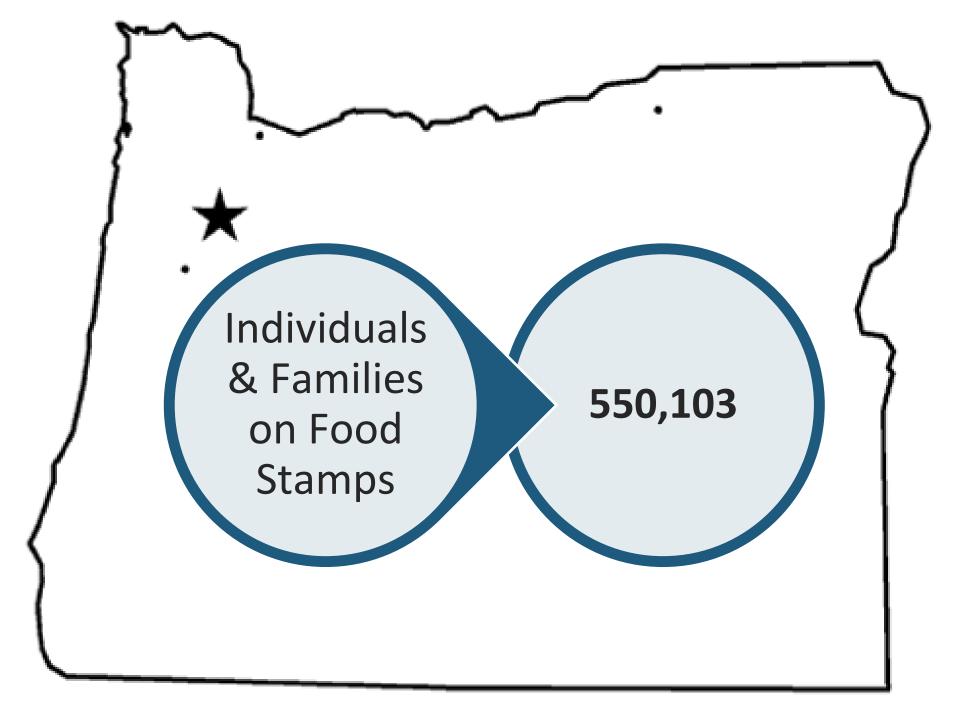








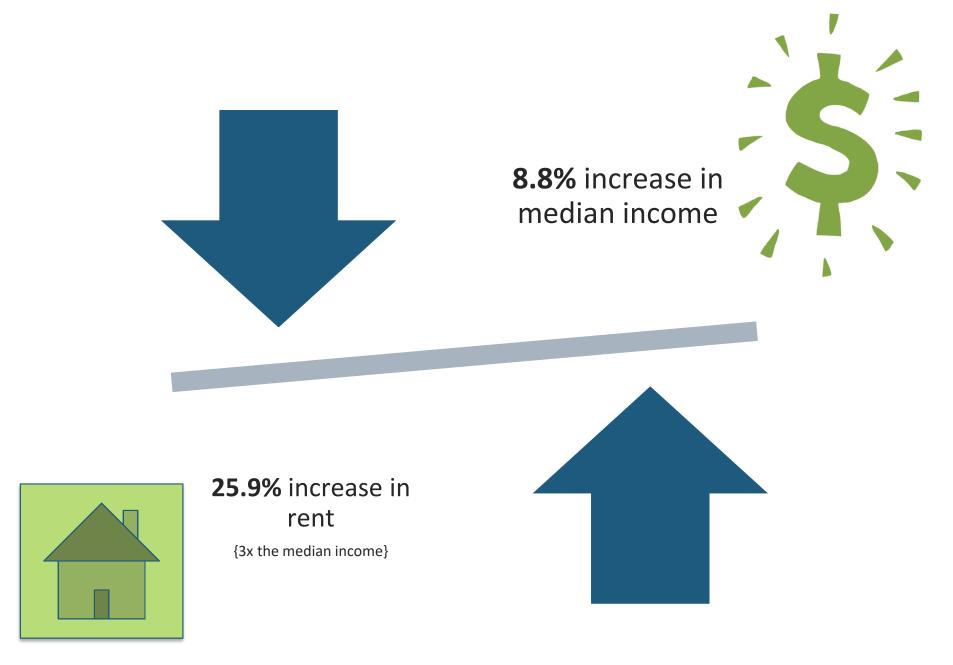




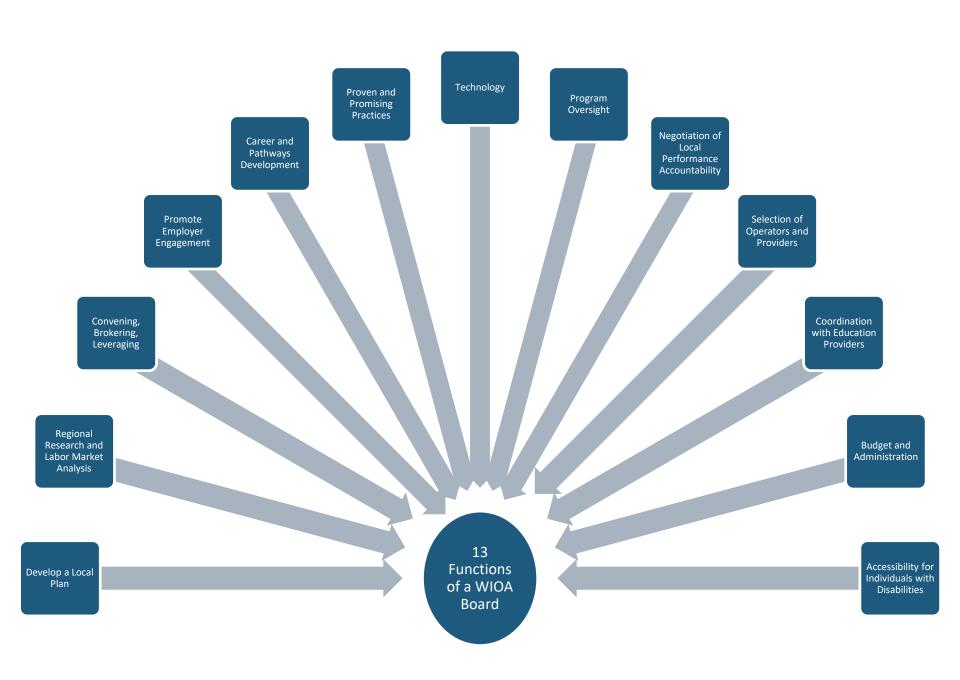
## 1 in 6 full time workers earn less than \$25,000 per year

2 in 5 workers of color earn less than \$30,000 per year

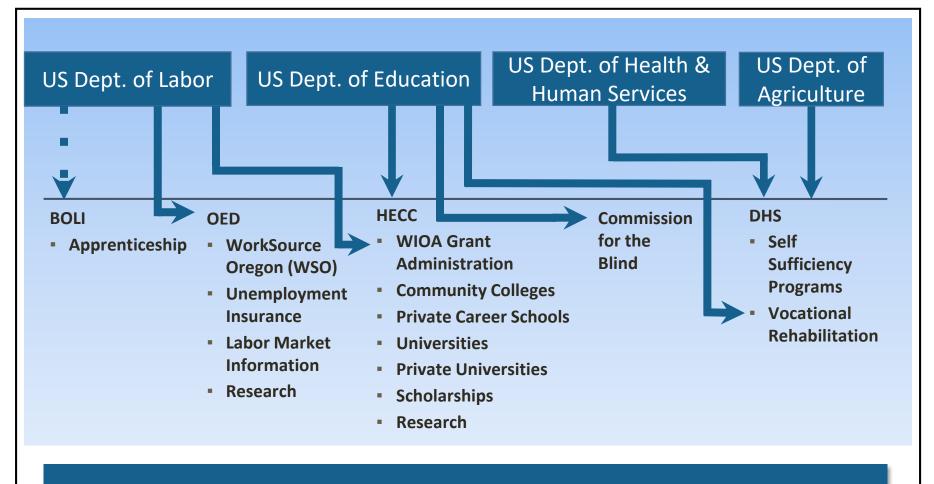








#### Part of the Nation's Workforce System



- WorkSource Oregon (WSO)
- Local Workforce Development Boards
- Community Based Organizations

- Community Colleges
- Economic Development

# Oregon unemployment rate is

4.6%

## Unemployment by race/ethnicity:

1 in 14 White Individuals

2 in 14 People of Color

1 in 10 Latino / Hispanic

## 220,000

working age Oregonians with a disability

## Working age Oregonians with a disability are less likely to be employed

Employed, without disability

72%

Employed, with disability

34%



#### **Exploratory Services**

To determine the customers short-term career goals

#### **Career Services**

Assessing a person's readiness to work and advance in occupations

WorkSource Oregon Standards

#### **Training Services**

Provided to those in need of training to obtain or retain employment

#### **Business Services**

Recruitment services that support sector strategies and target populations

Coordinated Case Management

**Leveraged Resources** 

Participants monitored











Our Performance Metrics Entered Employment
Employment Retention
Median Earnings
Credential Attainment
Measurable Skills Gain
Effectiveness Serving Employers

Got a Job
Kept a Job
Made more Money
Finished Training
Learned new Skill
Customer Feedback



#### \*Characteristics of New WSO Enrollments

July 1, 2015 - June 30, 2016

Unemployed	52,071	48%	Ages 18-29	25,202	23%
People of Color	26,069	24%	Age 55%	21,795	20%
Less than HS Education	13,773	13%	Disabled	6,805	6%
Public Assistance	44,793	41%	Ex-Offender	8,021	7%
. SNAP Recipients	35,896	33%	Homeless	5,123	5%
. General Assistance/ SSI/SSDI	3,532	3%	Limited English Proficient	5,395	5%
. TANF	5,365	5%	Exhausted Unemployment	2,957	3%
Veterans	8,527	8%			

<sup>\*</sup> Self-Attested Information = Under-reported incidences in some cases

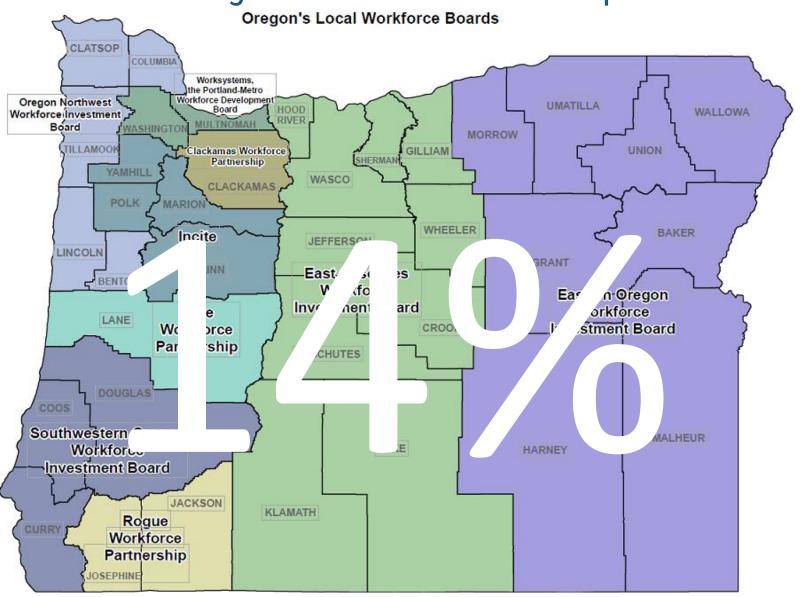


#### Workers earned

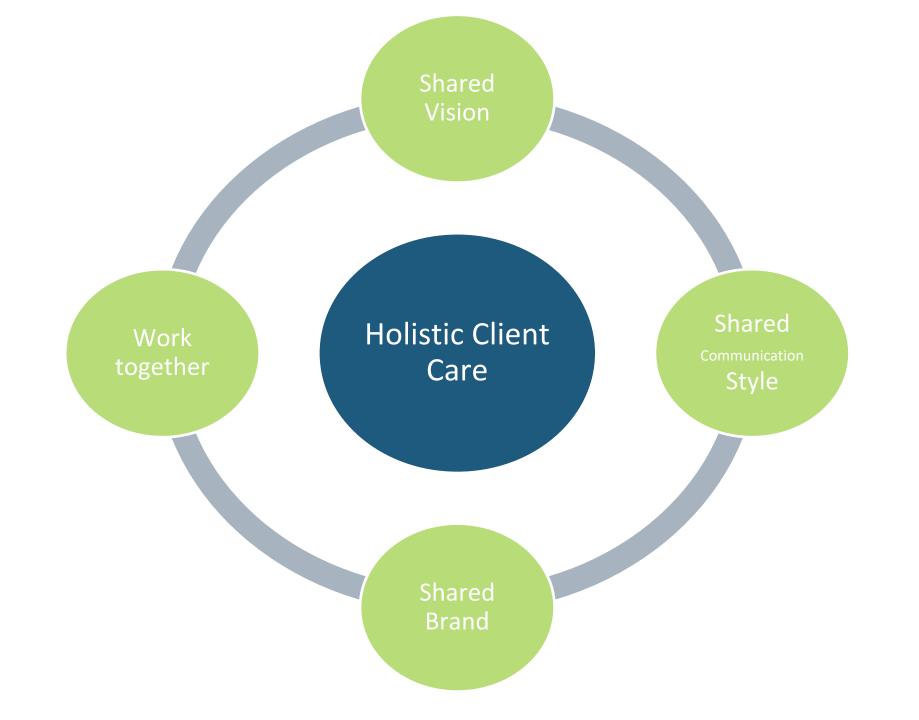
## \$1.1 billion

in the first six months after employment 85%
were still
employed nine
months later.

#### Oregon Workforce Partnership



What We Do Well















### OREGON WORKFORCE PARTNERSHIP

### Local Workforce Development Boards



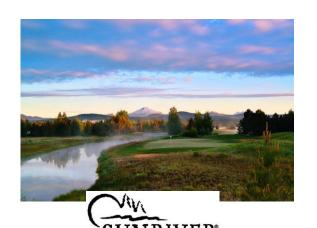
Business Engagement and Sector Partnership

# Local Workforce Board Composition 51% private sector

- Determine strategic direction
- Use industry knowledge to assure a pipeline of talent
- Drive economic success in local communities through partnership and collaboration
- Focus investments
- Convene and broker relationships
- Ensure systemic alignment with K-12, postsecondary, business and WorkSource



# Not everything we do is a Sector Partnership...



RESORT

Resort Workforce Initiative





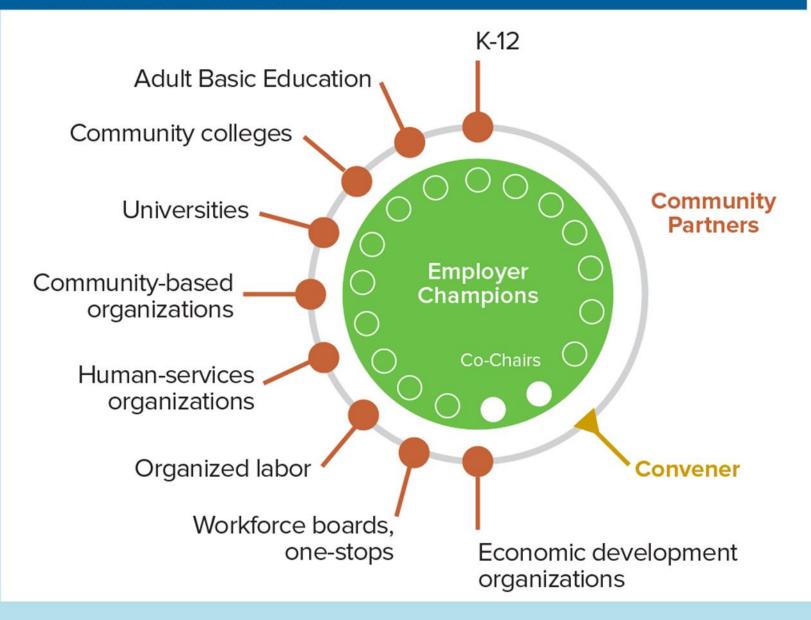




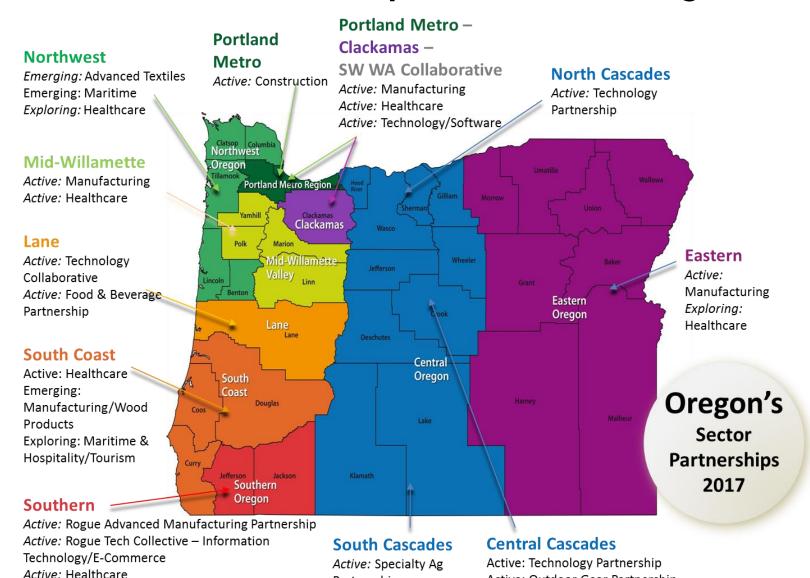




# EMPLOYER-DRIVEN, COMMUNITY-SUPPORTED SECTOR PARTNERSHIPS



# Sector Partnerships across Oregon



Partnership

Active: Outdoor Gear Partnership

# South Cascades - Specialty Agriculture

#### **Engaged Ag businesses:**

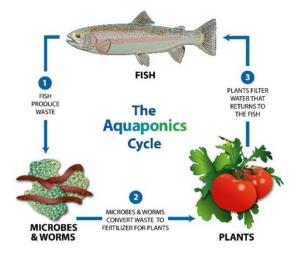
- Liskey Farms
- R&L Hay and Grain
- Ridgeway Farms
- Klamath Falls Farmers Market
- Malin Potato Coop
- Gold Dust Potato Processors
- Moxley Bros Farms
- Horsley Farms
- Flowers Farms
- Chapman Ranch Steward Ranches



#### **Sector support team:**

- Klamath Community College
- OSU Extension
- WorkSource partners
- KCEDA
- SCOEDD
- East Cascades WIB





# Central Cascades - Outdoor Gear



**Earth**Cruiser















# Central Cascades - Tech













# North Cascades – Manufacturing





CUSTOM CARBON FABRICATION PROTOTYPE DESIGN AND DEVELOPMENT















#### **Northwest**

Emerging: Advanced Textiles

Emerging: Maritime Exploring: Healthcare

### **Portland** Metro

Active: Construction

Portland Metro Region

Clackamas Clackamas

Mid-Willamette

Valley Linn

Clatsop Colu Northwest

Oregon

Lincoln

Benton

Coast

Jefferson

Southern Oregon

Coos

Curry

Douglas

Jackson

# Portland Metro -Clackamas -SW WA Collaborative

Active: Manufacturing Active: Healthcare

Active: Technology/Software

Wheeler

Central

Oregon

Lake

#### **North Cascades**

Active: Technology

Partnership

Eastern

Oregon

#### Mid-Willamette

Active: Manufacturing Active: Healthcare

#### Lane

Active: Technology

Active: Food & Beverage

Partnership

#### **South Coast**

Active: Healthcare

Emerging:

Manufacturing/Wood

Exploring: Maritime & Hospitality/Tourism

# Collaborative

#### Products

#### Southern =

Active: Rogue Advanced Manufacturing Partnership

Active: Rogue Tech Collective - Information

Technology/E-Commerce

Active: Healthcare

# Eastern

Active: Manufacturing

Exploring: Healthcare

# Oregon's

Sector **Partnerships** 2017

#### **South Cascades**

Active: Specialty Ag Partnership

#### **Central Cascades**

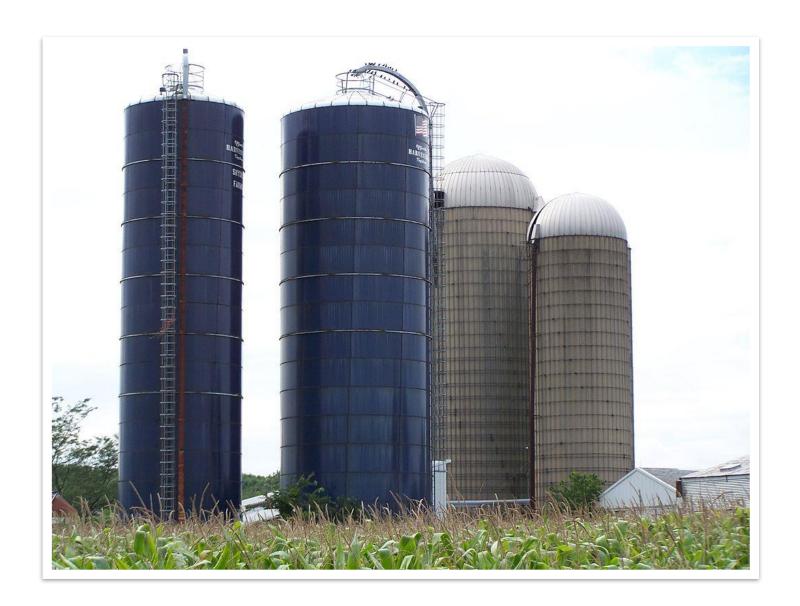
Active: Technology Partnership Active: Outdoor Gear Partnership

# 83 Private-sector businesses sit on our LWBs

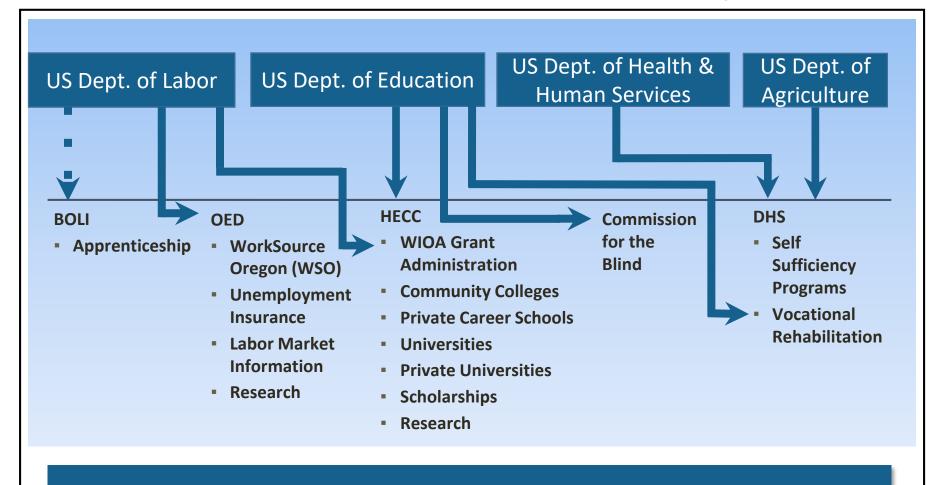


Question 5

Redundancies, Adjacencies or Overlap



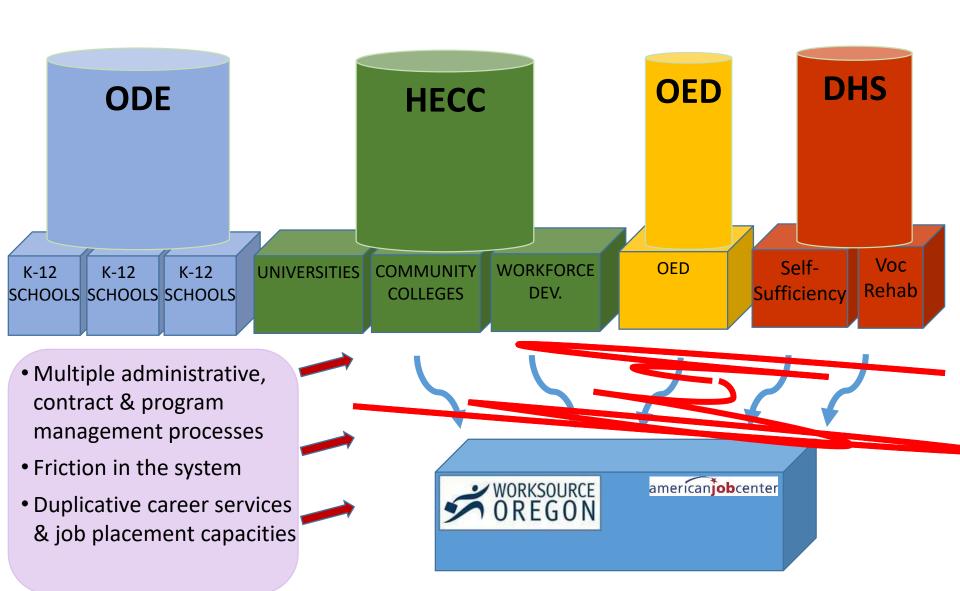
# Part of the Nation's Workforce System



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# Administrative Silos Get In the Way



# Administrative Silos Get In the Way

# **Problem:**

# Silos of Agencies & Funding:

# **Create**:

- Multiple administrative, contract & program management processes
- Duplicative career services & job placement capacities
- Excess friction in the system

# **Impedes**:

- Customer-Centered Services
- Integrated Services that link to career pathways, "middle skills" jobs & sector industries
- Achieving Better Customer Outcomes

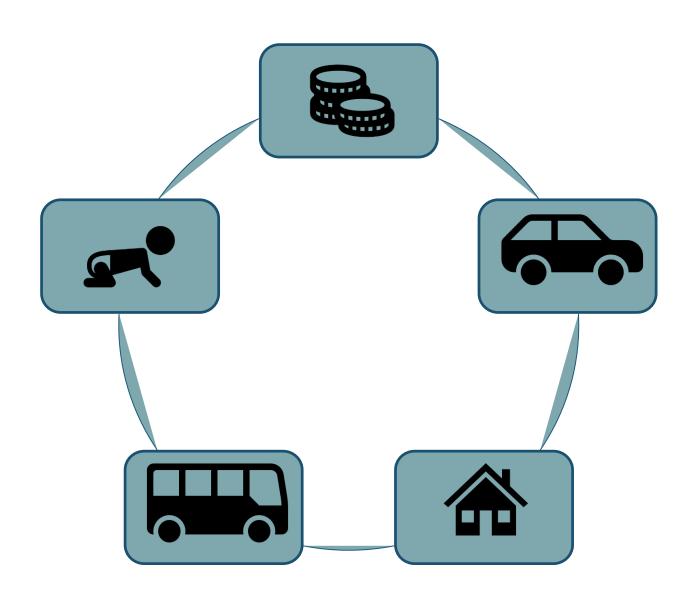
# **Solution:**

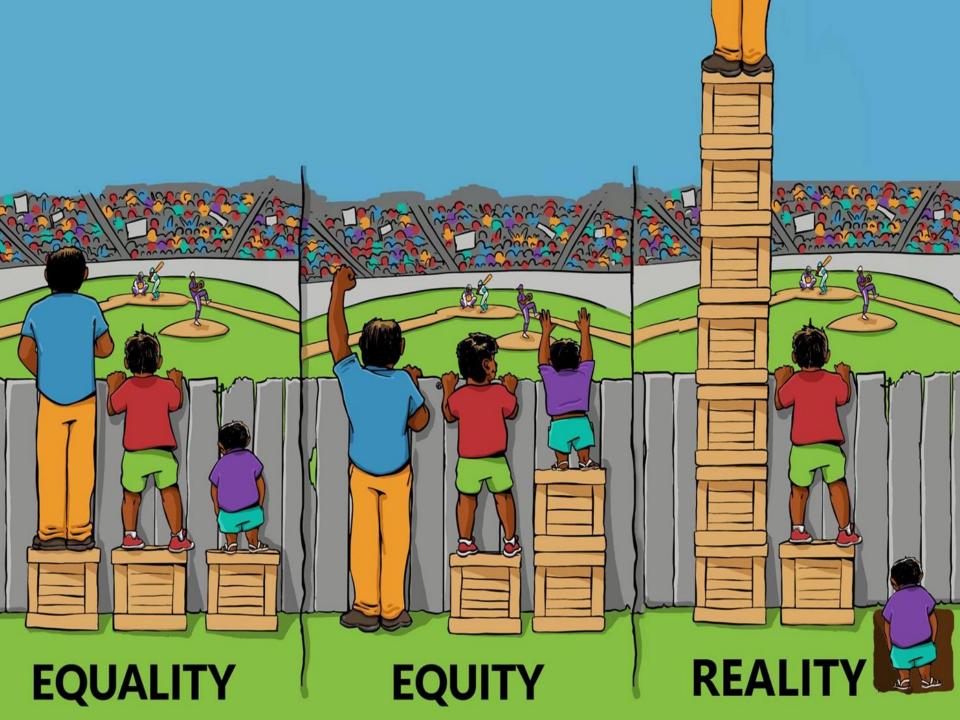
- Restructure & Streamline
  - Apply Michigan & Texas best practices
- Establish governing body for workforce system in Oregon
- Create policy for functional supervision
- Develop communication channels
- Commitment to staff development & cross-training
- Eliminate barriers to joint procurement processes
- Remove institutional roadblocks to effective policy development
- Enhance LWB's Capacity to:
  - Streamline administrative, contract & program management processes
  - Streamline & integrate services to eliminate duplication

Question 6

Challenges & Opportunities





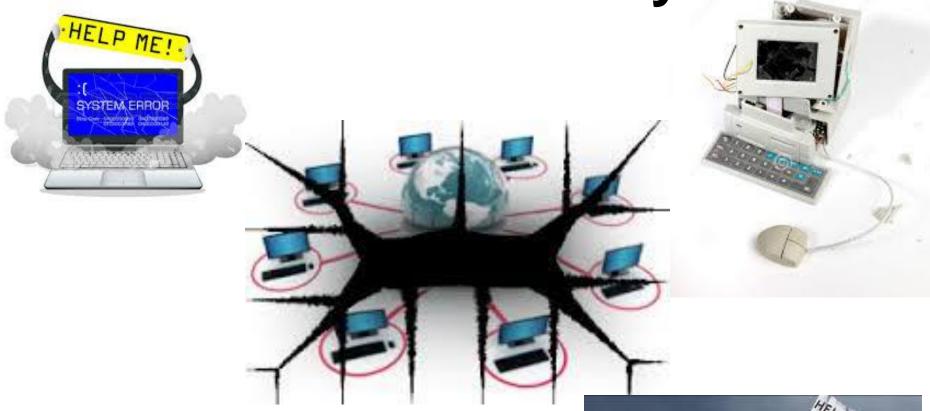


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"THE SECRET OF CHANGE IS TO FOCUS ALL OF YOUR ENERGY, NOT ON FIGHTING THE OLD, BUT ON BUILDING THE NEW."

- SOCRATES

Lack of Shared Data System





# Lack of Shared Data System

### **Problem:**

- Cannot readily identify shared customers unless they voluntarily disclose they're being served by another workforce program
  - Results in duplication of services, lack of coordination, and inefficiencies for customers
  - Not knowing full impact of all our programs
- PRISM doesn't yet report for all core WIOA partners.
- Institutional processes for technology development within state agencies prevent us from being responsive as a system & getting data systems modified to support our work in a timely manner

#### **Solution:**

- Finish building a Data
   Warehouse (many pieces
   already in process or place)
   & invest in analytic capacity
   to do data mining, generate
   longitudinal data, etc.
- Empanel & empower a new OWIB task force to recommend ways for state agencies to partner with LWB's to expedite streamlining & development of an integrated IT system for workforce

Lack of Work Readiness Skills & Resources for Youth



















# Lack of Work Readiness Skills & Resources for Youth

# **Problem:**

- Many individuals lack work readiness & soft skills as adults
- Many youth ages 16-24 not attached to either school or work
- Young people in rural Oregon have less access to work

## **Solution:**

- We need statefunded programs for summer youth employment
- Work-skills training
   & work experiences
   needs to be better
   integrated into K-12
   curriculum

# Lack of Training Capacity











# **Lack of Training Capacity**

# **Problem:**

- Not enough capacity in training programs that certify workers
- Can't fill key industry jobs

# **Solution:**

 Invest in training capacity based on LWB's profiling of regional industry demand <u>Challenges</u>:

# **Building Coordinated Career Pathways**

College / Post-Secondary Training Work <u>K-12</u>

# **Building Coordinated Career Pathways**

#### **Problem:**

- Not Demand-Driven
  - Not aligned sufficiently with sector strategy industry needs
- Not Well Linked/Coordinated
  - Lots of gaps and disconnections points
- Institutional Inertia to Change
  - It takes a lot of work to align:
    - High School & College/Post-Secondary Curriculums
    - K-20 Education Curriculums & Industry Recognized Credentials

### **Solution:**

# **Enhance Local Workforce Board Capacity to:**

- Convene stakeholders
- Link Sector Strategy
   Industries work
- Align Industry Credentials to K-20 Curriculum to create stronger career pathways

Coordinating Employer Engagement



# Coordinating Employer Engagement

### **Problem:**

- Multiple schools & agencies knocking on employers doors
- More students & career seekers want employer connections than there are employers & slots
- Every school's STEM or CTE program is it's own silo seeking advisory members
- Employers are overwhelmed with requests & want a onestop, streamlined system

### **Solution:**

# **Enhance Local Workforce Board Capacity to:**

- Convene stakeholders
- Build the Talent Pipeline & Link to Sector Industries
- Use Oregon Connections
   platform & create a one stop, streamlined system
   for employer engagement

# Core Funding for WSO Training & Workforce Boards is Threatened



# Core Funding for WSO Training & Workforce Boards is Threatened

## Problem:

As education / workforce systems alignment, & more "middle skills" training is critically needed to fuel businesses & our economy:

- Current WSO funding meets only 2% of the training need
- Proposed cuts could eliminate all federal WIOA funding for Local Workforce Boards & Training
- State funds to Local Workforce Boards could be at risk due to \$1.8B projected deficit

# Solution:

- We need additional state investment to:
  - Maintain / increase service
  - Support Sector Work
- Funding for Training & Local Workforce Board's work must be prioritized at the state & federal levels

So that businesses can grow & our economy can prosper

# Higher Education

Social Services

K-12 System

Business Partners

> Elected Officials

Economic Development

