Dear Senator Monnes Anderson and members of the Health Committee. I am writing in support of SB874

My worst ER experience ever was a year ago at the same hospital that gave me excellent care one year prior in the same situation. I had a stomach bug and had vomited all day. I used Solu-Cortef® at home prior to going to the ER. I went to the ER in a TRUE crisis, which in me presents with a fever, low BP, pain, and dry heaving repeatedly. I was completely blown off in the ER. I sat in the waiting room begging for help for 3 HOURS.

I called my best friend who is also an RN and explained what was going on and that I needed her to come in and advocate for me as I was getting weaker, and to bring me the Solu-Cortef® she keeps at her house for my benefit in case of emergency. I also went on line in my support group, and the wonderful <u>Kirsten Norgaard</u> called the hospital to advocate on my behalf. I also called the after hours emergency line of my PCP who is based out of the same hospital. All that resulted from that was the charge nurse approaching me with security and informing me if I made one more call about the treatment I was (not) receiving security would escort me off the premises because there were REAL sick people there and I needed to wait my turn.

My best friend showed up shortly thereafter with a copy of my emergency letter which they refused to look at. She gave me an additional shot of Solu-Cortef® and some Gatorade and after about 30 minutes the dry heaving stopped and I asked her to drive me home. Without being seen. Not even 8 hours later my 7 year old son had to call 911 because I had collapsed, couldn't stand, and couldn't speak any words that weren't gibberish. That's not right. When a patient comes in with a life threatening illness and documentation to back the claim up they need to be taken seriously, not threatened

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