## Multnomah County Central Courthouse

#### Improved Access, Improved Service

### **Current Courthouse Entrance**



\* Lines around the building
\* Outside in the elements
\* No information

#### **New Courthouse Entrance:**



Covered entry
Interior queuing space
Information desk
Wayfinding

displays

### **Current Public Service Counters**



\* Long lines
\* Crowded hallways
\* Lack of clarity

#### **New Courthouse**



- \* Self-help kiosks
   \* Central public service counters
- Seated waiting area
- Efficiencies for future growth

#### Law Library/Legal Resource Center

- \* Terminals and work carrels
- \* Electronic forms
- \* Navigators to provide guidance
- \* Access to other resources

#### **Public Defense Services**

\* Offices in the courthouse
\* Attorney-client meeting space
\* Appellate lawyers

# Questions?

