## SENATE AMENDMENTS TO SENATE BILL 574

By COMMITTEE ON GENERAL GOVERNMENT, CONSUMER AND SMALL BUSINESS PROTECTION

April 22

On page 1 of the printed bill, delete line 3 and insert "amending ORS 646A.602, 646A.606, 1 2 646A.608, 646A.610, 646A.612 and 646A.614; and declaring an emergency.". 3 Delete lines 5 through 30 and delete pages 2 through 5 and insert: 4 "SECTION 1. ORS 646A.602 is amended to read: "646A.602. As used in ORS 646A.600 to 646A.628: 5 6 "(1)(a) 'Breach of security' means an unauthorized acquisition of computerized data that mate-7 rially compromises the security, confidentiality or integrity of personal information [maintained by 8 the] that a person maintains. 9 "(b) 'Breach of security' does not include [good-faith] an inadvertent acquisition of personal information by a person or [that] the person's employee or agent [for a legitimate purpose of that 10 person] if the personal information is not used in violation of applicable law or in a manner that 11 harms or poses an actual threat to the security, confidentiality or integrity of the personal infor-12 13 mation. "(2) 'Consumer' means an individual [who is also a] resident of this state. 14 15 "(3) 'Consumer report' means a consumer report as described in section 603(d) of the federal Fair Credit Reporting Act (15 U.S.C. 1681a(d)), as that Act existed on October 1, 2007, that [is compiled 16 and maintained by] a consumer reporting agency compiles and maintains. 1718 "(4) 'Consumer reporting agency' means a consumer reporting agency as described in section 603(p) of the federal Fair Credit Reporting Act (15 U.S.C. 1681a(p)) as that Act existed on October 19 1, 2007. 20 21(5) 'Debt' means any obligation or alleged obligation arising out of a consumer transaction, as 22defined in ORS 646.639. "(6) 'Encryption' means the use of an algorithmic process to transform data into a form in which 23the data is rendered unreadable or unusable without the use of a confidential process or key. 24 "(7) 'Extension of credit' means [the] a right to defer [payment of] paying debt or a right to 2526 incur debt and defer [its payment] paying the debt, that is offered or granted primarily for personal, family or household purposes. 2728 "(8) 'Identity theft' has the meaning set forth in ORS 165.800. 29 "(9) 'Identity theft declaration' means a completed and signed statement [documenting] that documents alleged identity theft, using the form available from the Federal Trade Commission, or 30 31 another substantially similar form. 32"(10) 'Person' means any individual, private or public corporation, partnership, cooperative, as-

sociation, estate, limited liability company, organization or other entity, whether or not organized
 to operate at a profit, or a public body as defined in ORS 174.109.

35 "(11) 'Personal information':

"(a) Means a consumer's first name or first initial and last name in combination with any one or more of the following data elements, when the data elements are not rendered unusable through encryption, redaction or other methods, or when the data elements are encrypted and the encryption key has also been acquired:

5 "(A) Social Security number;

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6 "(B) Driver license number or state identification card number issued by the Department of 7 Transportation;

"(C) Passport number or other United States issued identification number; or

9 "(D) Financial account number, credit or debit card number, in combination with any required 10 security code, access code or password that would permit access to a consumer's financial account. 11 "(b) Means any of the data elements or any combination of the data elements described in par-12 agraph (a) of this subsection when not combined with the consumer's first name or first initial and 13 last name and when the data elements are not rendered unusable through encryption, redaction or 14 other methods, if the information obtained would be sufficient to permit a person to commit identity 15 theft against the consumer whose information was compromised.

16 "(c) Does not include information, other than a Social Security number, in a federal, state or 17 local government record that is lawfully made available to the public.

18 "(12) 'Proper identification' means written information or documentation that a con-19 sumer or representative can present to another person as evidence of the consumer's or 20 representative's identity, examples of which include:

"(a) A valid Social Security number or a copy of a valid Social Security card;

"(b) A certified or otherwise official copy of a birth certificate that a governmental body
 issued; and

24 "(c) A copy of a driver license or other government-issued identification.

25 "(13) 'Protected consumer' means an individual who is:

26 "(a) Not older than 16 years old at the time a representative requests a security freeze 27 on the individual's behalf; or

28 "(b) Incapacitated or for whom a court or other authority has appointed a guardian or 29 conservator.

"(14) 'Protective record' means information that a consumer reporting agency compiles
 to identify a protected consumer for whom the consumer reporting agency has not prepared
 a consumer report.

"[(12)] (15) 'Redacted' means altered or truncated so that no more than the last four digits of
 a Social Security number, driver license number, state identification card number, account number
 or credit or debit card number is accessible as part of the data.

36 "(16) 'Representative' means a consumer who provides a consumer reporting agency with 37 sufficient proof of the consumer's authority to act on a protected consumer's behalf.

38 "(13)] (17) 'Security freeze' means a notice placed in a consumer report, at the request of a 39 consumer and subject to certain exemptions, that prohibits the consumer reporting agency from releas-40 ing the consumer report for the extension of credit unless the consumer has temporarily lifted or re-41 moved the freeze] at a consumer's request or a representative's request or in a protective 42record at a representative's request that, subject to certain exemptions, prohibits a consumer reporting agency from releasing information in the consumer report or the protective 43 44 record for an extension of credit, unless the consumer temporarily lifts the security freeze 45 on the consumer's consumer report or a protected consumer or representative removes the

1 security freeze on or deletes the protective record.

2 "SECTION 2. ORS 646A.606 is amended to read:

3 "646A.606. (1) A consumer may elect to place a security freeze on the consumer's consumer 4 report or, if the consumer is a representative, on a protected consumer's consumer report or 5 protective record by sending a written request to a consumer reporting agency at an address 6 [designated by] the agency designates to receive such requests, or a secure electronic request at a 7 website [designated by] the agency designates to receive such requests if [such method is made 8 available by] the consumer reporting agency, at the agency's discretion, makes a secure electronic 9 method available.

10 "(2) If the consumer or protected consumer is the victim of identity theft or has reported a 11 theft of personal information to a law enforcement agency [the theft of personal information], the 12 consumer or representative may include a copy of the police report, incident report or identity 13 theft declaration.

"(3)(a) The consumer or representative must provide proper identification and any fee author ized by ORS 646A.610.

16 "(b)(A) In addition to the information and fee described in paragraph (a) of this sub-17 section, a representative who seeks to place a security freeze on a protected consumer's 18 consumer report or protective record shall provide sufficient proof of the representative's 19 authority to act on the protected consumer's behalf.

"(B) For purposes of subparagraph (A) of this paragraph, sufficient proof of authority
 consists of:

"(i) A court order that identifies or describes the relationship between the representative
 and the protected consumer;

24 "(ii) A valid and lawfully executed power of attorney that permits the representative to 25 act on the protected consumer's behalf; or

26 "(iii) A written affidavit that the representative signs and has notarized in which the 27 representative expressly describes the relationship between the representative and the pro-28 tected consumer and the representative's authority to act on the protected consumer's be-29 half.

"(4)(a) Except as provided in ORS 646A.614, if a security freeze is in place for a consumer
 report, information from [a] the consumer report may not be released without prior express authorization from the consumer.

33 "(b) Information from a protective record may not be released until the protected con-34 sumer for whom the consumer reporting agency created the protective record, or a repre-35 sentative of the protected consumer, removes the security freeze.

36 "(5) This section does not prevent a consumer reporting agency from advising a third party that 37 a security freeze is in effect with respect to the consumer report **or protective record**.

38 "SECTION 3. ORS 646A.608 is amended to read:

"646A.608. (1)(a) A consumer reporting agency shall place a security freeze on a consumer re port [no] not later than five business days after receiving from [the] a consumer:

41 "[(a)] (A) The request described in ORS 646A.606 (1);

42 "[(b)] (B) Proper identification; and

43 "[(c)] (C) A fee, if applicable.

44 "(b) If a consumer report does not exist for a protected consumer on behalf of whom a 45 representative seeks to place a security freeze, a consumer reporting agency shall create a protective record after receiving from the representative the request described in ORS 646A.606 (1), proper identification for both the representative and the protected consumer and sufficient proof of authority, as described in ORS 646A.606 (3)(b). After creating a protective record for a protected consumer under this paragraph, the consumer reporting agency shall place the security freeze that the representative requested on the protected consumer's protective record.

7 "(c) The protective record that the consumer reporting agency creates under paragraph 8 (b) of this subsection does not need to contain any information other than the protected consumer's personal information, if other information for the protected consumer is not 9 available. Except as provided in ORS 646A.614, a consumer reporting agency may not use or 10 11 release to another person the information in a protective record for the purpose of assessing a protected consumer's eligibility or capacity for an extension of credit, as a basis for eval-1213uating a protected consumer's character, reputation or personal characteristics or for other purposes that are not related to protecting the protected consumer from identity theft. 14

15 "(2)(a) The consumer reporting agency shall send a written confirmation of [the] a security 16 freeze on a consumer's consumer report to the consumer[, to] at the last known address for the consumer [as contained] shown in the consumer report [maintained by] that the consumer reporting 1718 agency maintains, within 10 business days after placing the security freeze and, with the confir-19 mation, shall provide the consumer with a unique personal identification number or password or 20similar device [to be used by] the consumer [when providing authorization for release of] must use 21to authorize the consumer reporting agency to release the consumer's consumer report for a 22specific period of time or [for permanently removing] to permanently remove the security freeze. 23The consumer reporting agency shall [also] include with [such] the written confirmation information [regarding the process of lifting a] that describes how to remove a security freeze[,] and [the 24 25process of temporarily lifting a] how to temporarily lift a security freeze [for allowing] on a con-26sumer report, other than a consumer report for a protected consumer, in order to allow ac-27cess to information from the consumer's [credit] consumer report for a period of time while the 28**security** freeze is in place.

29 "(b) This subsection does not require a consumer reporting agency to provide a consumer 30 or representative with a personal identification number or password for the consumer or 31 representative to use to authorize the consumer reporting agency to release information 32 from a protective record.

33 "(3)(a) If a consumer wishes to allow the consumer's consumer report to be accessed for a spe-34 cific period of time while a security freeze is in effect, the consumer shall contact the consumer 35 reporting agency using a point of contact [designated by] the consumer reporting agency 36 designates, request that the security freeze be temporarily lifted and provide the following:

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"[(a)] (A) Proper identification;

"[(b)] (B) The unique personal identification number or password or similar device [provided
 by] the consumer reporting agency [pursuant to] provided under subsection (2) of this section;

"[(c)] (C) [The information regarding the time period for which the consumer report shall] An indication of the period of time during which the consumer report must be available to users
of the [credit] consumer report; and

43 "[(d)] (**D**) A fee, if applicable.

44 "(b) A protective record is not subject to a temporary lift of a security freeze.

45 "(c) Except as provided in ORS 646A.612 (2)(a), a consumer report for a protected con-

SA to SB 574

## sumer is not subject to a temporary lift of a security freeze. 1

2 "(4) A consumer reporting agency that receives a request from the consumer to temporarily lift a security freeze on a [credit] consumer report, other than a consumer report for a protected 3 4 consumer, [pursuant to] under subsection (3) of this section shall comply with the request [no] not later than three business days after receiving from the consumer: 5

6 "(a) Proper identification;

7 "(b) The unique personal identification number or password or similar device [provided by] the 8 consumer reporting agency [pursuant to] provided under subsection (2) of this section;

"(c) [The information regarding the time period for which the consumer report shall] An indi-9 cation of the period of time during which the consumer report must be available to users of 10 11 the consumer report; and

"(d) A fee, if applicable. 12

"(5)(a) A security freeze [shall] for a consumer report must remain in place until the con-13sumer requests, using a point of contact [designated by] the consumer reporting agency 14 15 designates, that the security freeze be removed. A consumer reporting agency shall remove a se-16 curity freeze within three business days [of] after receiving a request for removal from the con-17 sumer, who provides:

18 "[(a)] (A) Proper identification;

19 "[(b)] (B) The unique personal identification number or password or similar device [provided by] the consumer reporting agency [pursuant to] provided under subsection (2) of this section; and 2021"[(c)] (C) A fee, if applicable.

22"(b) A security freeze for a protective record must remain in place until the protected 23consumer or a representative requests, using a point of contact the consumer reporting agency designates, that the security freeze be removed or that the protective record be de-24 25leted. The consumer reporting agency does not have an affirmative duty to notify the pro-26tected consumer or the representative that a security freeze is in place or to remove the 27security freeze or delete the protective record once the protected consumer is no longer a protected consumer. A protected consumer or a representative has the affirmative duty to 28request that the consumer reporting agency remove the security freeze or delete the pro-29 30 tective record. A consumer reporting agency shall remove a security freeze or delete a protective record within 30 business days after receiving a request for removal or deletion from 31the protected consumer or a representative, who provides: 32

33 "(A) Proper identification;

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"(B) Sufficient proof of authority, as described in ORS 646A.606 (3)(b), if the representative seeks to remove the security freeze or delete the protective record; 35

36 "(C) Proof that the representative's authority to act on the protected consumer's behalf 37 is no longer valid or applicable, if the protected consumer seeks to remove the security freeze or delete the protective record; and 38

"(D) A fee, if applicable. 39

"[(6) No later than December 31, 2008, the Director of the Department of Consumer and Business 40 41 Services shall report to the chairs of the legislative committees that considered ORS 646A.600 to 42646A.628 concerning the minimum amount of time necessary, using current technology, to place, temporarily lift or remove a freeze on a consumer report, and to verify a consumer's identity. If the chair 43 44 of any legislative committee is vacant at the time of making the report, the report shall also be made 45 to the President of the Senate and the Speaker of the House of Representatives.]

1 "SECTION 4. ORS 646A.610 is amended to read:

<sup>2</sup> "646A.610. (1) A consumer reporting agency may not charge a fee to a consumer or a protected <sup>3</sup> consumer who is the victim of identity theft or to a consumer who has reported or a protected <sup>4</sup> consumer for whom a representative has reported to a law enforcement agency the theft of <sup>5</sup> personal information, provided the consumer or the representative has submitted to the consumer <sup>6</sup> reporting agency a copy of a valid police report, incident report or identity theft declaration.

"(2)(a) A consumer reporting agency may charge a reasonable fee of [no] not more than \$10 to a consumer, other than a consumer described in subsection (1) of this section, for each placement of a security freeze, temporary lift of the security freeze, removal of the security freeze or replacing a lost personal identification number or password previously provided to the consumer[, regarding access to a consumer credit report].

12 "(b)(A) Except as provided in subsection (1) of this section and in subparagraph (B) of 13 this paragraph, a consumer reporting agency may charge a reasonable fee of not more than 14 \$10 to place or remove a security freeze for a protected consumer's consumer report or 15 protective record or to create or delete a protective record for a protected consumer.

16 "(B) A consumer reporting agency may not charge a fee to place or remove a security 17 freeze on an existing consumer report or protective record for a protected consumer who is 18 under 16 years of age at the time a representative requests the consumer reporting agency 19 to place or remove the security freeze.

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"SECTION 5. ORS 646A.612 is amended to read:

21 "646A.612. (1)(a) A consumer reporting agency shall temporarily lift or remove a security 22 freeze placed on a [consumer's credit report only in the following cases:] consumer report only if 23 a consumer requests that the consumer reporting agency lift or remove the security freeze 24 for the consumer report in accordance with ORS 646A.608.

25 "(b) A consumer reporting agency shall remove a security freeze from a protected 26 consumer's consumer report or protective record or delete a protective record only if the 27 protected consumer or a representative requests that the consumer reporting agency remove 28 the security freeze from the consumer report or protective record or delete the protective 29 record in accordance with ORS 646A.608.

"(2)(a) A consumer reporting agency may temporarily lift or remove a security freeze
 placed on a consumer report if the security freeze was placed because of a consumer's, a
 protected consumer's or a representative's material misrepresentation of fact.

33 "(b) A consumer reporting agency may remove a security freeze from or delete a pro-34 tective record if the consumer reporting agency placed the security freeze or created the 35 protective record as a result of the protected consumer's or the representative's material 36 misrepresentation of fact.

"(c) If a consumer reporting agency intends to remove a security freeze or delete a protective record under this subsection, the consumer reporting agency shall notify the consumer, protected consumer or representative, as appropriate, in writing at least five business days before removing the security freeze or deleting the protective record.

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"[(1) Upon the consumer's request, pursuant to ORS 646A.608 (3) or (5).]

42 "[(2) If the consumer's credit report was frozen due to a material misrepresentation of fact by the 43 consumer, the consumer reporting agency may remove the security freeze. If a consumer reporting 44 agency intends to remove a freeze upon a consumer's credit report pursuant to this subsection, the 45 consumer reporting agency shall notify the consumer in writing at least five business days prior to 1 removing the freeze placed on the consumer report.]

2 "SECTION 6. ORS 646A.614 is amended to read:

3 "646A.614. (1) The provisions of ORS 646A.606 to 646A.610 do not apply to the use of a con-4 sumer report or a protective record by or for any of the following:

5 "[(1)] (a) A person, or the person's subsidiary, affiliate, agent or assignee with which the con-6 sumer or protected consumer has or, prior to assignment, had an account, contract or debtor-7 creditor relationship for the purposes of reviewing the account or collecting the financial obligation 8 owing for the account, contract or debtor-creditor relationship. For purposes of this subsection, 're-9 viewing the account' includes activities related to account maintenance, monitoring, credit line in-10 creases and account upgrades and enhancements[;].

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"[(2)] (b) Any person acting pursuant to a judgment, court order, warrant or subpoena[;].

"[(3)] (c) A federal, state or local governmental entity, [including] a law enforcement agency or 1213court, or [their agents or assignees, acting to investigate] an agent or assignee of the federal, state or local governmental entity, law enforcement agency or court, for the purpose of investi-14 15 gating fraud or [acting to investigate or collect] investigating or collecting delinquent taxes, [or] 16 unpaid judgments or court orders or acting otherwise to fulfill [their] statutory or regulatory duties, [provided such responsibilities] if the activities or statutory or regulatory duties are 17consistent with a permissible purpose under section 604 of the federal Fair Credit Reporting Act (15 18 19 U.S.C. 1681b) as that Act existed on October 1, 2007[;].

"[(4)] (d) The use of credit information for the purposes of prescreening [as provided by] in accordance with the federal Fair Credit Reporting Act (15 U.S.C. 1681 et seq.) as that Act existed on October 1, 2007[;].

"[(5)] (e) Any person for the sole purpose of providing a credit file monitoring subscription service, or similar service to which the consumer or protected consumer has subscribed or to which
 a representative has subscribed on behalf of the protected consumer[;].

26 "[(6)] (f) A consumer reporting agency for the sole purpose of providing a consumer, a protected consumer or a representative with a copy of the consumer's or protected consumer's 28 consumer report upon the consumer's, protected consumer's or representative's request[;].

"[(7)] (g) Any person or entity for the [*use*] **purpose** of setting or adjusting rates, for **handling** claims [*handling*] or underwriting for insurance purposes, to the extent permitted by law[;].

31 "[(8)] (h) A subsidiary, affiliate, agent, assignee or prospective assignee of a person to whom 32 access has been granted under ORS 646A.608 (3) for purposes of facilitating the extension of credit 33 or other permissible use[;].

"[(9)] (i) A child support agency acting pursuant to Title IV-D of the Social Security Act (42
U.S.C. 651 et seq.) as that Act existed on October 1, 2007[; and].

"[(10)] (j) A person for the sole purpose of screening an applicant for a residential dwelling unit
 as described in ORS 90.295 (1).

## "(2) The provisions of ORS 646A.606 to 646A.610 do not apply to a protective record used: "(a) By an entity listed in ORS 646A.618 (2); or

40 "(b) For purposes other than an extension of credit, including:

41 "(A) Compiling a criminal record;

42 "(B) Detecting or preventing fraud;

43 "(C) Compiling a personal loss history; or

44 "(D) Screening an applicant for employment, tenancy or other background checking 45 purposes. "SECTION 7. (1) The amendments to ORS 646A.602, 646A.606, 646A.608, 646A.610, 646A.612
and 646A.614 by sections 1 to 6 of this 2013 Act become operative 91 days after the effective
date of this 2013 Act.

4 "(2) The Director of the Department of Consumer and Business Services may take any 5 action before the operative date specified in subsection (1) of this section that is necessary 6 to enable the director to exercise, on and after the operative date specified in subsection (1) 7 of this section, all of the duties, functions and powers conferred on the director by the 8 amendments to ORS 646A.602, 646A.606, 646A.608, 646A.610, 646A.612 and 646A.614 by sections 9 1 to 6 of this 2013 Act.

"SECTION 8. This 2013 Act being necessary for the immediate preservation of the public
 peace, health and safety, an emergency is declared to exist, and this 2013 Act takes effect
 on its passage.".

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