## JOHN A. KITZHABER, MD GOVERNOR



March 19, 2013

Testimony before Senate Health Care and Human Services Committee

Duke Shepard, Labor and Human Services Policy Advisor to Governor Kitzhaber

Thank you for your consideration of SB 626. I'm sorry that I cannot join you in person today.

SB 626 takes an important step in applying the proven model of volunteer ombudsman services to additional settings for adults in care.

We have seen the positive effects of this approach in the Long-Term Care environment, and we know that residents will be safer and care will improve with this approach. While there are some changes necessary to make this bill work as intended, the policy approach is wise, and the Governor supports this effort.