



March 17, 2015



Please Support HB 2950 with -1 Amendment



The undersigned CCOs and CCO affiliated organizations are writing to express support for HB 2950 and its -1 amendment. We believe that the issues addressed in the bill will benefit OHP members as well as CCOs.



- The legislation can drive down unnecessary costs to CCOs associated with producing, editing, and mailing multiple copies and versions of member education materials. It will also reduce the clutter of materials that families with multiple OHP members currently receive.



- The legislation can ease member communications by allowing CCO customer service lines to assist members with typical health plan operations like enrollment assistance and changing member contact information.



- The legislation will allow CCOs to better communicate with members via mobile phones and electronic means.



- The legislation will allow CCOs to partner with providers in the community to implement timely processes associated with quality metrics that will go farther toward improving care for OHP members.
- The legislation will elevate the experiences that OHP members have with OHA's customer service and enrollment processes.

Respectfully submitted by:

CareOregon
Coalition for a Healthy Oregon (representing 8 organizations working with CCOs statewide)
Columbia Pacific CCO
Health Share of Oregon
Jackson Care Connect
PacificSource Community Solutions
Trillium Community Health Plans