HB 2211-2 (LC 2750) 3/13/15 (CJC/ges/ps)

## PROPOSED AMENDMENTS TO HOUSE BILL 2211

In line 3 of the printed bill, after "656.745" insert "and 656.780".

2 In line 12, delete "or" and insert a comma.

3 In line 13, after "ganization" insert "or service company".

4 Delete lines 18 through 20 and insert:

5 "(3) Except as specified in ORS 656.780, the director may assess a penalty 6 against a service company only for claims processing performance deficien-7 cies revealed in annual audits associated with claims processing perform-8 ance. The director may assess only one penalty for each separate violation 9 by an employer, insurer or service company for deficiencies revealed in an-10 nual audits associated with claims processing performance.".

In line 23, after "violation" delete the rest of the line and delete lines 24 and 25.

13 After line 27, insert:

<sup>14</sup> "SECTION 2. ORS 656.780 is amended to read:

"656.780. (1) The Director of the Department of Consumer and Business
Services shall:

"(a) Adopt by rule standards for certification of workers' compensation
claims examiners that shall be administered by workers' compensation
insurers, self-insured employers and [*third party administrators*] service
companies; and

"(b) Develop or approve any training curriculum used by insurers, selfinsured employers and [*third party administrators*] **service companies** that is related to interactions with independent medical examination providers
 required under ORS 656.325.

"(2)(a) Each insurer, self-insured employer and [*third party administrator*] service company shall maintain records of the certification
and training of their workers' compensation claims examiners. These records
are subject to inspection and review by the director.

"(b) The director may impose a civil penalty against any insurer, selfinsured employer or [*third party administrator*] service company that fails
to:

"(A) Maintain or produce certification and training records as required
by the rules of the director; or

"(B) Provide training based on a curriculum approved by the director re lated to interactions with independent medical examination providers re quired under ORS 656.325.

15 "(3) Insurers, self-insured employers and [third party administrators] ser-16 vice companies may employ only certified workers' compensation claims 17 examiners to process workers' compensation claims. The director may impose 18 a civil penalty against any insurer, self-insured employer or [third party ad-19 ministrator] service company that violates this subsection.".

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