

**Joint Ways and Means
Education Subcommittee
February 7, 2017**

Oregon Board of Pharmacy Budget Presentation

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Purpose

- The purpose of the Board of Pharmacy is to regulate the practice of pharmacy and the quality and safe distribution of drugs in the state.
- Accomplished through regulation of the practice of pharmacy as well as regulation of all commerce of drugs into and within the state.



Board Makeup

- Board consists of 9 members
 - 5 Pharmacists, 2 Pharmacy Technicians and 2 public members
- Staff Members – 20 FTE
 - Compliance – 8 members
 - Licensing – 6 members
 - Operations and Administrative – 6 members



Compliance

Inspections

- Conducted 896 pharmacy inspections in 2016

Investigations

- Initiated and Adjudicated 565 cases in 2016
- Initiated and Adjudicated 668 cases in 2015

Hearings

- 78 Hearing requests in 2016 – all but one resolved prior to hearing.



Licensing

Number of Licensees

- 2/1/2017 Total licensees 27,718 (+9.8%)

Individuals:

- Pharmacists 7,641(+15.6%)
- Pharmacy Technicians 7,445(+7.7%)
- Pharmacy Interns 862(+5.3%)



Licensing

Number of Licensees

Primary Drug Outlets:

■ Pharmacies	1,343 (-0.8%)
■ Pharmaceutical Manufacturers	958 (+9.5%)
■ Pharmaceutical Wholesalers	706 (-11.8%)
■ Non-prescription	2,514 (-5.9%)



Administrative

Rules

- 59 rules were adopted, amended, or repealed in 2016

Outreach efforts – “Compliance through Education”

- 28 presentations to licensees in 2016, 23 in 2015
- Participation in outreach through pharmacy coalition, retail roundtable, hospital roundtable, OSPA and OSHP professional activities.



Accomplishments

- Pharmacists Prescribing of Contraceptives – First state in the nation to implement
- Increased access to Naloxone through pharmacist prescribing
- Completed transition of Biennial Licensure for all “people” licenses
 - 27% reduction in processing, improved service levels, reduced costs.
- Streamlining and simplifying pharmacist licensure – improved customer service and processing times



Accomplishments

- Streamlined investigative case report development and presentation
- Moved HR functions to DAS EHRS
- Continued cross training of job functions for better efficiency
- Increased online renewals for some license types.



Performance Measures (Pages 7-11)

- **Protect Oregon Consumers:**
 - Pharmacies in compliance (Actual 79%, goal 75%)
 - Pharmacists completing CE on time (Actual >95% * goal 100%)
 - Pharmacies inspected (Actual 100%, goal 95%)

- **Provide Excellent Customer Service**
 - Average days to complete an investigation (Actual 98 days, goal 100 days)
 - Agency customer service (Actual 92%, goal 85%)

- **Support a positive environment for industry**
 - Board best practices (Actual 99%, goal 100%)



Major Budget Drivers

- Personnel and related costs

 - Largest single expenditure 66.41% of total budget

- Services and Supplies - 33% of budget

 - Data Processing and Telecommunications

 - 5.25% of total budget

 - Attorney General Expense

 - 4.68% of total budget



Policy Packages

Package 100 Licensing software upgrade for internal efficiencies and improved Customer Service

Package cost of \$351,989.00

- This is the same package that was approved in the 15-17 budget that agency was unable to initiate – we did not spend any funds on this project in 15-17
- Package cost paid for in total by a civil penalty received in 2014 – no cost to our licensees



Policy Packages

Package 100 Licensing software upgrade for internal efficiencies and improved Customer Service

- Current software is 14 years old and approaching end of life.
- Database upgrade to a web-based platform
- Ability to establish online applications
- Project reviewed and approved by CIO office



Policy Packages

Package 101 – Shared Academic and Regulatory Post Graduate Fellowship Program Grant

- Package cost of \$69,260 per biennium
- First of its kind nationally
- Graduates will be on track to pursue careers in State Public Administration and/or Industry
- Concept is supported by both state pharmacy associations.



Policy Packages

Package 102 – Increased Board Member Per-diem

Biennial cost of \$11,819.00

Board voted to adjust its per-diem reimbursement to a level more in line with that of similar healthcare boards

Some board members receive no support from their employers for serving.



17-19 Budget Request

- **Governor's Balanced Budget – (2017 SB 5536)**

 - \$7,530,291 (increase of 6.71% vs 15-17)

 - Increase of 1.65% adjusted for previously approved IT package

- **Projected Ending Cash Balance**

 - \$1,778,123 (\$948,493 below 15-17)

 - Approximately 5.67 months (3.85 less than 15-17)



Questions

