

# Eastern Oregon CCO House Health Care Committee Presentation

Kevin Campbell, CEO, EOCCO

Robin Richardson, COO &  
Board Chairman, EOCCO



**eoocco**

EASTERN OREGON  
COORDINATED CARE  
ORGANIZATION

# Quick facts about EOCCO

- **EOCCO serves 12 rural and frontier counties**

- Baker, Gilliam, Grant, Harney, Lake, Malheur, Morrow, Sherman, Umatilla, Union, Wallowa and Wheeler
- 6 of 12 were primarily FFS/Open Card counties prior to CCOs

- **Land Area: approximately 50,000 sq. miles**

- 52% of land area of State of Oregon
- Equal to the size of NY
- Larger than land area of 19 states

- **Population: 194,592**

- 5% of Oregon's population
- 1/3 the population of WY (least populous State)
- Equivalent to the combined populations of Salem, Lake Oswego and Lebanon

# EOCCO Service Area and Common Cities and Towns



# EOCCO enrollment

County	Total EOCCO Members Effective 12/31/2012	Total EOCCO Members Effective 12/31/2013	Total EOCCO Members Effective 12/31/2014	Total EOCCO Members Effective 5/1/2015
Baker	2,192	2,164	3,538	3,872
Gilliam	0	0	270	291
Grant	900	846	1,390	1,531
Harney	1,005	996	1,701	1,834
Lake	871	979	1,595	1,729
Malheur	5,905	5,939	8,306	9,100
Morrow	1,354	1,820	2,703	2,976
Sherman	196	177	306	335
Umatilla	11,090	11,901	17,356	18,886
Union	3,320	3,409	5,398	5,914
Wallowa	735	773	1,574	1,681
Wheeler	152	157	239	266
<b>TOTALS</b>	<b>27,720</b>	<b>29,161</b>	<b>44,376</b>	<b>48,415</b>

# EOCCO structure

## ■ EOCCO Governing Board members

Name	Title	Affiliation/Organization
Carlos Olivares	CEO	Yakima Valley Farm Workers Clinic
Chris Labhart	RCAC Chair/County Commissioner	Grant County
Chris Siegner	Mental Health Director	Symmetry Care Inc.
Dennis Burke	President/CEO	Good Shepherd Health Care System
Diane Kilkenny, RN	Supervisor	Morrow County Public Health
Dr. Bruce Carlson	Physician	Urgent Health Care Center
Dr. Renee Grandi	Physician	Winding Waters Clinic
Harold Geller	CEO	St. Anthony Hospital
Jim Mattes	President/CEO	Grande Ronde Hospital
Ken Kestner	County Commissioner	Lake County
Kevin Campbell	CEO	GOBHI
Larry Davy	CEO	Walla Walla Memorial Hospital
Mike Smith	County Commissioner	Sherman County
Ray Gibbons	President	St. Alphonsus Medical Center
Robin Richardson	Senior Vice President	Moda
Russ Demianew	CEO	Pendleton IPA
Vicki Winters	Gilliam County Juvenile Director	Gilliam County

# EOCCO structure (continued)

- **Administration**

- > Moda
- > GOBHI

- **Key Partners**

- > EOCCO ownership
  - Greater Oregon Behavioral Health, Inc. (GOBHI)
  - Moda Health
  - Good Shepherd Health Care System
  - Grand Ronde Hospital, Inc.
  - Saint Alphonsus Health System, Inc.
  - St Anthony Hospital
  - Pendleton IPA, Inc.
  - Yakima Valley Farm Workers



# EOCCO structure (continued)

- **Key partners continued**

- Hospitals, PCP's/PCPCHs, Community Mental Health Programs, Public Health, County Commissioners
- Clinical Advisory Panel (CAP)

- **Who bears the risk?**

- Ownership
- Shared savings/Alternate Payment Methodology (APM)

- **Nature of the delivery system**

- Provider network (includes Idaho & Washington providers)
- Hospitals (10 area hospitals)
  - 7 of 10 are Type A/Critical Access Hospitals
  - Five of 10 are part of health districts
  - No tertiary hospitals within EOCCO counties

# EOCCO structure (continued)

- **Nature of the delivery system**

- Primary care and PCPCHs

- 57 widely dispersed clinics and individual providers
    - 24 are Rural Health Clinics (RHCs)
    - 6 are Federally Qualified Health Centers (FQHCs)
    - 65% of members are served by State-certified PCPCHs (up from 3% in 2012)

- Behavioral Health/Dental/NEMT and Specialty care

- **Community Advisory Council**

- 12 LCACs

- LCAC funding



# EOCCO structure continued

- Regional Community Advisory Council (RCAC) membership

County	Last Name	First Name	Notes
Baker	Lind	Marji	CAC Chair
	Harvey	Bill	County Commissioner
	Nudd	Robin	Proxy/Public Health
Gilliam	Winters	Vicki	CAC Chair
	Shaffer	Steve	County Commissioner
Grant	Maghan	Lindsay	CAC Chair
	Labhart	Chris	County Commissioner
Harney	Brown	Dan	CAC Chair
	Runnels	Pete	County Commissioner
Lake	Adams	John	Proxy/CAC Coordinator
	Kestner	Ken	County Commissioner
Malheur	Gomez	Megan	CAC Chair
	Delgado	Joni	Proxy/CAC Vice Chair and EOHLA Board Member

# EOCCO structure continued

- Regional Community Advisory Council (RCAC) membership

County	Last Name	First Name	Notes
Morrow	Smith	Sheree	CAC Chair
	Tallman	Terry	County Commissioner
Sherman	Thalhofer	Teri	CAC Chair
	Smith	Mike	County Commissioner
Umatilla	Harwood	Rod	CAC Chair
	Lorenzen	Jenna	Proxy/Public Health
Union	Coulter	Bob	CAC Chair
	Howard	Jack	County Commissioner
Wallowa	Brown	Bridget	CAC Chair
	Roberts	Susan	County Commissioner
Wheeler	Humphries	Candy	CAC Chair
	Morley	Lynn	County Commissioner

# CCO profitability

- **Reinvestments in the community**

- Shared savings/Alternate Payment Methodology (APM)
- PCPCH investments
- Quality measure fund reinvestments
- Community capacity building including community health workers
- Transformation grants

# Fundamental changes to healthcare and financing

- Relationships
- Shared Savings/APMs
- Community Health Workers
- LCAC funding
- Integration of services (Physical, Behavioral, Dental, NEMT)
- Quality measures
- Health Integrated

# Fundamental changes to healthcare and financing (continued)

- **Technology investments**

- Collecting accurate clinical data across multiple EHRs
- 25 separate EHR systems are being used across our geography

- **Access improvements**

- PCPCH funding
  - Including funding for behavioral health services
- Medicaid clinic in Pendleton
- Provider recruitment investments

# Transformation grants

- **EOCCO transformation grants**

- > \$1.6 Million available to EOCCO from the Oregon Health Authority (OHA)
- > Worked with OHSU Center for Evidenced-based Policy to administer grants
- > 52 letters of intent
- > 36 grant applications received
- > 23 projects funded
- > At least one grant awarded in each of our 12 counties
- > 100% of \$1.6 million was distributed

# Integration of Physical, Mental and Behavioral Health

- GOBHI sub-capitated for mental health, substance use disorder treatment, and NEMT.
- Mental health delivery system expanded beyond community mental health programs to include PCPCHs.
- Sharing for profits or losses extended beyond GOBHI providers to include local hospitals and primary care providers.
- As an owner in the CCO, GOBHI is at risk for overall performance of the CCO and thus motivated to develop needed services such as pain management clinics.



# EOCCO incentive measures

- **2013 Met 12 of 17 Measures**

- Funds were used as investments:

- Technology assistance to improve CQM reporting:  
**\$461,432**
    - Increase EOCCO's ability to meet commercial RBC levels:  
**\$750,000**
    - Share a portion of the bonus with providers and LCACs:  
**\$750,000**

- **2014 On track to meet 13 of 17 measures**

- 100% of funds are being used as investments:

- Increasing PCPCH payments from \$8 to \$15 PMPM
    - Additional grant opportunities
    - Community health worker funding
    - Invest in provider recruitment
    - LCAC funding

# 2014 quality measure improvements

Measure	2014 Rate (preliminary)	2013 Rate	2014 Target
Alcohol and Drug Misuse Screening (SBIRT)	5.5%	0.8%	3.8%
ED Visits (per 1,000 member months) <i>*(lower is better)</i>	53.5*	59.2*	57.7*
Developmental screening (0-36 months)	35.9%	30%	32%
Electronic Health Record Adoption	60%	44.8%	47.8%
Follow-Up after hospitalization for Mental Illness	60%	55.3%	58.3%
Mental and Physical Health Assessment for Children in DHS Custody	66.7%	55.3%	58.8%

# Quality measure that need improvement

Measure	2014 Rate (preliminary)	2013 Rate	2014 Target	2014 Benchmark
Adolescent Well Care Visits	23.7%	22.3%	25.8%	57.6%
SBIRT	5.5%	0.8%	3.8%	13%
CAHPS-Access to care	TBD	83.7%	85.6%	88%

# Actions to improve performance

- **Ongoing improvement activities:**

- > EOCCO incentive measure sub-committee
- > Annual clinician summits
- > Behavioral health/education summits
- > GOBHI spring conference
- > Primary care progress reports

- **Measure specific improvement activities:**

- > Adolescent Well Care visits
  - Turn sports physicals into full adolescent well care visits
- > SBIRT
  - Target providers who see adolescent members
- > CAHPS Access to Care
  - PCPCH investments
  - Medicaid Clinic in Pendleton
  - Investment in provider recruitment



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