

Governor's 2015-2017 Balanced Budget Presentation

Occupational Therapy Licensing Board (OTLB)

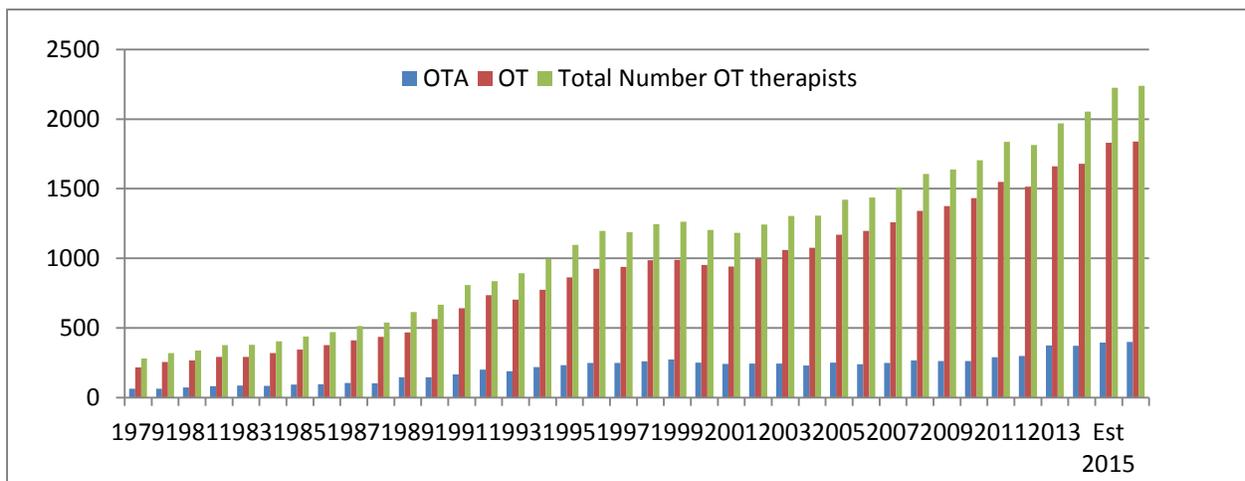
Felicia Holgate, Executive Director (971-683-0198)

Robert Bond, Public Member, Board Chair

AGENCY MISSION is to protect the public by supervising Occupational Therapy practice and to assure safe and ethical delivery of Occupational Therapy services.

Program Objectives

The Board checks that all applicants have required qualifications and obtain primary source verifications for education and licenses from other states. The Board verifies applicant requirements and issue licenses within three days. All complaints are reviewed by the Board quickly and action taken where appropriate to protect the public. Occupational Therapists have been licensed in Oregon since 1977 and the license numbers continue to increase. Occupational Therapy is one of the fast growing professions.



The **Board** is composed of two Occupational Therapists, one Occupational Therapy Assistant and two public members. **Staff** includes the Executive Director and one half-time administrative assistant. The Board has kept up with the increasing number of complaints through a contract with a former board member to help with investigations. The Board expects the number of licensees and complaints to continue to increase. The Board has a contract with the Nursing Board to perform LEDS checks (Law Enforcement Data System) on all licensees prior to renewals.

Performance Measures

KPM 1 Timely Licensing: Over 98 % issued within 3 days of receipt of required documents. Staff confirms primary source verification of education and licensure in other states and the national certification board. Continuing education and completion of pain management and data collection is required. Two improvements made are:

- A free online state ethics/law exam required for applicants
- Law Enforcement Data System background checks for renewal licensees

What we do well:

- Work is now done almost paperless as we use online renewals, scan, e-mail and the web site
 - Online renewals saves time and we process few checks as payment is done mostly by credit card
 - We share administrative functions, fax/copier, staff, doing LEDS checks with other boards
 - Use of I-phone and laptop gives the Director flexibility and we provide quick responses
 - We work closely with Association and schools keeping better communication and education
- As an example, verification requests are made by e-mail, the address is copied onto our form and printed, signed and sealed and in a window envelope, all done within a few minutes at no charge.

Key Performance 2: Timely resolution of complaints: There are now over 16 investigations/complaints a year and several final Consent Orders. Examples of actions taken:

- Reprimand and follow up of work evaluations and reports on DUI court probation
- Probation with close daily supervision when had concerns with competency
- Probationary license with fine for conviction to coincide with court probation

We expect an increase in investigations needed because of more public awareness, mandatory reporting, and LEDS background checks. Cases are reviewed at every board meeting.

What we do well:

- Educate and resolve cases by Consent Orders without having costly administrative hearings
- Use former board member to help with discipline/consultation and education
- The Board educates when appropriate to work with licensees while still protecting the public
- We have a contract with Nursing Board to process LEDS (Law Enforcement Data) checks

Key performance 3: Customer satisfaction is over 98 per cent giving good or excellent ratings. Comments are given anonymously and reviewed by the Board to improve current services. Licensees and those who contact the Board appreciate the services provided.

Key performance 4: Board best practice requirements are followed and measured yearly.

About License fees:

- The Board reduced fees by \$20 a year for all license renewals and continue to keep them low; however there may need to be increased in the next biennium
- Revenue is “other funds” and a cash reserve is needed before the next renewal period starts
- Costs are lower because of few discipline cases that are resolved by Consent Order

What we do well:

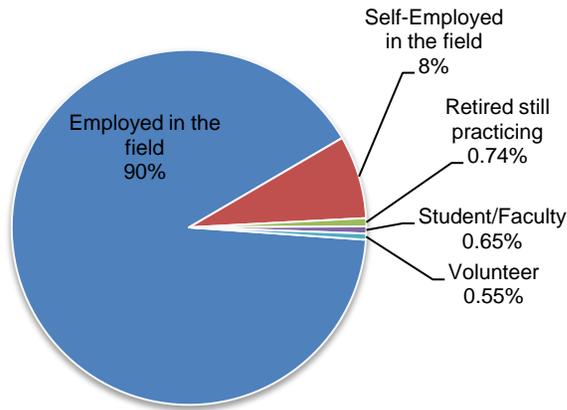
- Increase security: locks at suite door, cabinets, track who access SS#, Business Continuity plan
- Changed from paper to online request for changes of contact information, requests for license verifications, questions on scope or ethics. Q & A on web site answers common licensee questions.
- The board continues to pay the \$5 per licensee for data collection and tracks Pain Management

There are no specific Occupational Therapy legislative bills, though some would affect the Board and we are following those. Thank you for the opportunity to explain our budget and programs. We ask that you approve the Governor’s budget as proposed.

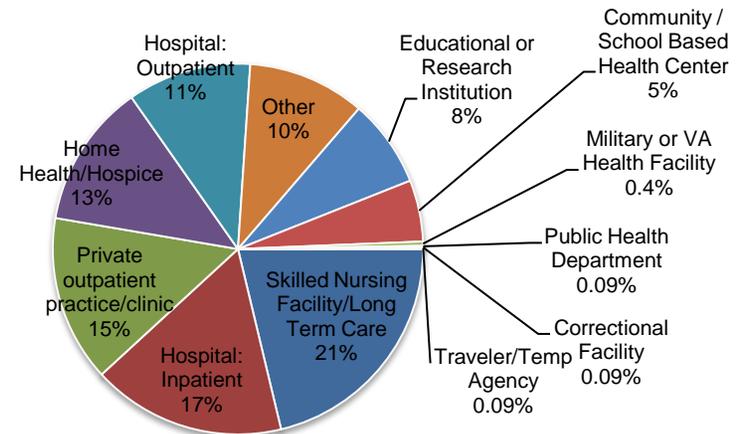
Oregon's Occupational Therapist Workforce – 2014

	2010	2012	2014
Number of Occupational Therapists licensed in Oregon	1,269	1,422	1,482
Number of licensed Occupational Therapists practicing in Oregon	1,030	1,150	1,082

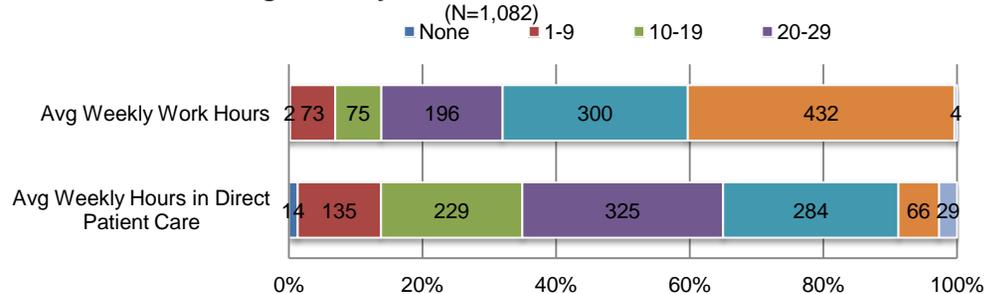
Self-Reported Employment Status of Occupational Therapists Working in Oregon: 2014
(N=1,082)



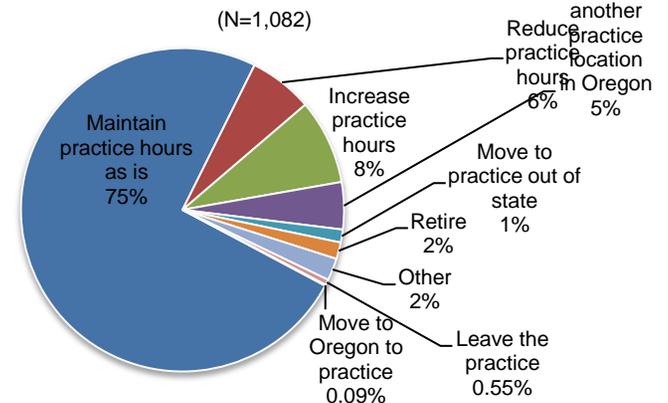
Self-Reported Practice Setting of Occupational Therapists Working in Oregon: 2014 (N=1,082)



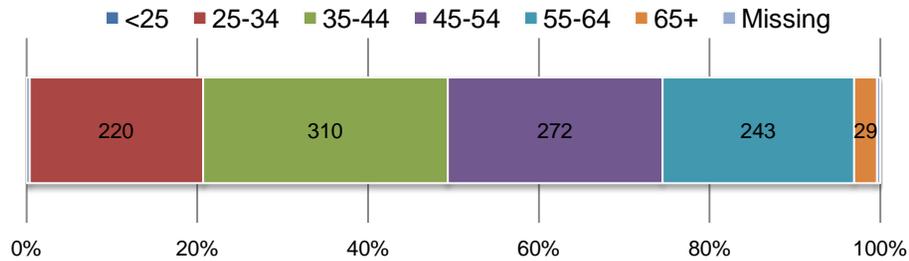
Occupational Therapists' Average Weekly Work Hours as Compared to Average Weekly Hours in Direct Patient Care: 2014
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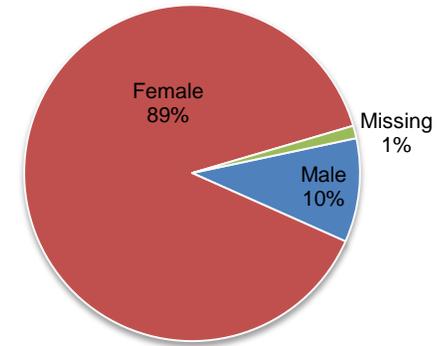
Self-Reported Future Practice Plans in the Next Two Years: 2014
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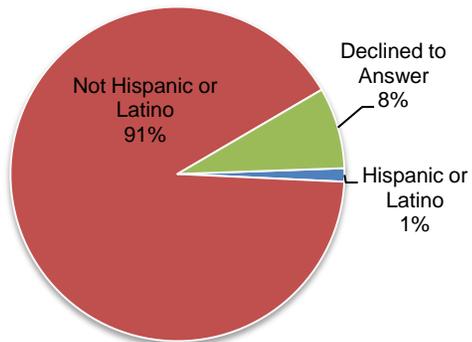
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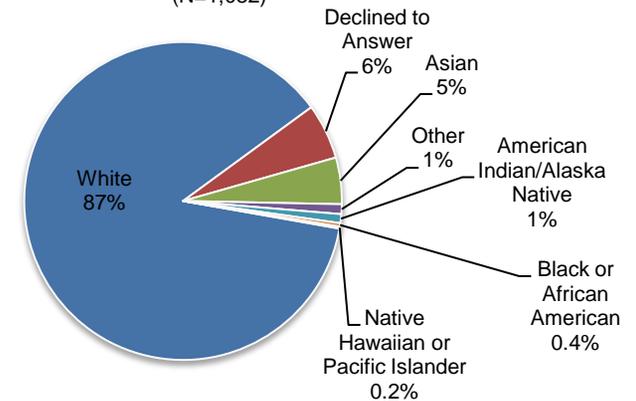
Gender of Occupational Therapists Working in Oregon: 2014
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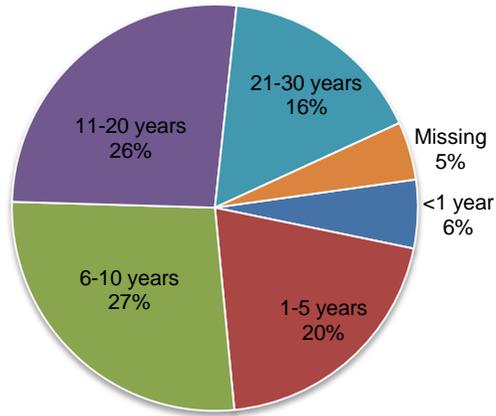
Ethnicity of Occupational Therapists Working in Oregon: 2014
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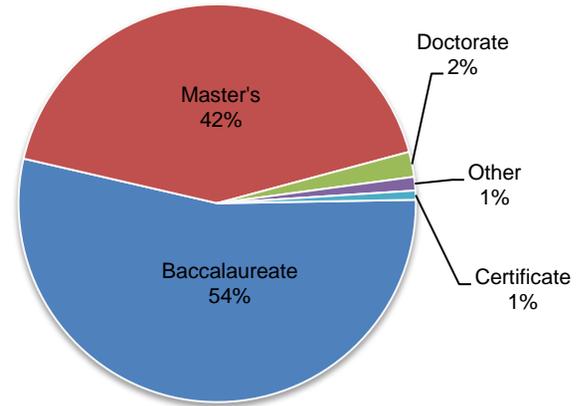
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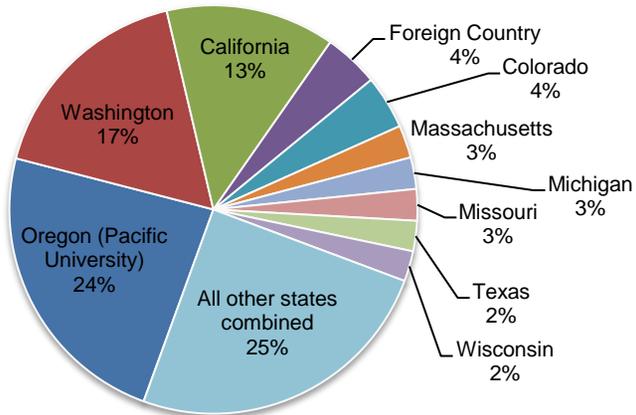
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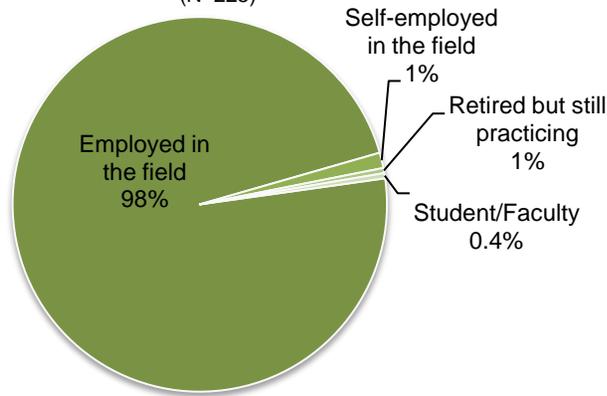
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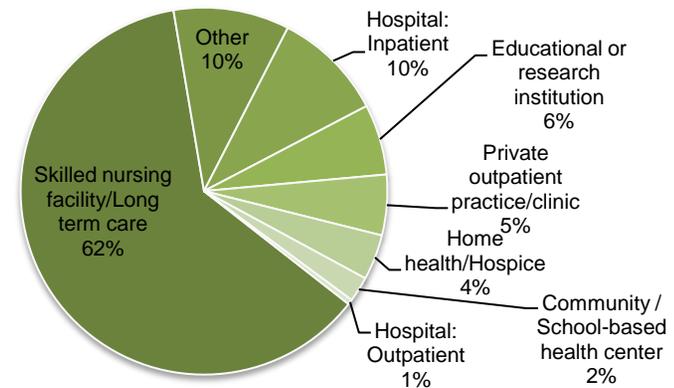
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Number of OT Assistants licensed in Oregon	228	258	314
Number of licensed OT Assistants working in Oregon	199	215	225

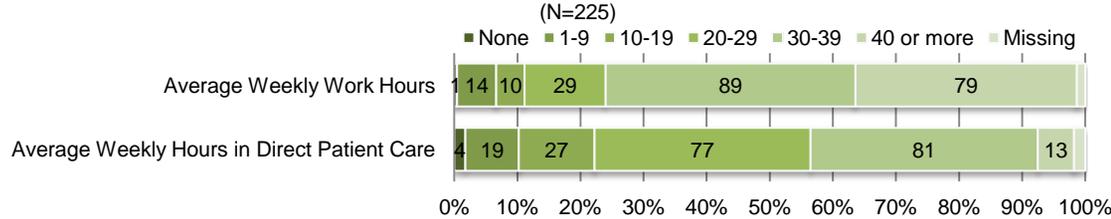
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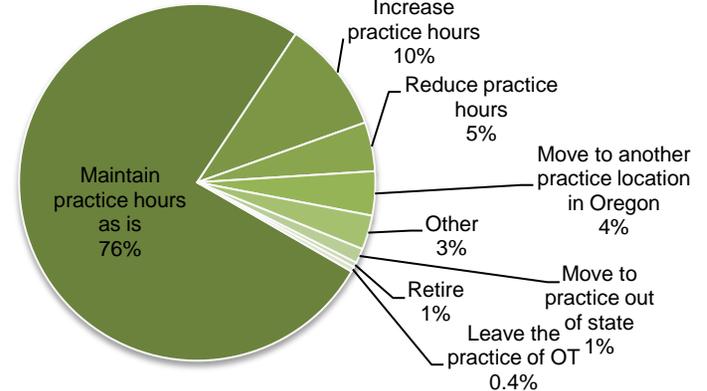
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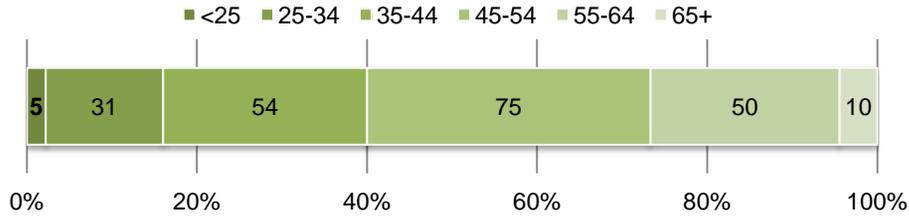


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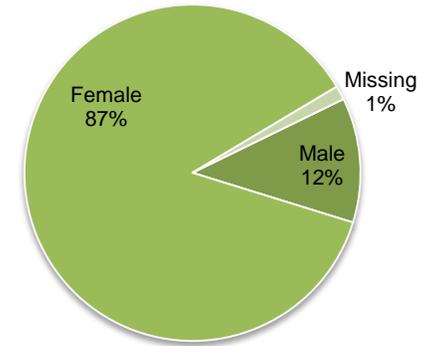
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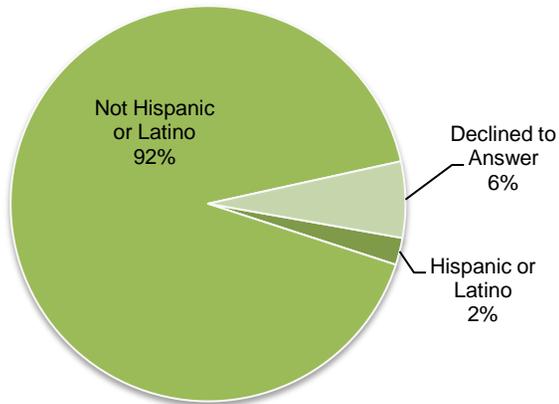
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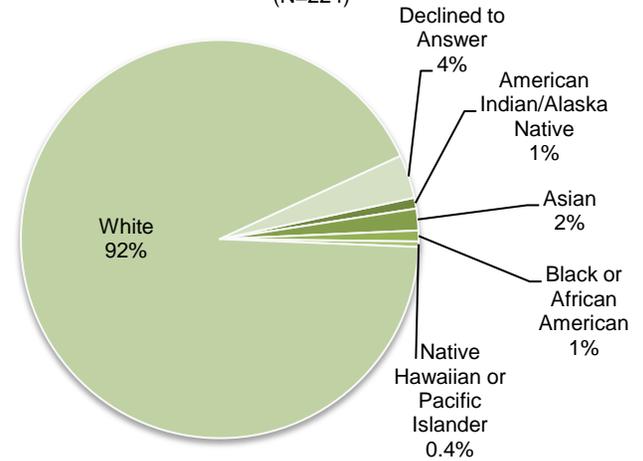
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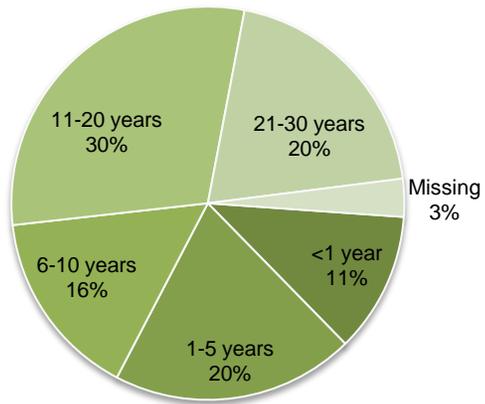


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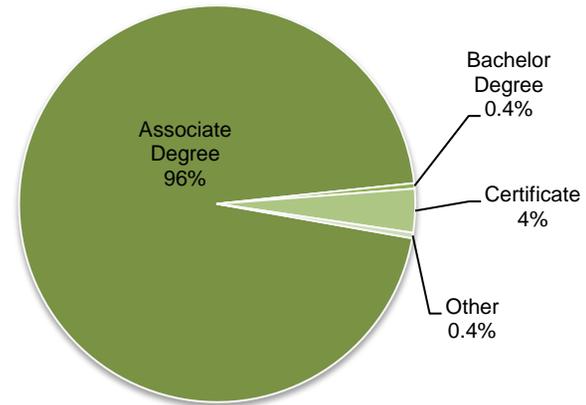
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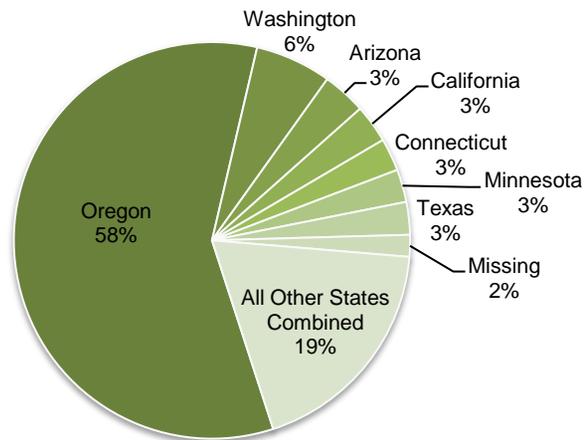
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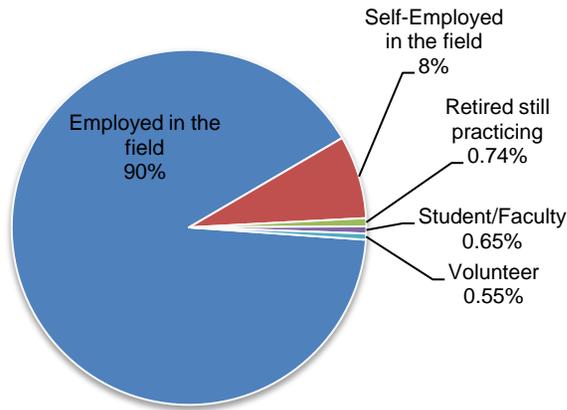
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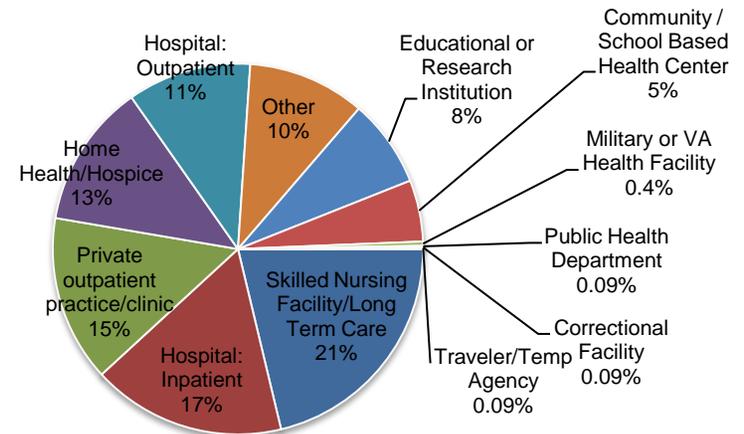
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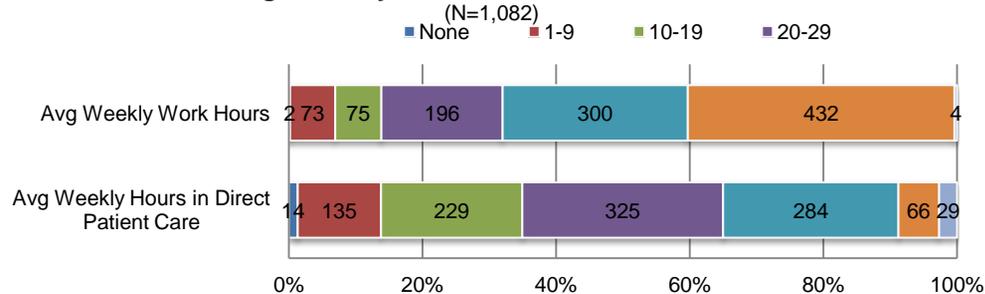
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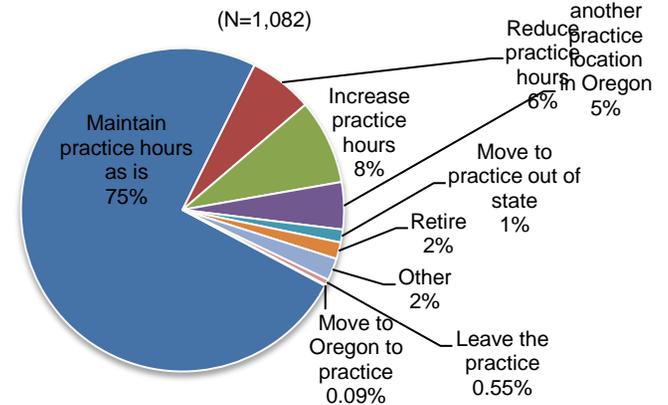
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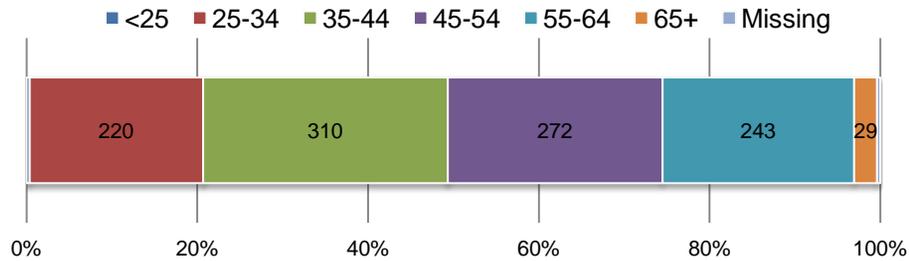
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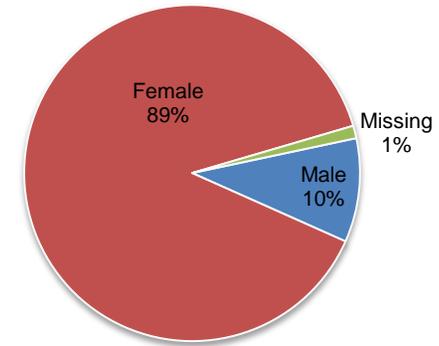
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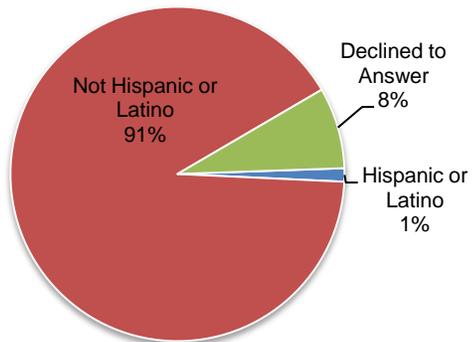
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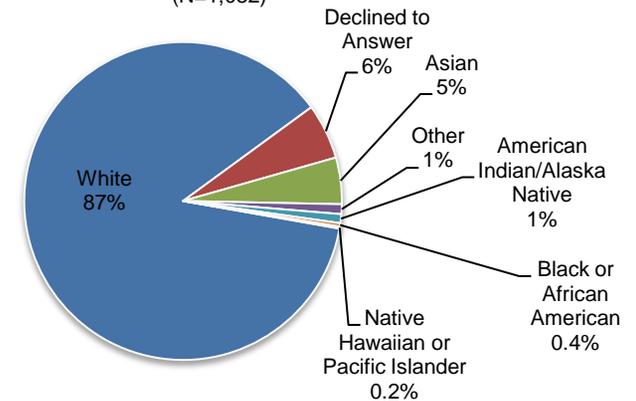
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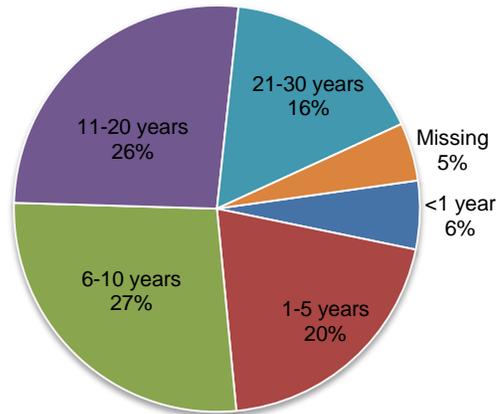
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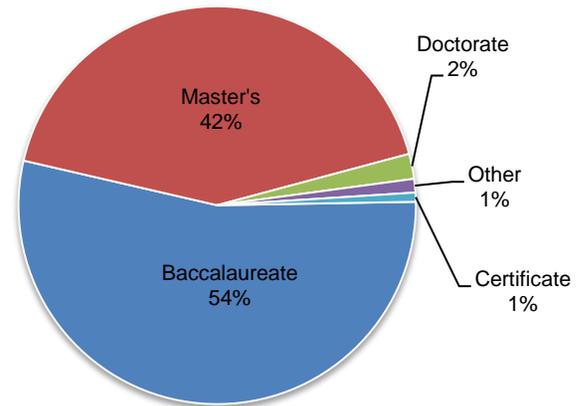
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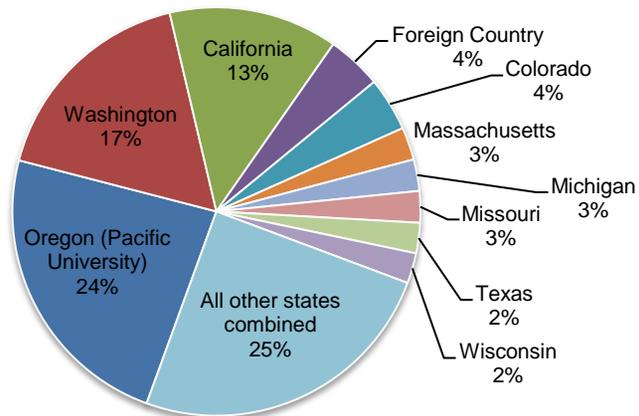
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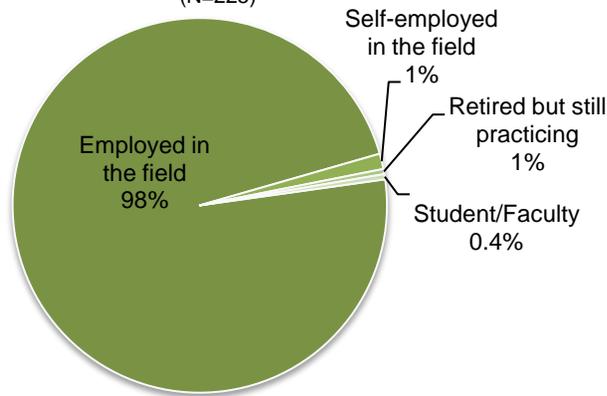
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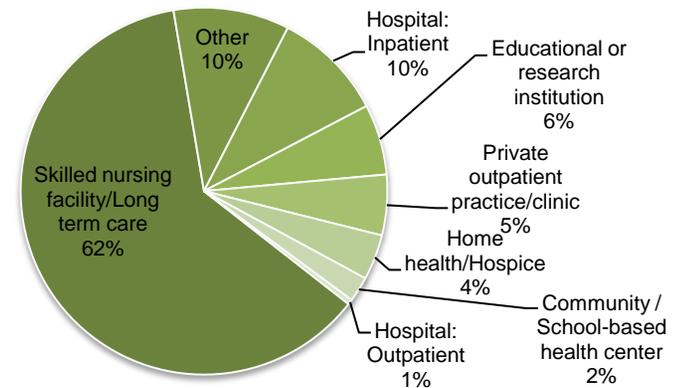
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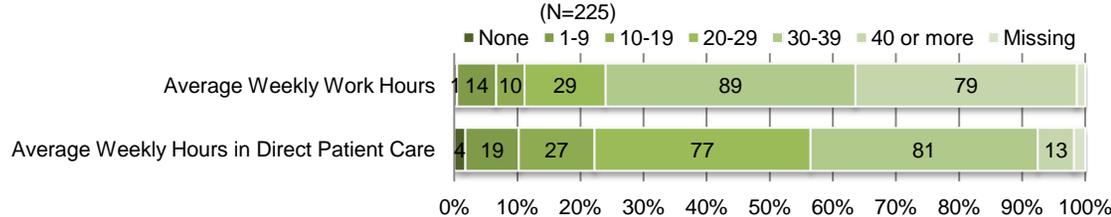
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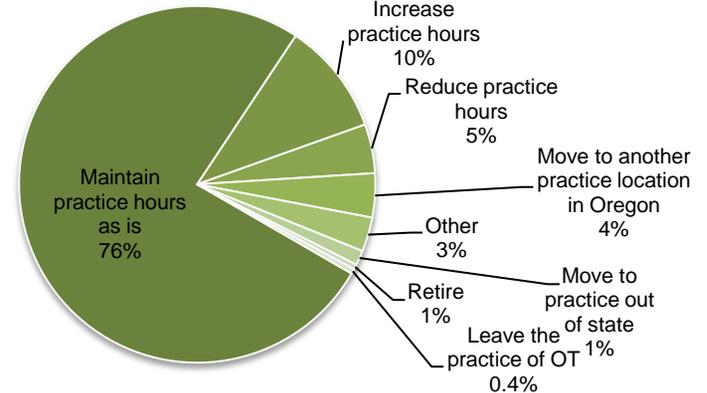
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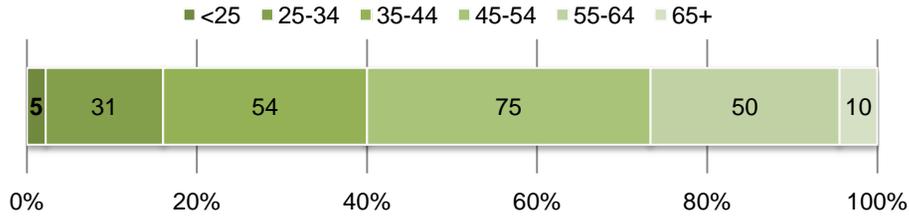


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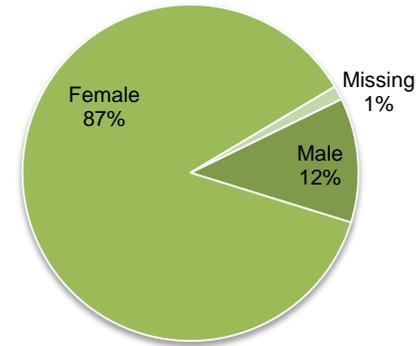
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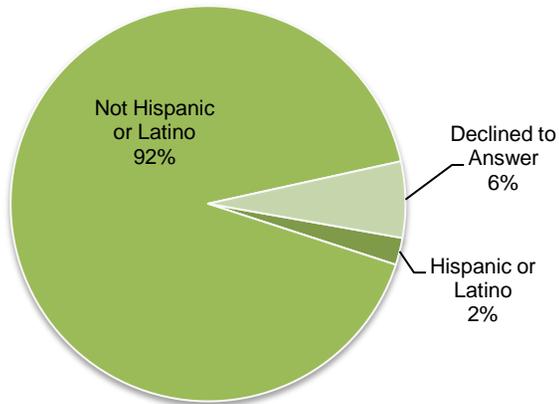
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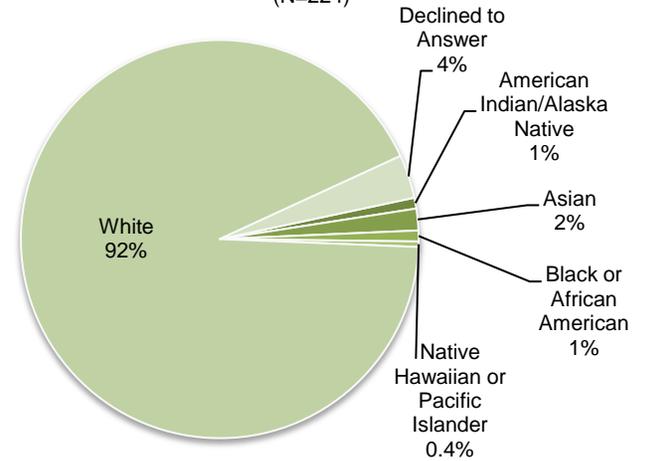
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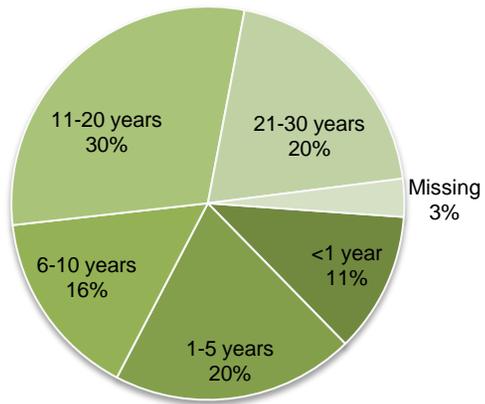


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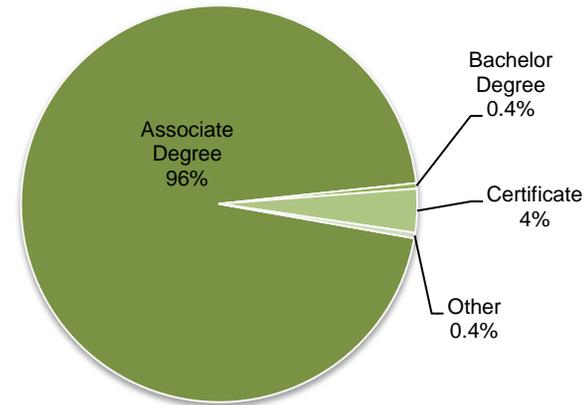
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