

## Oregon's Public Workforce System

Supplying Qualified Workers to meet Business Demand

					INPUTS Business & Worker Needs Labor Market Conditions & Predictions	Demand
Customer Focused - Data Driven - Aligned Services & Resources - Shared Performance & Accountability	DRIVERS	Earnings - Employment - Credentials - Retention - Satisfaction	MEASURES	Customers received a value-added service, learned about available services and know their next steps.	<ul> <li>Greeting</li> <li>Customized One-on- One</li> <li>Next Steps</li> </ul>	Exploratory Services
				Customers received Customized Career Services necessary to identify a career path and/or obtain employment.	<ul> <li>Assessment</li> <li>Career Planning</li> <li>Skills Validation</li> <li>Job Search</li> <li>Placement</li> </ul>	Career
				Customers received Training Services necessary to obtain the talent, skills, and credentials required to obtain, retain, or advance in employment	<ul> <li>Adult Education and Literacy</li> <li>Talent Development</li> <li>Essential</li> <li>Workplace skills</li> <li>Industry recognized</li> <li>post-secondary credentials</li> <li>Work-Based Learning</li> </ul>	Training Services
				Customers provide positive feedback and return for services, and vacant positions are filled timely, with qualified employees referred from WSO centers	<ul> <li>Recruitment</li> <li>Customized Training</li> <li>Current Worker</li> <li>Training</li> <li>Job Postings</li> <li>Incentives</li> <li>Rapid Response</li> </ul>	Business
				1	OUTPUTS Sidiled Or egonians Individual & Business Prosperity Jobs	