



**Cascade Health Alliance  
Mobile Crisis Team  
Transformation Fund Project**

**History**

- Klamath Basin Behavioral Health became Klamath County's Mental Health Provider in August 2013.
  - At that time, anyone experiencing a behavioral health crisis was transported to the hospital emergency department and held there until a mental health worker was called in, resulting in a very expensive stay.
  - Klamath Basin Behavioral Health staff realized they needed to develop an alternative, and landed on a Mobile Crisis Team.
  - Klamath Basin Behavioral Health serves 5,000 active cases/year (including over 90% of Oregon Health Plan behavioral health cases in the Klamath area).
- Klamath Basin Behavioral Health launched the Mobile Crisis Team in 8/1/14 with \$302,357 of the Transformation Fund dollars that became available via Cascade Health Alliance.
  - The Mobile Crisis Team works independently as well as in conjunction with local first responders (police, fire department) to provide a broad range mental health and substance abuse crisis intervention in Klamath Falls.

**Outcomes**

- Between 8/1/14 and 10/31/14, the Mobile Crisis Team responded to:
  - 265 total calls from the community
  - 75 calls involving 61 Cascade Health Alliance members
- Emergency department visits began to decrease immediately:

Date	ED Visits
7/14	60
8/14 (Mobile Crisis Team implemented)	62
9/14	40
10/14	38
11/14	25
12/14	30
1/15	30
2/15	40
3/15	35

## **Sustainability**

Klamath Basin Behavioral Health plans to sustain and expand the program:

- Cascade Health Alliance is realizing savings due to the emergency department visit reduction.
- Cascade Health Alliance has created creative contract options for Klamath Basin Behavioral Health to share in those savings.
- Klamath Basin Behavioral Health will invest these savings in the Mobile Crisis Team program.