# Self-Sufficiency Programs

# **Office of Self-Sufficiency Programs Overview**

Ways and Means Presentation – March 13, 2013

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### **Presentation Outline**

- 1. Self-Sufficiency Programs overview
- 2. Poverty conditions in Oregon and how Self-Sufficiency Programs respond
- 3. Who benefits from Self-Sufficiency Programs
- 4. Temporary Assistance for Needy Families (TANF) overview
- 5. Breakthroughs
- 6. Budget overview
- 7. Current issues
- 8. Summary





### **DHS Self-Sufficiency Programs**

More than 1 million Oregonians served in 2012 through services designed to improve health and safety, stabilize families, and to attain and retain employment to be self-supporting



# **Client Application and Eligibility Process**



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# **Client Participation and Transition**



# Self-Sufficiency Programs

# Poverty Conditions in Oregon and the Response of Self-Sufficiency Programs





### **Poverty in Oregon in 2011**



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### **Poverty Factors**

Federal Poverty Level (2013)

- Family of three: \$19,530 annually; \$1,628 per month; \$9.77 per hour
- Family of four: \$23,550 annually; \$1,963 per month; \$11.78 per hour

Oregonians (2011) living at or below poverty income levels:

- 14.4% of Oregonians 553,000 people
- 7.7% of Oregonians live in extreme poverty (under 50% FPL) 292,154 people

Children (2011):

- 21.7% of Oregon children (86,400) live in poverty (national level 21.9%)
- 9.9% of Oregon children (83,521) live in extreme poverty (nationally 10.1%)

### Self-Sufficiency Program Caseloads



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# **Self-Sufficiency Program Caseloads**

#### **TANF-Related Caseload Trends**



#### **Program use – Interdependent needs**

Between July 1, 2011 and June 30, 2012, more than **1 million people** were served in one or more Self-Sufficiency Programs



# Self-Sufficiency Programs

# Who Benefits from Self-Sufficiency Programs Participation





#### **Program Income Limits vs. the 2013 Federal Poverty Level**



\* Applicants must meet financial and other eligibility requirements to qualify

\*\* Income limit may be higher if household includes an elderly or disabled person

# **Program Overview: SNAP**

	Who we serve	How we serve	What we help achieve
<b>ħĤ</b> ŧ	1 in 5 Oregonians	<ul> <li>Food benefits</li> <li>Employment and training program</li> <li>Outreach through local organizations to improve participation</li> <li>Nutrition education in every county</li> </ul>	<ul> <li>Hunger prevention</li> <li>Improved health</li> <li>Improved nutrition</li> <li>Job skills</li> <li>Economic stimulus</li> </ul>
1444 1447 1475 AD 1477 1477 1477	Income under 185% of FPL		
Buplemental SNDEP Burg Healthy Food Writen Reach	Average per person benefit is \$129.50 per month or \$1.43 per person, per meal		
<b>(\$)</b>	75% of all households have some form of income		
	45% of households include a child or an elderly person		Every SNAP \$1 spent = \$1.79 in local economic activity
<b>)</b>	570,000 people through nutrition education efforts		

# **Program Overview: ERDC**

	Who we serve	How we serve	What we help achieve
	Single parent, two children	<ul> <li>Subsidized child care</li> <li>Higher child care payment rates for</li> </ul>	<ul> <li>Increased safety for children</li> <li>Stable child care</li> </ul>
الله المحمد	Income under 185% of FPL	<ul> <li>special needs children</li> <li>Approved child care providers who passed background checks and meet health and safety standards</li> <li>Contracted child care to ensure low-income families have access to quality care/early</li> </ul>	<ul> <li>Sustained employment for parents</li> <li>Quality child care with opportunities for early learning and to participate in structured environments</li> <li>Child care provider training</li> <li>Parent education, choice</li> </ul>
	Average parent co-pay is \$193 per month		
	May live with family or share low-income apartment with others		
	Family stability challenges such as non-standard work hours, minimum wage, employment and transportation	<ul> <li>learning programs</li> <li>Contracts with Child Care Resource and Referral organizations for referrals and</li> </ul>	<ul> <li>and referrals</li> <li>Stable supply of providers</li> <li>Inclusion/specialized care</li> </ul>
		parent education	) (ПН

## **Client Overview: TANF**

	Who we serve	How we serve	What we help achieve
<b>†Ť</b> ŧ	Single mother, two children	<ul> <li>Cash assistance</li> <li>Job Opportunity and Basic Skills (JOBS) Program</li> <li>JOBS Plus Program</li> <li>Family Support and Connections</li> <li>Domestic violence grant</li> <li>Teen parent services</li> <li>Disability benefit application help</li> </ul>	<ul> <li>Safety</li> <li>Stability</li> <li>Employment</li> <li>Skills for becoming and remaining self- sufficient</li> </ul>
Last 	No job; Income less than \$616 per month (38% of FPL)		
\$	Receives \$506 per month in TANF cash assistance		
	May live with family or share low-income apartment with others		
	Limited transportation options		
	Family stability challenges such as homelessness or domestic violence		

# Self-Sufficiency Programs

# Temporary Assistance for Needy Families (TANF) Service Delivery Model Overview





### **TANF and JOBS Program Changes**

#### <u>HB 2469</u>

#### Highlights:

- Enhanced Pre-TANF with employability screenings, assessments and connections to employment
- Created Post-TANF program
- Created enhanced Pre-SSI/SSDI program
- · Included job retention payments
- Wider range of JOBS activities funded, including barrier removal and training activities
- Enhanced funding for Family Support and Connections

#### Reductions '11-'13

#### Examples:

- Funded TANF caseload
- Continued '09-'11 reductions
- · Reduced JOBS budget by half
- Prioritized limited JOBS services
- Suspended Post-TANF
- Limited Pre-TANF
- Suspended enhanced portion of Pre-SSI/SSDI

#### Reductions '09-'11

#### Examples:

- Funded TANF caseload
- Created means test for relative caregivers
- Eliminated Cooperation Incentive
- Added "job quit" penalty
- Reduced Post-TANF
- Reduced JOBS budget

#### GRB

#### **Recommends:**

- · Funding projected caseload
- Continuing prior reductions in TANF and JOBS Programs
- Shortening time limit from 60 to 36 months
  - Affects entire family (including children)
  - Hardship exemptions after family reaches 36-month limit

### **JOBS Program – Reduction Impacts**

#### JOBS Service Array 2009–2011

- Job Search
- Work Experience/Supported Work
- Subsidized employment (JOBS Plus)
- High School Diploma or GED (adults and teen parents)
- Adult Basic Education
- English as a Second Language
- Life Skills
- JOBS Skills Training
- Community Services Program
- Vocational Training
- On-the-Job Training
- Employment Retention
- · Parents as Scholars
- Program Entry/Holistic Orientation
- Child Related activities
- Domestic Violence
- Drug and Alcohol
- Mental Health
- Learning Disability Assessments
- Short-Term Medical Issues
- Rehabilitative Services

#### Support Service Payments according to need:

- Child Care
- Transportation
- Housing
- Other

#### JOBS Service Array 2011–2013

- Job Search
- Work Experience/Supported Work
- Subsidized employment (JOBS Plus)
- High School Diploma or GED (teen parents)

#### Support Service Payments:

- Child Care (family cap/mo; lifted March 2012)
- Transportation

Other

· Limited payments based on type of activity

#### JOBS Service Array 2013–2015

Local performance-based contracts to include items such as:

- Job Search
- Work Experience/Supported Work
- Subsidized employment (JOBS Plus)
- High School Diploma or GED (teen parents)

#### Support Service Payments:

- Child Care
- Transportation
- Other
- · Limited payments based on type of activity

# **Reduced TANF JOBS Program**

Current number of clients with mandatory JOBS participation: **25,297**. Due to funding reductions, **JOBS serves 4,026 or 15.9% of clients**.



# **TANF Program**

#### **Temporary Assistance to Needy Families Caseload and Case Manager Positions Authorized**

40,000 36,355 36,271 34,654 450 35,000 29,227 30,000 400 25,744 25,000 21,099 20,905 350 + 18,219 - 18,264 - 18,354 - 18,615 20,000 15,000 319.5 300 10,000 250 259 259 254 254 5,000 236 236 236 236 236 236 0 200 Feb-06 Oct-07 Aug-08 Sep-08 Oct-09 Oct-10 May-12 Jan-06 Apr-07 Dec-11 Dec-12

-C-TANF Caseload -Case Manager Positions Authorized

# **TANF Workgroup Recommendations**

#### **Pre-TANF**

 Restore availability of payments for job seekers who may not need an ongoing TANF grant but may need one-time help with paying rent or utilities. Consider early employment incentive payment.

#### **Ongoing TANF**

- Increase performance-based contracts for job placement and other services
- **Streamline** the re-engagement process
- Narrow focus of Family Support and Connections contracts to families with a greater risk of Child Welfare involvement

#### **Employment and Retention**

- Create glide path off of TANF to eliminate financial 'cliff' after finding a job
- Specialize job development to broaden reach and to align with sector strategies

# **Community Partnerships**

#### In serving families, DHS cannot do it alone. Partnerships and coordination are key to effectively achieving results.

#### • Early Learning Council

Involvement in the planning of an integrated vision of child care and early learning programs that prepares children for school. In collaboration with the Child Care Division, DHS conducted a field test to expand contracted child care to local Oregon Programs of Quality and improved health and safety requirements for providers.

#### Coordinated Care Organizations

DHS provides tools and supports members to stay healthy, and works with local resources to improve health and health care

#### Workforce System

DHS has worked closely with Workforce Investment Act (WIA) providers at the local and state levels, including development of the 10-Year Workforce Strategic Plan. Efforts include increasing referrals to WIA services for work-ready TANF adults, and planning to better connect DHS and Workforce data systems within future Modernization design.

#### • Service Equity

Increasing the services provided through community-based organizations to ensure the unique needs of local populations are met. Aligning contracts with service equity goals.

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# **Breakthroughs**

**Employment:** Increasing employment of DHS clients





- **Modernization:** Transformation of our service delivery model supported by modern, reliable technology that broadens client access options and reduces paperwork to give staff more quality "face time" to engage clients
- **Performance-based Contracting:** Shift focus from process to outcomes, increasing accountability for both programs and providers





**Differential response:** Child Welfare intervention model allowing more children to remain safely at home; increases support for families



**OREGON DEPARTMENT OF HUMAN SERVICES** 

# Self-Sufficiency Programs

# **Budget Overview**



DHS Safety, health and independence for all Oregonians

#### **Budget Overview – Total Funds by Program**

Self-Sufficiency Budget - \$3,504.29 Million



#### **Budget: By Fund Type – 85% Federal Funds**



#### **Budget: Direct Payments & Services**

#### Self-Sufficiency Program Budget Direct Payments & Services - 96%



**OREGON DEPARTMENT OF HUMAN SERVICES** 

# Self-Sufficiency Programs

# **Current Issues**



Safety, health and independence for all Oregonians

# **TANF Current Issues**

#### 36-month time limit in Governor's Recommended Budget

- If implemented would begin October 1, 2013
- A shorter time limit (current is 60 months for adults only)
- Each family would be reviewed when they reach 36 months to determine whether a hardship exemption exists
- If hardship exemption exists, families can be extended beyond 36 months
- For families where no hardship exemption exists, the entire case would close. Children in the household will not be eligible to continue receiving TANF.
- Over the course of the 2013-15 biennium, an estimated total of 2,389 families (4,252 children) would be removed from TANF



# **TANF Current Issues**

#### Caseload and JOBS Program

- The GRB maintains JOBS at current service levels. JOBS currently serves only 15.9% of the need.
- The program is challenged to provide employment services and supports to families so that more can become employed and leave TANF
- Serving fewer families impacts caseload and ability to avoid federal penalties

#### TANF Federal Penalties

- The TANF program currently faces up to \$27.7 million in federal penalties for not meeting Federal Work Participation Rates
- FY 2012 was a corrective action year for Oregon. Significant improvement projected but final outcome yet to be determined.

#### • Service Delivery Goals

- Working within available resources, and with an emphasis on service equity, increase job placements for all TANF clients
- Contract for outcomes through performance-based contracts
- Act on recommendations from TANF Design Workgroups

# **Self-Sufficiency Programs Summary**

#### Self-Sufficiency Programs are designed to help:

- Break the cycle of poverty
- Help Oregonians transition to jobs
- Support the healthy development of young children
- Keep families stable

#### Where we are now...

The economic recession has triggered a dramatic increase in demand

#### Where we are headed...

- Address improvements in business practices
- Be responsive to emerging consumer demands for individualized, selfdirected services
- Leverage use of available federal funding options
- Provide an array of options to ensure equitable and culturally competent services

Wrap-up

# **Questions regarding Self-Sufficiency Programs?**

**DHS Presentations: What's Next** 

- March 14 Developmental Disability Programs
- *March 18 19* Child Welfare Programs

# Thank you!

