

HOUSE AMENDMENTS TO HOUSE BILL 2123

By COMMITTEE ON HEALTH CARE

April 3

1 On page 1 of the printed bill, delete lines 4 through 27 and delete pages 2 through 5 and insert:
2 **“SECTION 1. Sections 2 to 4 of this 2013 Act are added to and made a part of ORS**
3 **chapter 689.**

4 **“SECTION 2. (1) As used in this section and sections 3 and 4 of this 2013 Act:**

5 **“(a) ‘Insurer’ has the meaning given that term in ORS 731.106.**

6 **“(b)(A) ‘Pharmacy benefit manager’ means a person that contracts with pharmacies on**
7 **behalf of an insurer, a third party administrator or the Oregon Prescription Drug Program**
8 **established in ORS 414.312 to:**

9 **“(i) Process claims for prescription drugs or medical supplies or provide retail network**
10 **management for pharmacies or pharmacists;**

11 **“(ii) Pay pharmacies or pharmacists for prescription drugs or medical supplies;**

12 **“(iii) Contract with pharmacies or pharmacists for the procurement of prescription drugs**
13 **or medical supplies; or**

14 **“(iv) Negotiate rebates with manufacturers for drugs paid for or procured as described**
15 **in this paragraph.**

16 **“(B) ‘Pharmacy benefit manager’ does not include a health care service contractor as**
17 **defined in ORS 750.005.**

18 **“(c) ‘Third party administrator’ means a person licensed under ORS 744.702.**

19 **“(2) A person must obtain a license from the State Board of Pharmacy in order to act**
20 **as a pharmacy benefit manager in this state. The license must be renewed annually. The**
21 **board shall establish by rule the procedure and qualifications for obtaining and renewing a**
22 **license under this section. The procedure must include a requirement to:**

23 **“(a) Submit an application, in a form prescribed by the board, that contains the name**
24 **and address of an agent for the service of process;**

25 **“(b) Pay a fee established by the board; and**

26 **“(c) Verify that the applicant has obtained a surety bond.**

27 **“(3) The board may refuse to issue or renew, or may suspend or revoke, a pharmacy**
28 **benefit manager license if the applicant or licensee:**

29 **“(a) Fails to comply with this section or section 3 or 4 of this 2013 Act;**

30 **“(b) Engages in conduct likely to mislead, deceive or defraud the general public or the**
31 **board;**

32 **“(c) Engages in unfair or deceptive business practices; or**

33 **“(d) Fails to pay fees or fines.**

34 **“(4) The board shall deposit all moneys collected under this section into the State Board**
35 **of Pharmacy Account established in ORS 689.139. Moneys collected under this section may**

1 be used only for the purpose of administering this section and sections 3 and 4 of this 2013
2 Act.

3 **“SECTION 3. (1) As used in this section:**

4 **“(a) ‘Audit’ means an on-site or remote review of the records of a pharmacy by or on**
5 **behalf of an entity.**

6 **“(b) ‘Claim’ means a request from a pharmacy or pharmacist to be reimbursed for the**
7 **cost of filling or refilling a prescription for a drug or for providing a medical supply or ser-**
8 **vice.**

9 **“(c) ‘Clerical error’ means a minor error:**

10 **“(A) In the keeping, recording or transcribing of records or documents or in the handling**
11 **of electronic or hard copies of correspondence;**

12 **“(B) That does not result in financial harm to an entity; and**

13 **“(C) That does not involve dispensing an incorrect dose, amount or type of medication**
14 **or dispensing a prescription drug to the wrong person.**

15 **“(d) ‘Entity’ includes:**

16 **“(A) A pharmacy benefit manager;**

17 **“(B) An insurer;**

18 **“(C) A third party administrator;**

19 **“(D) A state agency; or**

20 **“(E) A person that represents or is employed by one of the entities described in this**
21 **paragraph.**

22 **“(e) ‘Fraud’ means knowingly and willfully executing or attempting to execute a scheme,**
23 **in connection with the delivery of or payment for health care benefits, items or services, that**
24 **uses false or misleading pretenses, representations or promises to obtain any money or**
25 **property owned by or under the custody or control of any person.**

26 **“(2) An entity that audits claims:**

27 **“(a) Must establish, in writing, a procedure for a pharmacy to appeal the entity’s findings**
28 **with respect to a claim and must provide a pharmacy with a notice regarding the procedure,**
29 **in writing or electronically, prior to conducting an audit of the pharmacy’s claims;**

30 **“(b) Must give at least 15 days’ advance written notice of an audit to the pharmacy or**
31 **corporate headquarters of the pharmacy;**

32 **“(c) Must conduct the audit in consultation with a pharmacist if the audit involves clin-**
33 **ical or professional judgment;**

34 **“(d) May not conduct an audit of a claim more than 24 months after the date the claim**
35 **was adjudicated by the entity;**

36 **“(e) May not conduct the audit during the first five days of any month without the**
37 **pharmacy’s consent;**

38 **“(f) May not review more than 200 claims of a pharmacy in any 12-month period except**
39 **in cases of alleged fraud;**

40 **“(g) May not conduct more than one on-site audit of a pharmacy in any 12-month period;**

41 **“(h) Must use the same standards and procedures for all pharmacies of a similar size and**
42 **doing a similar volume of business;**

43 **“(i) Must pay any outstanding claims of a pharmacy no more than 45 days after the**
44 **earlier of the date all appeals are concluded or the date a final report is issued under sub-**
45 **section (8) of this section;**

1 “(j) May not include dispensing fees or interest in the amount of any overpayment as-
2 sessed on a claim unless the overpaid claim was for a prescription that was not filled cor-
3 rectly;

4 “(k) May not recoup costs associated with:

5 “(A) Clerical errors; or

6 “(B) Other errors that do not result in financial harm to the entity or a consumer;

7 “(L) May not charge a pharmacy for a denied or disputed claim until the audit and the
8 appeals procedure established in paragraph (a) of this subsection are final;

9 “(m) May not offset the amount of an overpayment against future remittances; and

10 “(n) Must bill a pharmacy separately for the amount of the overpayment.

11 “(3) An entity’s finding that a claim was incorrectly presented or paid must be based on
12 identified transactions and not based on probability sampling, extrapolation or other means
13 that project an error using the number of patients served who have a similar diagnosis or
14 the number of similar prescriptions or refills for similar drugs.

15 “(4) An entity that contracts with an independent third party to conduct audits may not:

16 “(a) Agree to compensate the independent third party based on a percentage of the
17 amount of overpayments recovered; or

18 “(b) Disclose information obtained during an audit except to the contracting entity, the
19 pharmacy subject to the audit or the holder of the policy or certificate of insurance that paid
20 the claim.

21 “(5) For purposes of this section, an entity, or an independent third party that contracts
22 with an entity to conduct audits, must accept as validation of a claim:

23 “(a) An electronic or physical copy of a prescription that complies with this chapter if
24 the prescribed drug was, within 14 days of the dispensing date:

25 “(A) Picked up by the patient or the patient’s designee;

26 “(B) Delivered by the pharmacy to the patient; or

27 “(C) Sent by the pharmacy to the patient using the United States Postal Service or other
28 common carrier;

29 “(b) Point of sale electronic register data showing purchase of the prescribed drug,
30 medical supply or service by the patient or the patient’s designee; or

31 “(c) Electronic records, including electronic beneficiary signature logs, electronically
32 scanned and stored patient records maintained at or accessible to the audited pharmacy’s
33 central operations and any other reasonably clear and accurate electronic documentation
34 that corresponds to a claim.

35 “(6)(a) After conducting an audit, an entity must provide the pharmacy that is the sub-
36 ject of the audit with a preliminary report of the audit. The preliminary report must be re-
37 ceived by the pharmacy no later than 30 days after the date on which the audit was
38 completed and must be sent:

39 “(A) By mail or common carrier with a return receipt requested; or

40 “(B) Electronically with electronic receipt confirmation.

41 “(b) An entity shall provide a pharmacy receiving a preliminary report under this sub-
42 section no fewer than 45 days after receiving the report to contest the report or any findings
43 in the report in accordance with the procedure established in subsection (2)(a) of this section
44 and to provide additional documentation in support of the claim. The entity shall approve a
45 reasonable request for an extension of time to submit documentation to contest the report

1 or any findings in the report.

2 “(7) If an audit results in a full or partial denial of a claim, the entity conducting the
3 audit shall allow the pharmacy to resubmit the claim using any commercially reasonable
4 method.

5 “(8) An entity must provide a pharmacy that is the subject of an audit with a final report
6 of the audit no later than 60 days after the later of the date the preliminary report was re-
7 ceived or the date the pharmacy contested the report using the procedure established in
8 subsection (2)(a) of this section. The final report must include a final accounting of all
9 moneys to be recovered by the entity.

10 “(9) This section does not preclude an entity from instituting an action for fraud against
11 a pharmacy.

12 “(10) This section does not apply to any audit or investigation that follows a finding:

13 “(a) Of fraud;

14 “(b) That a claim was submitted for an item or service that was not provided;

15 “(c) That a pharmacy deliberately submitted duplicate claims for an item or service and
16 the duplicate claims did not result from a clerical error;

17 “(d) That a pharmacy altered claim forms, electronic claim records or medical doc-
18 umentation for the purpose of receiving a greater amount of reimbursement;

19 “(e) Of soliciting, offering or receiving a kickback or bribe;

20 “(f) Of collusion between a pharmacy or pharmacist and a patient to defraud the entity;

21 “(g) That a pharmacy misrepresented a date or description of items or services furnished
22 or the identity of the provider or recipient of items or services;

23 “(h) That a claim for a prescription was submitted without a prescription’s being on file
24 or was submitted for an over-the-counter item;

25 “(i) That a pharmacy filled a prescription using an expired product;

26 “(j) That a claim was submitted using an incorrect national drug code number or claim-
27 ing reimbursement for a brand name drug when a generic drug was dispensed;

28 “(k) That a pharmacy failed to credit the entity for a prescription or a portion of a pre-
29 scription that was obtained by a patient more than 14 days after the drug was dispensed,
30 unless good cause exists for the delay; or

31 “(L) That a pharmacy submitted a claim without proof that the item or service was
32 purchased.

33 “(11) This section does not apply to a state agency that is conducting audits or a person
34 that has contracted with a state agency to conduct audits of pharmacy records for pre-
35 scription drugs paid for by the state medical assistance program.

36 “SECTION 4. (1) As used in this section:

37 “(a) ‘List’ means the list of drugs for which a third party administrator has established
38 maximum allowable costs.

39 “(b) ‘Maximum allowable cost’ means the maximum amount that a pharmacy benefit
40 manager will reimburse a pharmacy for the cost of a drug.

41 “(c) ‘Multiple source drug’ means a therapeutically equivalent drug that is available from
42 at least two manufacturers.

43 “(d) ‘Network pharmacy’ means a retail drug outlet registered under ORS 689.305 that
44 contracts with a pharmacy benefit manager.

45 “(e) ‘Therapeutically equivalent’ has the meaning given that term in ORS 689.515.

1 **“(2) A pharmacy benefit manager may not place a drug on a list unless:**
2 **“(a) There are at least two therapeutically equivalent, multiple source drugs, or at least**
3 **one generic drug available from only one manufacturer, generally available for purchase by**
4 **network pharmacies from national or regional wholesalers; and**
5 **“(b) The drug is not obsolete.**
6 **“(3) A pharmacy benefit manager:**
7 **“(a) Shall provide to each network pharmacy at the beginning of the term of the con-**
8 **tract, and upon each renewal of the contract, notice of the sources used by the pharmacy**
9 **benefit manager to determine maximum allowable costs and the lists that apply to the net-**
10 **work pharmacy;**
11 **“(b) Shall make its lists available to a network pharmacy in a format that is readily ac-**
12 **cessible to and usable by the pharmacy;**
13 **“(c) Shall update the lists at least once every seven business days and promptly notify**
14 **network pharmacies of any changes;**
15 **“(d) May not set a maximum allowable cost below the cost set by the sources described**
16 **in paragraph (a) of this subsection; and**
17 **“(e) May not include dispensing fees in the calculation of the maximum allowable cost.**
18 **“(4)(a) A pharmacy benefit manager must establish a reasonable administrative process**
19 **for a network pharmacy to request an adjustment of a maximum allowable cost.**
20 **“(b) A pharmacy benefit manager must make a determination on a request for adjust-**
21 **ment no later than seven business days after the pharmacy makes the request.**
22 **“(c) If the pharmacy benefit manager makes an adjustment in response to a request by**
23 **a network pharmacy under this subsection, the pharmacy benefit manager shall apply the**
24 **adjustment to all network pharmacies retroactive to the date of the determination under**
25 **paragraph (b) of this subsection.**
26 **“(5) This section does not apply to the state medical assistance program.**
27 **“SECTION 5. Section 4 of this 2013 Act applies to contracts between pharmacies and**
28 **pharmacy benefit managers that are entered into, renewed or extended on or after the ef-**
29 **fective date of this 2013 Act.”.**
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