# FULL COMMITTEE PONY

# HB 5021 Legislative Branch Agencies

House Bill 5021 is the budget bill for the six Legislative Branch Agencies – Legislative Administration, Legislative Assembly, Legislative Counsel, Legislative Fiscal, Legislative Revenue, and the Commission on Indian Services.

The Subcommittee on General Government approved a total budget of \$97,502,440 which is 8.5 percent higher than the 2011-13 legislatively approved budget, and 650 positions (428.52 FTE). The General Fund budget of \$88,500,000 is 7 percent more than the 2011-13 legislatively approved budget.

The recommendations from the Subcommittee include:

- An increase to member's interim accounts to reflect staffing costs associated with the even-year session.
- A fund shift from General Fund to Other Funds of \$3 million for the Legislative Fiscal Office.
- An increased security presence in the Capitol.
- Increased professional staff in a number of the Branch offices.
- Funding for deferred maintenance and chamber improvement projects.

The Subcommittee approved retaining the Key Performance Measures.

The General Government Subcommittee recommends House Bill 5021 be amended and reported out "do pass" as amended.

# 77<sup>th</sup> OREGON LEGISLATIVE ASSEMBLY – 2013 Session BUDGET REPORT AND MEASURE SUMMARY

### JOINT COMMITTEE ON WAYS AND MEANS

Action: Do Pass as Amended and be Printed A-Engrossed

Vote:

House

Yeas:

Nays: Exc:

<u>Senate</u> Yeas:

Nays:

Exc:

Prepared By: Dustin Ball, Department of Administrative Services

**Reviewed By:** Daron Hill, Legislative Fiscal Office

Meeting Date: June 28, 2013

Agency

Legislative Agencies

Carrier – House: Rep. Smith Carrier – Senate: Sen. Steiner Hayward

> Biennium 2013-15

# **Budget Summary**\*

| <u>- auger summing</u>                    | 13 Legislatively<br>roved Budget <sup>(1)</sup> | 2013-15 | Current Service<br>Level | 15 Committee<br>Immendation | Con | nmittee Change f<br>Leg. Appro |           |
|---|---|---------|--------------------------|-----------------------------|-----|--------------------------------|-----------|
|   |   |         |                          |                             | \$  | \$ Change                      | % Change  |
| Legislative Assembly                      |   |         |                          |                             |     |                                |           |
| General Fund                              | \$<br>37,132,538                                | \$      | 41,108,099               | \$<br>39,084,393            | \$  | 1,951,855                      | 5.3%      |
| Other Funds                               | \$<br>268,970                                   | \$      | 278,975                  | \$<br>277,937               | \$  | 8,967                          | 3.3%      |
| Other Funds Nonlimited                    | \$<br>91,360                                    | \$      | 93,553                   | \$<br>93,553                | \$  | 2,193                          | 2.4%      |
| Total                                     | \$<br>37,492,868                                | \$      | 41,480,627               | \$<br>39,455,883            | \$  | 1,963,015                      | 5.2%      |
| Legislative Administration Committee      |   |         |                          |                             |     |                                |           |
| General Fund                              | \$<br>21,980,758                                | \$      | 26,031,648               | \$<br>26,666,732            | \$  | 4,685,974                      | 21.3%     |
| General Fund Debt Service                 | \$<br>6,768,675                                 | \$      | 6,016,575                | \$<br>6,016,575             | \$  | (752,100)                      | -11.1%    |
| Other Funds                               | \$<br>4,108,685                                 | \$      | 2,607,029                | \$<br>2,805,316             | \$  | (1,303,369)                    | -31.7%    |
| Other Funds Nonlimited                    | \$<br>597,932                                   | \$      | 597,932                  | \$<br>597,932               | \$  | 0                              | 0.0%      |
| Total                                     | \$<br>33,456,050                                | \$      | 35,253,184               | \$<br>36,086,555            | \$  | 2,630,505                      | 7.9%      |
| Legislative Counsel Committee             |   |         |                          |                             |     |                                |           |
| General Fund                              | \$<br>8,528,744                                 | \$      | 10,086,943               | \$<br>10,008,614            | \$  | 1,479,870                      | 17.4%     |
| Other Funds                               | \$<br>1,311,425                                 | \$      | 1,690,671                | \$<br>1,658,313             | \$  | 346,888                        | 26.5%     |
| Other Funds Nonlimited                    | \$<br>780,711                                   | \$      | 562,803                  | \$<br>562,803               | \$  | (217,908)                      | -27.9%    |
| Total                                     | \$<br>10,620,880                                | \$      | 12,340,417               | \$<br>12,229,730            | \$  | 1,608,850                      | 15.1%     |
| Legislative Fiscal Officer                |   |         |                          |                             |     |                                |           |
| General Fund                              | \$<br>5,871,135                                 | \$      | 6,798,857                | \$<br>3,694,431             | \$  | (2,176,704)                    | -37.1%    |
| Other Funds                               | \$<br>0   | \$      | 0                        | \$<br>3,000,000             | \$  | 3,000,000                      | 100.0%    |
| Total                                     | \$<br>5,871,135                                 | \$      | 6,798,857                | \$<br>6,694,431             | \$  | 823,296                        | 14.0%     |
| Legislative Revenue Officer               |   |         |                          |                             |     |                                |           |
| General Fund                              | \$<br>1,996,569                                 | \$      | 2,372,109                | \$<br>2,569,962             | \$  | 573,393                        | 28.7%     |
| Total                                     | \$<br>1,996,569                                 | \$      | 2,372,109                | \$<br>2,569,962             | \$  | 573,393                        | 28.7%     |
| Legislative Commission on Indian Services |   |         |                          |                             |     |                                |           |
| General Fund                              | \$<br>414,602                                   | \$      | 468,835                  | \$<br>459,293               | \$  | 44,691                         | 10.8%     |
| Other Funds                               | \$<br>6,431                                     | \$      | 6,586                    | \$<br>6,586                 | \$  | 155                            | 2.4%      |
| Total                                     | \$<br>421,033                                   | \$      | 475,421                  | \$<br>465,879               | \$  | 44,846                         | 10.7%     |
|   |   |         |                          |                             |     |                                | HB 5021 A |

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|   | 2011-13 Legislatively<br>Approved Budget <sup>(1)</sup> | 2013-15 Current Service<br>Level | 2013-15 Committee<br>Recommendation | Committee Change f<br>Leg. Appro |          |
|---|---|----------------------------------|-------------------------------------|----------------------------------|----------|
|   |   |                                  |                                     | \$\$ Change                      | % Change |
| Position Summary                          |   |                                  |                                     |                                  |          |
| Legislative Assembly                      |   |                                  |                                     |                                  |          |
| Authorized Positions                      | 422   | 422                              | 422                                 | 0                                |          |
| Full-time Equivalent (FTE) positions      | 251.39  | 251.27                           | 251.27                              | -0.12                            |          |
| Legislative Administration Committee      |   |                                  |                                     |                                  |          |
| Authorized Positions                      | 143   | 143                              | 142                                 | -1                               |          |
| Full-time Equivalent (FTE) positions      | 100.79  | 100.86                           | 100.65                              | -0.14                            |          |
| Legislative Counsel Committee             |   |                                  |                                     |                                  |          |
| Authorized Positions                      | 57  | 57                               | 55                                  | -2                               |          |
| Full-time Equivalent (FTE) positions      | 45.28   | 45.28                            | 45.60                               | 0.32                             |          |
| Legislative Fiscal Officer                |   |                                  |                                     |                                  |          |
| Authorized Positions                      | 21  | 21                               | 21                                  | 0                                |          |
| Full-time Equivalent (FTE) positions      | 20.50   | 20.50                            | 21.00                               | 0.50                             |          |
| Legislative Revenue Officer               |   |                                  |                                     |                                  |          |
| Authorized Positions                      | 7   | 7                                | 8                                   | 1                                |          |
| Full-time Equivalent (FTE) positions      | 7.00  | 7.00                             | 8.00                                | 1.00                             |          |
| Legislative Commission on Indian Services |   |                                  |                                     |                                  |          |
| Authorized Positions                      | 2   | 2                                | 2                                   | 0                                |          |
| Full-time Equivalent (FTE) positions      | 2.00  | 2.00                             | 2.00                                | 0.00                             |          |

<sup>(1)</sup> Includes adjustments through December 2012

\* Excludes Capital Construction expenditures

# **Summary of Revenue Changes**

The legislative branch agencies are primarily funded with appropriations from the General Fund. Some agencies also receive donations, grants, and other miscellaneous revenues as described below:

- Legislative Assembly: Other Fund revenues subject to expenditure limitation come from charging for the duplication of legislative materials and miscellaneous receipts. Non-limited Other Funds are from the use of House and Senate lounges by legislative members during session. The fund is used to pay for food in the member's lounges.
- Legislative Administrative Committee: Other Fund revenues subject to expenditure limitation come from rent of office space, parking fees and other items. Non-limited Other Funds are from the Capitol Gift Shop and the property and Surplus Stores account.
- Legislative Counsel Committee: Other Fund revenues are derived from the sale of Oregon Revised Statutes, session laws and other specialty legal publications.
- Legislative Fiscal Officer: In this budget the Subcommittee approved a fund shift of \$3.0 million from General Fund to Other Funds. The Other Funds are Central Government Service Charges that used to go to the General Fund.
- Legislative Commission on Indian Services: Other Fund revenues are from miscellaneous registration fees from the attendees at Commission-sponsored special meetings. These fees are usually expended on the costs associated with the events.

# **Summary of General Government Subcommittee Action**

House Bill 5021 is the budget bill for the six legislative agencies: Legislative Assembly, the Legislative Administration Committee, the Legislative Counsel Committee, the Legislative Fiscal Officer, the Legislative Revenue Officer, and the Legislative Commission on Indian Affairs. While each agency is an independent state agency, their budgets are combined into this appropriation bill.

The Subcommittee approved the total legislative branch budget of \$88,500,000 General Fund and \$97,502,440 total funds. General Fund is increased by 7.0 percent from the 2011-13 Legislatively Approved Budget. Total Funds are increased by 8.5 percent. The budget includes a total of 650 positions (428.52 FTE). Positions are decreased by 0.3 percent from the 2011-13 Legislatively Approved Budget while FTE is increased by 0.4 percent.

The Subcommittee approved the following actions for all legislative agencies:

- Package 092, PERS Tax Policy. This package reflects the policy change in Senate Bill 822 that eliminates the increased retirement benefits resulting from Oregon income taxation of payments if the person receiving payments does not pay Oregon income tax on those benefits and is not an Oregon resident. This change reduces state employer contribution rates by approximately 0.30 percent.
- Package 093, Other PERS Adjustments. This package reflects the policy change in Senate Bill 822 that modifies the cost-of-living adjustment under the Public Employees Retirement System. This change reduces state employer contribution rates by approximately 2.2 percent.

## Legislative Assembly

The Legislative Assembly budget includes expenses for legislative members and their staffs, the leadership and caucus offices, the Secretary of the Senate, the Chief Clerk of the House, session staff, and Senate Executive Appointments.

The Subcommittee recommended a total budget of \$39,084,393 General Fund, \$39,455,883 total funds and 251.27 FTE, increased from the 2011-13 Legislatively Approved Budget by 5.3 percent, 5.2 percent, and 0.0 percent respectively.

In addition to the statewide packages to capture savings from PERS reforms, the Subcommittee took the following actions:

- Approved a technical adjustment to fix changes associated with data processing and telecommunication charges.
- Approved a reduction for anticipated reversions that the branch will carry into the next biennium.
- Approved the elimination of inflation on the New Member Transition account.
- Approved an increase of \$4,530 General Fund to each member's interim account to reflect costs associated with the even-year legislative session.
- Approved an increase of \$35,000 General Fund to the Joint Interim Committee per diem pool.
- Approved \$50,000 General Fund for Senate and House Chamber Improvements.

# Legislative Administration

The Legislative Administration Committee provides general support to the legislature. Non-partisan services to the public, legislative members and government agencies include: administration, policy, research, committee services, information systems, facility services, employee services, and financial services.

The Subcommittee recommended a total budget of \$32,683,307 General Fund, \$36,086,555 total funds and 100.65 FTE, increased from the 2011-13 Legislatively Approved Budget by 13.6 percent General Fund, 7.9 percent total funds, and a decrease of 0.1 percent on FTE.

In addition to the statewide packages to capture savings from PERS reforms, the Subcommittee took the following actions:

- Approved a technical adjustment to fix changes associated with data processing and telecommunication charges.
- Approved a reduction for anticipated reversions that the branch will carry into the next biennium.
- Approved a placeholder package for \$1.0 million General Fund for a new policy office. It is expected that a work group or task force will be created to make recommendations to legislative leadership before the 2014 session on the role and functions of the new office.
- Approved a net increase of \$140,815 General Fund for a new Legislative Recording and Streaming System. The cost is partially offset by the reduction of one session-only media specialist that will no longer be needed after the system is implemented.
- Approved \$553,707 General Fund for increased security presence in the Capitol, adding three retired troopers and an additional regular trooper, which will phase-in January 2014.
- Approved \$210,000 Other Funds for deferred maintenance projects including security camera upgrades, replacement of the parking garage gates, and the recoating of the House Wing roof.

## Legislative Counsel Committee

Staff for the Legislative Counsel Committee draft legislation for legislators, legislative committees, and state agencies. They also provide research services and legal advice to legislators and legislative committees. The committee publishes Oregon Revised Statutes, which are the official codification of Oregon's statute laws.

The Subcommittee recommended a total budget of \$10,008,614 General Fund, \$12,229,730 total funds and 45.60 FTE, increased from the 2011-13 Legislatively Approved Budget by 17.4 percent, 15.1 percent, and 0.7 percent respectively.

In addition to the statewide packages to capture savings from PERS reforms, the Subcommittee took the following actions:

- Approved a technical adjustment to fix changes associated with data processing and telecommunication charges.
- Approved a reduction for anticipated reversions that the branch will carry into the next biennium.
- Approved \$192,971 General Fund for the reclassification of four session staff attorney positions to two continuing deputy positions.

### Legislative Fiscal Officer

The Legislative Fiscal Office (LFO) researches, analyzes, and makes recommendations concerning state expenditures, financial affairs, program administration, and agency organization. LFO reports to the Joint Committee on Ways and Means during legislative sessions and to the Emergency Board during the interim. LFO determines the fiscal impact of all legislative matters. It provides staff support for legislative information management and technology committees, including budget analysis and non-technical policy recommendations concerning state agency information systems projects. LFO also conducts reviews and performance audits of selected programs for the Joint Legislative Audit Committee.

The Subcommittee recommended a total budget of \$3,694,431 General Fund, \$6,694,431 total funds and 21.00 FTE, a change from the 2011-13 Legislatively Approved Budget of -37.1 percent, 14.0 percent, and 2.4 percent respectively.

In addition to the statewide packages to capture savings from PERS reforms, the Subcommittee took the following actions:

- Approved a technical adjustment to fix changes associated with data processing and telecommunication charges.
- Approved a reduction for anticipated reversions that the branch will carry into the next biennium.
- Approved a fund shift of \$3.0 million from General Fund to Other Funds. The Other Funds are Central Government Service Charges that used to go to the General Fund.
- Approved \$110,362 General Fund to increase a half-time Fiscal Analyst position to full-time.

#### Legislative Revenue Officer

The Legislative Revenue Office (LRO) provides non-partisan analysis to the Legislature on tax policy and school finance issues. The Office serves the legislature and the public by staffing legislative committees dealing with taxes and school finance. LRO writes revenue impact statements on all bills reaching the House or Senate floor that affect state or local revenue.

The Subcommittee recommended a total budget of \$2,569,962 General Fund and 8.00 FTE, increased from the 2011-13 Legislatively Approved Budget by 28.7 percent and 14.3 percent respectively.

In addition to the statewide packages to capture savings from PERS reforms, the Subcommittee took the following actions:

- Approved a technical adjustment to fix changes associated with data processing and telecommunication charges.
- Approved \$235,000 General Fund for a lead economist position associated with House Bill 2002. The bill requires LRO to issue a report detailing tax credits scheduled to expire in the next year.

### Commission on Indian Services

There are nine federally recognized Indian tribal governments located in Oregon. The Commission was created to improve services for American Indians in Oregon. It gathers information relating to programs available to Indians, such as those concerning education, housing, health, fishing, economic development, cultural preservation and protection, gambling, and job training. The Commission assesses Indian needs and concerns through consultation and public hearings. The agency also networks with state, regional, and national Indian organizations in sharing information and addressing Indian issues. While the Commission is not to supersede any negotiations that any tribe, band, or group might have with local, state, and federal governments, it provides a forum for communication between Oregon's American Indians and state government.

The Subcommittee recommended a total budget of \$459,293 General Fund, \$465,879 total funds, and 2.00 FTE, increased from the 2011-13 Legislatively Approved Budget by 10.8 percent, 10.7 percent, and 0.0 percent respectively.

The Subcommittee did not make any revisions to the budget beyond the statewide packages to capture savings from PERS reforms.

# **Summary of Performance Measure Action**

See attached Legislatively Adopted 2013-15 Key Performance Measures form.

# DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

#### Legislative Agencies

Dustin Ball -- 503-378-3119

|  |          |                          |                  |        |          | OTHER                  | R FL | JNDS       | FEDERA  | LF | UNDS       | -        | TOTAL        |            |                  |
|--|----------|--------------------------|------------------|--------|----------|------------------------|------|------------|---------|----|------------|----------|--------------|------------|------------------|
| DESCRIPTION  |          | GENERAL<br>FUND          | LOTTERY<br>FUNDS |        |          | LIMITED                |      | NONLIMITED | LIMITED |    | NONLIMITED |          | ALL<br>FUNDS | POS        | FTE              |
| 2011-13 Legislatively Approved Budget at Dec 2012 * 2013-15 ORBITS printed Current Service Level (CSL) * | \$<br>\$ | 82,693,021<br>92,883,066 |                  | 0<br>0 | \$<br>\$ | 5,695,511<br>4,583,261 |      |            | 0<br>0  |    |            | \$<br>\$ | , ,          | 652<br>652 | 426.96<br>426.91 |
| SUBCOMMITTEE ADJUSTMENTS (from CSL)  |          |                          |                  |        |          |                        |      |            |         |    |            |          |              |            |                  |
| <u>155 Legislative Assembly</u><br><u>SCR 001-01 Senate Interim</u><br>Package 092: PERS Taxation Policy |          |                          |                  |        |          |                        |      |            |         |    |            |          |              |            |                  |
| Personal Services  | \$       | (11,835)                 | \$               | 0      | \$       | 0                      | \$   | 6 0        | \$<br>0 | \$ | 0          | \$       | (11,835)     | 0          | 0.00             |
| Package 093: Other PERS Adjustments<br>Personal Services   | \$       | (94,570)                 | \$               | 0      | \$       | 0                      | \$   | 6 0        | \$<br>0 | \$ | 0          | \$       | (94,570)     | 0          | 0.00             |
| Package 810: LFO Analyst Adjustments<br>Services & Supplies  | \$       | 135,900                  | \$               | 0      | \$       | 0                      | \$   | 6 0        | \$<br>0 | \$ | 0          | \$       | 135,900      |            |                  |
| <u>SCR 001-02 House Interim</u><br>Package 092: PERS Taxation Policy<br>Personal Services                | \$       | (23,537)                 | \$               | 0      | \$       | 0                      | \$   | 6 0        | \$<br>0 | \$ | 0          | \$       | (23,537)     | 0          | 0.00             |
| Package 093: Other PERS Adjustments<br>Personal Services   | \$       | (188,072)                | \$               | 0      | \$       | 0                      | \$   | 6 0        | \$<br>0 | \$ | 0          | \$       | (188,072)    | 0          | 0.00             |
| Package 810: LFO Analyst Adjustments<br>Services & Supplies  | \$       | 271,800                  | \$               | 0      | \$       | 0                      | \$   | S 0        | \$<br>0 | \$ | 0          | \$       | 271,800      |            |                  |
| <u>SCR 005-01 Senate Session</u><br>Package 092: PERS Taxation Policy<br>Personal Services               | \$       | (5,578)                  | \$               | 0      | \$       | 0                      | \$   | 6 0        | \$<br>0 | \$ | 0          | \$       | (5,578)      | 0          | 0.00             |
| Package 093: Other PERS Adjustments<br>Personal Services   | \$       | (44,570)                 | \$               | 0      | \$       | 0                      | \$   | 6 0        | \$<br>0 | \$ | 0          | \$       | (44,570)     | 0          | 0.00             |
| SCR 005-02 House Session<br>Package 092: PERS Taxation Policy<br>Personal Services                       | \$       | (11,111)                 | \$               | 0      | \$       | 0                      | \$   | 6 0        | \$<br>0 | \$ | 0          | \$       | (11,111)     | 0          | 0.00             |
| Package 093: Other PERS Adjustments<br>Personal Services   | \$       | (88,783)                 | \$               | 0      | \$       | 0                      | \$   | 6 0        | \$<br>0 | \$ | 0          | \$       | (88,783)     | 0          | 0.00             |

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|  |    |                 |                  |   |    | OTHER   | R Fl | UNDS       |   |    | FEDERAI | _ FUNDS | 8       | -  | TOTAL        |     |      |
|--|----|-----------------|------------------|---|----|---------|------|------------|---|----|---------|---------|---------|----|--------------|-----|------|
| DESCRIPTION  | (  | GENERAL<br>FUND | LOTTERY<br>FUNDS |   |    | LIMITED |      | NONLIMITED |   |    | LIMITED |         | LIMITED |    | ALL<br>FUNDS | POS | FTE  |
| SCR 006-01 Senate Biennial   |    | TUND            | TUNDO            |   |    |         |      | NONLIVITED |   |    |         |         |         |    | TONDO        | 105 |      |
| Package 092: PERS Taxation Policy                                    |    |                 |                  |   |    |         |      |            |   |    |         |         |         |    |              |     |      |
| Personal Services  | \$ | (12,563)        | \$               | 0 | \$ | 0       | \$   | \$ C       | ) | \$ | 0       | \$      | 0       | \$ | (12,563)     | 0   | 0.00 |
| Package 093: Other PERS Adjustments                                  |    |                 |                  |   |    |         |      |            |   |    |         |         |         |    |              |     |      |
| Personal Services  | \$ | (100,388)       | \$               | 0 | \$ | 0       | \$   | \$ C       | ) | \$ | 0       | \$      | 0       | \$ | (100,388)    | 0   | 0.00 |
| Package 810: LFO Analyst Adjustments<br>Services & Supplies          | \$ | 25,000          | \$               | 0 | \$ | 0       | \$   | \$ C       | ) | \$ | 0       | \$      | 0       | \$ | 25,000       |     |      |
| SCR 006-02 House Biennial  |    |                 |                  |   |    |         |      |            |   |    |         |         |         |    |              |     |      |
| Package 092: PERS Taxation Policy                                    |    |                 |                  |   |    |         |      |            |   |    |         |         |         |    |              |     |      |
| Personal Services  | \$ | (12,840)        | \$               | 0 | \$ | 0       | \$   | \$ C       | ) | \$ | 0       | \$      | 0       | \$ | (12,840)     | 0   | 0.00 |
| Package 093: Other PERS Adjustments                                  |    |                 |                  |   |    |         |      |            |   |    |         |         |         |    |              |     |      |
| Personal Services  | \$ | (102,595)       | \$               | 0 | \$ | 0       | \$   | \$ C       | ) | \$ | 0       | \$      | 0       | \$ | (102,595)    | 0   | 0.00 |
| Package 810: LFO Analyst Adjustments                                 |    |                 |                  |   |    |         |      |            |   |    |         |         |         |    |              |     |      |
| Services & Supplies  | \$ | 25,000          | \$               | 0 | \$ | 0       | \$   | \$ C       | ) | \$ | 0       | \$      | 0       | \$ | 25,000       |     |      |
| SCR 006-03 Assembly Biennial   |    |                 |                  |   |    |         |      |            |   |    |         |         |         |    |              |     |      |
| Package 092: PERS Taxation Policy<br>Personal Services               | \$ | (142)           | \$               | 0 | \$ | (115)   | 9    | \$ C       | ) | \$ | 0       | \$      | 0       | \$ | (257)        | 0   | 0.00 |
|  | Ŷ  | (••=)           | ÷                | Ū | Ŧ  | (1.0)   |      | * .        | - | Ŷ  | 0       | Ŷ       | Ū       | Ŷ  | ()           | Ũ   | 0.00 |
| Package 093: Other PERS Adjustments<br>Personal Services             | \$ | (1,136)         | \$               | 0 | \$ | (923)   | 9    | ъ (        | ) | \$ | 0       | \$      | 0       | \$ | (2,059)      | 0   | 0.00 |
|  | Ŷ  | (1,100)         | Ŷ                | Ŭ | Ψ  | (020)   |      | γ C        |   | Ψ  | 0       | Ψ       | Ū       | Ψ  | (2,000)      | Ŭ   | 0.00 |
| Package 810: LFO Analyst Adjustments<br>Services & Supplies          | \$ | 380,909         | \$               | 0 | \$ | 0       | 9    | \$ C       | ) | \$ | 0       | \$      | 0       | \$ | 380,909      |     |      |
|  | Ŷ  | 000,000         | ÷                | Ū | Ŧ  | Ũ       |      | · · · ·    | - | Ŧ  | 0       | Ŷ       | Ū       | Ť  | 000,000      |     |      |
| <u>SCR 010-00 Reversions</u><br>Package 810: LFO Analyst Adjustments |    |                 |                  |   |    |         |      |            |   |    |         |         |         |    |              |     |      |
| Personal Services  | \$ | (1,839,906)     | \$               | 0 | \$ | 0       | \$   | \$ C       | ) | \$ | 0       | \$      | 0       | \$ | (1,839,906)  | 0   | 0.00 |
| Services & Supplies  | \$ | (324,689)       | \$               | 0 | \$ | 0       | 9    | \$ C       | ) | \$ | 0       | \$      | 0       | \$ | (324,689)    |     |      |
| 156 Legislative Administration                                       |    |                 |                  |   |    |         |      |            |   |    |         |         |         |    |              |     |      |
| SCR 001-01 Administration  |    |                 |                  |   |    |         |      |            |   |    |         |         |         |    |              |     |      |
| Package 092: PERS Taxation Policy<br>Personal Services               | \$ | (1,591)         | ¢                | 0 | \$ | 0       | 9    | t (        | ) | ¢  | 0       | ¢       | 0       | \$ | (1,591)      | 0   | 0.00 |
| reisuidi seivices  | Φ  | (1,591)         | φ                | 0 | Φ  | 0       | 1    | φ (        | J | Φ  | 0       | φ       | 0       | φ  | (1,591)      | 0   | 0.00 |

|  |    |                 |                  |   |    | OTHER    | R F | UNDS       |   | F      | EDERA | L Fl | JNDS       | -  | TOTAL        |     |       |
|--|----|-----------------|------------------|---|----|----------|-----|------------|---|--------|-------|------|------------|----|--------------|-----|-------|
| DESCRIPTION                            |    | GENERAL<br>FUND | LOTTER`<br>FUNDS | ſ |    | LIMITED  |     | NONLIMITED |   | LIMITE |       |      | NONLIMITED |    | ALL<br>FUNDS | POS | FTE   |
| Package 093: Other PERS Adjustments    |    | FUND            | FUNDS            |   |    |          |     | NONLIVITED |   |        |       |      |            |    | FUNDS        | F03 | FIE   |
| Personal Services                      | \$ | (12,717)        | \$               | 0 | \$ | 0        | ;   | \$ C       | ) | \$     | 0     | \$   | 0          | \$ | (12,717)     | 0   | 0.00  |
| SCR 002-00 Committee Services          |    |                 |                  |   |    |          |     |            |   |        |       |      |            |    |              |     |       |
| Package 092: PERS Taxation Policy      |    |                 |                  |   |    |          |     |            |   |        |       |      |            |    |              |     |       |
| Personal Services                      | \$ | (20,441)        | \$               | 0 | \$ | 0        |     | \$         | ) | \$     | 0     | \$   | 0          | \$ | (20,441)     | 0   | 0.00  |
|  | Ψ  | (20,441)        | Ψ                | 0 | Ψ  | Ŭ        |     | φ          | 5 | Ψ      | Ŭ     | Ψ    | Ŭ          | Ψ  | (20,441)     | 0   | 0.00  |
| Package 093: Other PERS Adjustments    |    |                 |                  |   |    |          |     |            |   |        |       |      |            |    |              |     |       |
| Personal Services                      | \$ | (163,336)       | \$               | 0 | \$ | 0        | 9   | \$ C       | ) | \$     | 0     | \$   | 0          | \$ | (163,336)    | 0   | 0.00  |
| Package 100: Legislative Policy Office |    |                 |                  |   |    |          |     |            |   |        |       |      |            |    |              |     |       |
| Personal Services                      | \$ | 965,000         | \$               | 0 | \$ | 0        | :   | \$ C       | ) | \$     | 0     | \$   | 0          | \$ | 965,000      | 0   | 0.00  |
| Services & Supplies                    | \$ | 35,000          | \$               | 0 | \$ | 0        | ;   | \$ C       | ) | \$     | 0     | \$   | 0          | \$ | 35,000       |     |       |
| SCR 003-00 Information Systems         |    |                 |                  |   |    |          |     |            |   |        |       |      |            |    |              |     |       |
| Package 092: PERS Taxation Policy      |    |                 |                  |   |    |          |     |            |   |        |       |      |            |    |              |     |       |
| Personal Services                      | \$ | (17,562)        | \$               | 0 | \$ | 0        | :   | \$ C       | ) | \$     | 0     | \$   | 0          | \$ | (17,562)     | 0   | 0.00  |
| Package 093: Other PERS Adjustments    |    |                 |                  |   |    |          |     |            |   |        |       |      |            |    |              |     |       |
| Personal Services                      | \$ | (140,332)       | \$               | 0 | \$ | 0        | :   | \$ C       | ) | \$     | 0     | \$   | 0          | \$ | (140,332)    | 0   | 0.00  |
| Package 810: LFO Analyst Adjustments   |    |                 |                  |   |    |          |     |            |   |        |       |      |            |    |              |     |       |
| Personal Services                      | \$ | (22,255)        | \$               | 0 | \$ | 0        | :   | \$ C       | ) | \$     | 0     | \$   | 0          | \$ | (22,255)     | -1  | -0.21 |
| Services & Supplies                    | \$ | 146,070         | \$               | 0 | \$ | 0        | ;   | \$ C       | ) | \$     | 0     | \$   | 0          | \$ | 146,070      |     |       |
| Capital Outlay                         | \$ | 17,000          | \$               | 0 | \$ | 0        | 9   | \$ C       | ) | \$     | 0     | \$   | 0          | \$ | 17,000       |     |       |
| SCR 004-01 Facility Services           |    |                 |                  |   |    |          |     |            |   |        |       |      |            |    |              |     |       |
| Package 092: PERS Taxation Policy      |    |                 |                  |   |    |          |     |            |   |        |       |      |            |    |              |     |       |
| Personal Services                      | \$ | (9,384)         | \$               | 0 | \$ | (1,303)  | ) : | \$ C       | ) | \$     | 0     | \$   | 0          | \$ | (10,687)     | 0   | 0.00  |
| Package 093: Other PERS Adjustments    |    |                 |                  |   |    |          |     |            |   |        |       |      |            |    |              |     |       |
| Personal Services                      | \$ | (74,985)        | \$               | 0 | \$ | (10,410) | ) : | \$ C       | ) | \$     | 0     | \$   | 0          | \$ | (85,395)     | 0   | 0.00  |
| Package 810: LFO Analyst Adjustments   |    |                 |                  |   |    |          |     |            |   |        |       |      |            |    |              |     |       |
| Services & Supplies                    | \$ | 0               | \$               | 0 | \$ | 210,000  | :   | \$ C       | ) | \$     | 0     | \$   | 0          | \$ | 210,000      |     |       |
| Special Payments                       | \$ | 553,707         | \$               | 0 |    |          | 9   | \$ C       | ) | \$     | 0     | \$   | 0          | \$ | 553,707      |     |       |
| SCR 004-02 Employee Services           |    |                 |                  |   |    |          |     |            |   |        |       |      |            |    |              |     |       |
| Package 092: PERS Taxation Policy      |    |                 |                  |   |    |          |     |            |   |        |       |      |            |    |              |     |       |
| Personal Services                      | \$ | (2,954)         | \$               | 0 | \$ | 0        | ļ   | \$ C       | C | \$     | 0     | \$   | 0          | \$ | (2,954)      | 0   | 0.00  |

|   |          |                  |                  |        |          | OTHER    | FL      | JNDS       |          | FEDERA  | LI   | FUNDS      | -        | TOTAL        |     |      |
|---|----------|------------------|------------------|--------|----------|----------|---------|------------|----------|---------|------|------------|----------|--------------|-----|------|
| DESCRIPTION   | (        | GENERAL<br>FUND  | LOTTERY<br>FUNDS |        |          | LIMITED  |         | NONLIMITED |          | LIMITED |      | NONLIMITED |          | ALL<br>FUNDS | POS | FTE  |
| Package 093: Other PERS Adjustments   |          |                  |                  |        |          |          |         |            |          |         |      |            |          |              |     |      |
| Personal Services   | \$       | (23,605)         | \$               | 0      | \$       | 0        | \$      | 6 0        | \$       | 0       | 0    | 6 0        | \$       | (23,605)     | 0   | 0.00 |
| <u>SCR 004-03 Financial Services</u><br>Package 092: PERS Taxation Policy                                       |          |                  |                  |        |          |          |         |            |          |         |      |            |          |              |     |      |
| Personal Services   | \$       | (2,077)          | \$               | 0      | \$       | 0        | \$      | 6 0        | \$       | 0       | ç    | 6 0        | \$       | (2,077)      | 0   | 0.00 |
| Package 093: Other PERS Adjustments<br>Personal Services  | \$       | (16,599)         | \$               | 0      | \$       | 0        | \$      | <b>5</b> 0 | \$       | 0       | 9    | 6 0        | \$       | (16,599)     | 0   | 0.00 |
| Package 810: LFO Analyst Adjustments<br>Services & Supplies   | \$       | (123,855)        | \$               | 0      | \$       | 0        | \$      | 6 0        | \$       | 0       | 9    | 6 0        | \$       | (123,855)    |     |      |
| <u>SCR 010-00 Reversions</u><br>Package 810: LFO Analyst Adjustments  |          | <b>,</b>         |                  |        |          |          |         |            |          |         |      |            |          |              |     |      |
| Personal Services   | \$       | (333,000)        | \$               | 0      | \$       | 0        | \$      | 6 0        | \$       | 0       | ç    | 6 0        | \$       | (333,000)    | 0   | 0.00 |
| Services & Supplies   | \$       | (117,000)        |                  | 0      | \$       |          | \$      |            | \$       |         | ç    | 6 0        | \$       | (117,000)    |     |      |
| <u>142 Legislative Counsel</u><br><u>SCR 001-00 General Program</u><br>Package 092: PERS Taxation Policy        |          |                  |                  |        |          |          |         |            |          |         |      |            |          |              |     |      |
| Personal Services   | \$       | (24,596)         | \$               | 0      | \$       | (1,627)  | \$      | 6 0        | \$       | 0       | 9    | 6 0        | \$       | (26,223)     | 0   | 0.00 |
| Package 093: Other PERS Adjustments<br>Personal Services  | \$       | (196,536)        | \$               | 0      | \$       | (13,003) | \$      | <b>6</b> 0 | \$       | 0       | 9    | S 0        | \$       | (209,539)    | 0   | 0.00 |
| Package 810: LFO Analyst Adjustments  |          |                  |                  |        |          |          |         |            |          |         |      |            |          |              |     |      |
| Personal Services<br>Services & Supplies  | \$<br>\$ | 99,481<br>43,322 |                  | 0<br>0 | \$<br>\$ | 0<br>0   | \$<br>¢ |            | \$<br>\$ |         | 0,00 |            | \$<br>\$ |              | -2  | 0.32 |
| SCR 002-00 ORS Publications<br>Package 092: PERS Taxation Policy  | φ        | 43,322           | φ                | 0      | φ        | 0        | φ       | 5 0        | φ        | 0       |      | 5 0        | φ        | 43,322       |     |      |
| Personal Services   | \$       | 0                | \$               | 0      | \$       | (1,972)  | \$      | 6 0        | \$       | 0       | ç    | 6 0        | \$       | (1,972)      | 0   | 0.00 |
| Package 093: Other PERS Adjustments<br>Personal Services  | \$       | 0                | \$               | 0      | \$       | (15,756) | \$      | 6 0        | \$       | 0       | ç    | 6 0        | \$       | (15,756)     | 0   | 0.00 |
| <u>145 Legislative Fiscal Officer</u><br><u>SCR 001-00 General Program</u><br>Package 092: PERS Taxation Policy |          |                  |                  |        |          |          |         |            |          |         |      |            |          |              |     |      |
| Package 092: PERS Taxation Policy<br>Personal Services  | \$       | (17,640)         | \$               | 0      | \$       | 0        | \$      | 6 0        | \$       | 0       | 0    | 6 0        | \$       | (17,640)     | 0   | 0.00 |

|   |    |                |    |                  | _ | OTHER               | FL | UNDS                                    |    | FEDERA  | ۱L | FUNDS      | _ | TOTAL             |       |        |
|---|----|----------------|----|------------------|---|---------------------|----|---|----|---------|----|------------|---|-------------------|-------|--------|
| DESCRIPTION                                 | G  | ENERAL<br>FUND |    | LOTTERY<br>FUNDS |   | LIMITED             |    | NONLIMITED                              |    | LIMITED |    | NONLIMITED |   | ALL<br>FUNDS      | POS   | FTE    |
| Package 093: Other PERS Adjustments         |    | FUND           |    | FUNDS            |   |                     |    | NONLIVITED                              |    |         |    | NONLIVITED |   | FUNDS             | P03   |        |
| •   | \$ | (140,954)      | \$ |                  | 0 | \$<br>0             | \$ | \$ O                                    | \$ | 0       | \$ | \$ O       | ç | \$<br>(140,954)   | 0     | 0.00   |
| Package 810: LFO Analyst Adjustments        |    |                |    |                  |   |                     |    |   |    |         |    |            |   |                   |       |        |
| Personal Services                           | \$ | (2,850,554)    | \$ |                  | 0 | \$<br>2,865,403     | \$ | 6 0                                     | \$ | 0       | 9  | 6 0        | Ş | \$<br>14,849      | 0     | 0.50   |
| Services & Supplies                         | \$ | (95,278)       | \$ |                  | 0 | \$<br>134,597       | \$ | 6 0                                     | \$ | 0       |    | 6 0        | ç | \$<br>39,319      |       |        |
| 144 Legislative Revenue Officer             |    |                |    |                  |   |                     |    |   |    |         |    |            |   |                   |       |        |
| SCR 001-00 Legislative Revenue Officer      |    |                |    |                  |   |                     |    |   |    |         |    |            |   |                   |       |        |
| Package 092: PERS Taxation Policy           |    |                |    |                  |   |                     |    |   |    |         |    |            |   |                   |       |        |
| Personal Services                           | \$ | (6,005)        | \$ |                  | 0 | \$<br>0             | \$ | 6 0                                     | \$ | 0       |    | 6 0        | ç | \$<br>(6,005)     | 0     | 0.00   |
| Package 093: Other PERS Adjustments         |    |                |    |                  |   |                     |    |   |    |         |    |            |   |                   |       |        |
| Personal Services                           | \$ | (47,981)       | \$ |                  | 0 | \$<br>0             | \$ | 6 0                                     | \$ | 0       | \$ | § 0        | ŝ | \$<br>(47,981)    | 0     | 0.00   |
| Package 810: LFO Analyst Adjustments        |    |                |    |                  |   |                     |    |   |    |         |    |            |   |                   |       |        |
| Personal Services                           | \$ | 210,000        | \$ |                  | 0 | \$<br>0             | \$ | 6 0                                     | \$ | 0       | 9  | 6 0        | Ś | \$<br>210,000     | 1     | 1.00   |
| Services & Supplies                         | \$ | 41,839         | \$ |                  | 0 | \$<br>0             | \$ | 6 0                                     | \$ | 0       |    | 6 0        | ç | \$<br>41,839      |       |        |
| 425 Indian Services                         |    |                |    |                  |   |                     |    |   |    |         |    |            |   |                   |       |        |
| SCR 001-00 General Program                  |    |                |    |                  |   |                     |    |   |    |         |    |            |   |                   |       |        |
| Package 092: PERS Taxation Policy           |    |                |    |                  |   |                     |    |   |    |         |    |            |   |                   |       |        |
| Personal Services                           | \$ | (1,061)        | \$ |                  | 0 | \$<br>0             | \$ | 6 0                                     | \$ | 0       | \$ | § 0        | ŝ | \$<br>(1,061)     | 0     | 0.00   |
| Package 093: Other PERS Adjustments         |    |                |    |                  |   |                     |    |   |    |         |    |            |   |                   |       |        |
| Personal Services                           | \$ | (8,481)        | \$ |                  | 0 | \$<br>0             | \$ | 6 0                                     | \$ | 0       |    | <b>6</b> 0 | ç | \$<br>(8,481)     | 0     | 0.00   |
| TOTAL ADJUSTMENTS                           | \$ | (4,383,066)    | \$ |                  | 0 | \$<br>3,164,891     | \$ | 6 0                                     | \$ | 0       | \$ | <b>6</b> 0 | ç | \$<br>(1,218,175) | -2    | 1.61   |
| SUBCOMMITTEE RECOMMENDATION *               | \$ | 88,500,000     | \$ |                  | 0 | \$<br>7,748,152     | \$ | 1,254,288                               | \$ | 0       | 5  | 6 0        | ç | \$<br>97,502,440  | 650   | 428.52 |
| =   |    | ,,             | *  |                  |   | , <u>,</u> <u>-</u> |    | , | ŕ  |         |    |            |   |                   |       |        |
| % Change from 2011-13 Leg Approved Budget   |    | 7.0%           |    | 0.0              | % | 36.0%               |    | -14.7%                                  |    | 0.0%    |    | 0.0%       |   | 8.5%              | -0.3% | 0.4%   |
| % Change from 2013-15 Current Service Level |    | -4.7%          |    | 0.0              |   | 69.1%               |    | 0.0%                                    |    | 0.0%    |    | 0.0%       |   | -1.2%             | -0.3% | 0.4%   |

# Legislatively Approved 2013-2015 Key Performance Measures

#### Agency: LEGISLATIVE ADMINISTRATION

Mission: <span style="font-family: Times New Roman">Legislative Administration supports the Oregon Legislature, promotes access to the legislative process, and provides efficient, effective, accountable and customer-oriented services to all legislators, legislative departments, the public, and other government agencies.

| Legislatively Proposed KPMs   | Customer Service<br>Category | Agency Request | Most Current<br>Result | Target<br>2014 | Target<br>2015 |
|---|------------------------------|----------------|------------------------|----------------|----------------|
| 1 - CUSTOMER SERVICE – The percentage of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, information available. | Accuracy                     | Approved KPM   | 92.00                  | 90.00          | 90.00          |
| 1 - CUSTOMER SERVICE – The percentage of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, information available. | Availability of Information  | Approved KPM   | 86.00                  | 90.00          | 90.00          |
| 1 - CUSTOMER SERVICE – The percentage of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, information available. | Expertise                    | Approved KPM   | 96.00                  | 90.00          | 90.00          |
| 1 - CUSTOMER SERVICE – The percentage of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, information available. | Helpfulness                  | Approved KPM   | 90.00                  | 90.00          | 90.00          |
| 1 - CUSTOMER SERVICE – The percentage of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, information available. | Overall                      | Approved KPM   | 89.00                  | 90.00          | 90.00          |
| 1 - CUSTOMER SERVICE – The percentage of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, information available. | Timeliness                   | Approved KPM   | 82.00                  | 90.00          | 90.00          |
| 2 - IT CUSTOMERS - The percentage of customers rating overall satisfaction with problem solution as above average or excellent.   |                              | Approved KPM   | 96.00                  | 95.00          | 95.00          |
| 3 - WEB-SITE – The percentage approval rating of web-site users.  |                              | Approved KPM   | 49.00                  | 80.00          | 80.00          |

#### Agency: LEGISLATIVE ADMINISTRATION

Mission: <span style="font-family: Times New Roman">Legislative Administration supports the Oregon Legislature, promotes access to the legislative process, and provides efficient, effective, accountable and customer-oriented services to all legislators, legislative departments, the public, and other government agencies.

| Legislatively Proposed KPMs  | Customer Service<br>Category | Agency Request | Most Current<br>Result | Target<br>2014 | Target<br>2015 |
|--|------------------------------|----------------|------------------------|----------------|----------------|
| 4 - DIVERSITY – Racial/ethnic diversity in Legislative Administration as compared to the total State's diversity.  |                              | Approved KPM   | 52.00                  | 100.00         | 100.00         |
| 5 - TURNOVER – Annual voluntary turnover rate of the Legislative Administration continuing workforce.  |                              | Approved KPM   | 12.50                  | 20.00          | 20.00          |
| 6 - GOLD STAR CERTIFICATE – Number of years out of last five that<br>Financial Services earns State Controller's Division Gold Star<br>Certificate for the Legislative agencies it serves. |                              | Approved KPM   | 5.00                   | 5.00           | 5.00           |

#### LFO Recommendation:

Approve the Key Performance Measures.

#### Sub-Committee Action:

# Legislatively Approved 2013-2015 Key Performance Measures

#### Agency: LEGISLATIVE COUNSEL, OFFICE of the

Mission: Overseen by the Legislative Counsel Committee, the Office of the Legislative Counsel provides legal and publication services to the Legislative Assembly and its members and other agencies of state government. The office drafts measures and amendments for legislators, legislative committees and state agencies; provides legal advice to legislators and legislative committees; reviews state agency rules for legal sufficiency; prepares indexes and tables for legislative publications; edits, publishes, sells and distributes the Oregon Revised Statutes, the official bound session laws and other print and electronic publications.

| Legislatively Proposed KPMs   | Customer Service<br>Category | Agency Request | Most Current<br>Result | Target<br>2014 | Target<br>2015 |
|---|------------------------------|----------------|------------------------|----------------|----------------|
| 1 - Customer Service- Percent of customers rating their satisfaction<br>with the agency's customer service as "good" or "excellent": overall,<br>timeliness, accuracy, helpfulness, expertise, information available. | Accuracy                     | Approved KPM   | 91.00                  | 90.00          | 90.00          |
| 1 - Customer Service- Percent of customers rating their satisfaction<br>with the agency's customer service as "good" or "excellent": overall,<br>timeliness, accuracy, helpfulness, expertise, information available. | Availability of Information  | Approved KPM   | 87.00                  | 90.00          | 90.00          |
| 1 - Customer Service- Percent of customers rating their satisfaction<br>with the agency's customer service as "good" or "excellent": overall,<br>timeliness, accuracy, helpfulness, expertise, information available. | Expertise                    | Approved KPM   | 98.00                  | 90.00          | 90.00          |
| 1 - Customer Service- Percent of customers rating their satisfaction<br>with the agency's customer service as "good" or "excellent": overall,<br>timeliness, accuracy, helpfulness, expertise, information available. | Helpfulness                  | Approved KPM   | 95.00                  | 90.00          | 90.00          |
| 1 - Customer Service- Percent of customers rating their satisfaction<br>with the agency's customer service as "good" or "excellent": overall,<br>timeliness, accuracy, helpfulness, expertise, information available. | Overall                      | Approved KPM   | 100.00                 | 90.00          | 90.00          |
| 1 - Customer Service- Percent of customers rating their satisfaction<br>with the agency's customer service as "good" or "excellent": overall,<br>timeliness, accuracy, helpfulness, expertise, information available. | Timeliness                   | Approved KPM   | 98.00                  | 90.00          | 90.00          |
| 2 - Nonpartisanship- Percent of customers rating their satisfaction with the agency's ability to provide services on a fair objective and nonpartisan basis as "good" or "excellent".                                 |                              | Approved KPM   | 92.00                  | 90.00          | 90.00          |
| 3 - Confidentiality- Percent of customers rating their satisfaction with the agency's ability to provide confidential services as "good" or "excellent".  |                              | Approved KPM   | 95.00                  | 90.00          | 90.00          |

#### Agency: LEGISLATIVE COUNSEL, OFFICE of the

Mission: Overseen by the Legislative Counsel Committee, the Office of the Legislative Counsel provides legal and publication services to the Legislative Assembly and its members and other agencies of state government. The office drafts measures and amendments for legislators, legislative committees and state agencies; provides legal advice to legislators and legislative committees; reviews state agency rules for legal sufficiency; prepares indexes and tables for legislative publications; edits, publishes, sells and distributes the Oregon Revised Statutes, the official bound session laws and other print and electronic publications.

| Legislatively Proposed KPMs   | <b>Customer Service</b> | Agency Request | Most Current | Target | Target |
|---|-------------------------|----------------|--------------|--------|--------|
|   | Category                |                | Result       | 2014   | 2015   |
| 4 - Quality of Legislative Publications- Percent of customers rating their satisfaction with the agency's publications as "good" or |                         | Approved KPM   | 98.00        | 90.00  | 90.00  |

"excellent".

#### LFO Recommendation:

Approve the Key Performance Measures.

#### **Sub-Committee Action:**

# Legislatively Proposed 2013-2015 Key Performance Measures

### Agency: LEGISLATIVE FISCAL OFFICE

Mission: Provide research, analysis, and evaluation of state expenditures, financial affairs, program administration, and agency organization.

| Legislatively Proposed KPMs  | Customer Service<br>Category | Agency Request | Most Current<br>Result | Target<br>2014 | Target<br>2015 |
|--|------------------------------|----------------|------------------------|----------------|----------------|
| 1 - FISCAL IMPACT STATEMENT ACCURACY - Number of fiscal impact statements corrected and reissued.  |                              | Approved KPM   | 11.00                  | 10.00          | 10.00          |
| 2 - TRAINING EFFECTIVENESS - Percentage of respondents to training evaluation surveys who indicate that the LFO training met or exceeded their expectations.   |                              | Approved KPM   | 92.80                  | 90.00          | 90.00          |
| 3 - CUSTOMER SERVICE – Percent of customers rating their<br>satisfaction with the agency's customer service as "good" or<br>"excellent": overall customer service, timeliness, accuracy, helpfulness,<br>expertise and availability of information | Accuracy                     | Approved KPM   | 92.00                  | 90.00          | 90.00          |
| 3 - CUSTOMER SERVICE – Percent of customers rating their<br>satisfaction with the agency's customer service as "good" or<br>"excellent": overall customer service, timeliness, accuracy, helpfulness,<br>expertise and availability of information | Availability of Information  | Approved KPM   | 66.00                  | 90.00          | 90.00          |
| 3 - CUSTOMER SERVICE – Percent of customers rating their<br>satisfaction with the agency's customer service as "good" or<br>"excellent": overall customer service, timeliness, accuracy, helpfulness,<br>expertise and availability of information | Expertise                    | Approved KPM   | 94.00                  | 90.00          | 90.00          |
| 3 - CUSTOMER SERVICE – Percent of customers rating their<br>satisfaction with the agency's customer service as "good" or<br>"excellent": overall customer service, timeliness, accuracy, helpfulness,<br>expertise and availability of information | Helpfulness                  | Approved KPM   | 85.00                  | 90.00          | 90.00          |
| 3 - CUSTOMER SERVICE – Percent of customers rating their<br>satisfaction with the agency's customer service as "good" or<br>"excellent": overall customer service, timeliness, accuracy, helpfulness,<br>expertise and availability of information | Overall                      | Approved KPM   | 83.00                  | 90.00          | 90.00          |

#### Agency: LEGISLATIVE FISCAL OFFICE

Mission: Provide research, analysis, and evaluation of state expenditures, financial affairs, program administration, and agency organization.

| Legislatively Proposed KPMs   | Customer Service<br>Category | Agency Request | Most Current<br>Result | Target<br>2014 | Target<br>2015 |
|---|------------------------------|----------------|------------------------|----------------|----------------|
| 3 - CUSTOMER SERVICE – Percent of customers rating their satisfaction with the agency's customer service as "good" or | Timeliness                   | Approved KPM   | 85.00                  | 90.00          | 90.00          |
| "excellent": overall customer service, timeliness, accuracy, helpfulness,   |                              |                |                        |                |                |

expertise and availability of information

#### LFO Recommendation:

Approve the Key Performance Measures.

#### Sub-Committee Action:

## Legislatively Approved 2013-2015 Key Performance Measures

#### Agency: LEGISLATIVE REVENUE OFFICE

Mission: As defined in ORS 173.820 under " duties and powers" the legislative revenue officer is to: (1) prepare or assist in the preparation of studies and reports and provide information and research assistance on matters relating to taxation and to the revenue of this state (2) ascertain facts concerning revenues and make estimates concerning state revenues (3) ascertain facts and make recommendations to the legislative assembly concerning the governor's tax expenditure report. (4) prepare analysis of and recommendations on the fiscal impact of all revenue measures before the legislative assembly and all other measures affecting the revenue of this state. Under ORS 173.025 the legislative revenue officer is to prepare a revenue impact statement on each measure introduced in the legislative assembly that could have any effect on revenues of local governmental units, including school districts.

| Legislatively Proposed KPMs  | Customer Service<br>Category | Agency Request | Most Current<br>Result | Target<br>2014 | Target<br>2015 |
|--|------------------------------|----------------|------------------------|----------------|----------------|
| 1 - CUSTOMER SERVICE : Percent of customers rating their<br>satisfaction with the agency's customer service as "good" or<br>"excellent": overall, timeliness, accuracy, helpfulness, expertise,<br>availability of information | Accuracy                     | Approved KPM   | 86.40                  | 98.00          | 98.00          |
| 1 - CUSTOMER SERVICE : Percent of customers rating their<br>satisfaction with the agency's customer service as "good" or<br>"excellent": overall, timeliness, accuracy, helpfulness, expertise,<br>availability of information | Availability of Information  | Approved KPM   | 91.00                  | 98.00          | 98.00          |
| 1 - CUSTOMER SERVICE : Percent of customers rating their<br>satisfaction with the agency's customer service as "good" or<br>"excellent": overall, timeliness, accuracy, helpfulness, expertise,<br>availability of information | Expertise                    | Approved KPM   | 95.40                  | 98.00          | 98.00          |
| 1 - CUSTOMER SERVICE : Percent of customers rating their<br>satisfaction with the agency's customer service as "good" or<br>"excellent": overall, timeliness, accuracy, helpfulness, expertise,<br>availability of information | Helpfulness                  | Approved KPM   | 95.40                  | 98.00          | 98.00          |
| 1 - CUSTOMER SERVICE : Percent of customers rating their<br>satisfaction with the agency's customer service as "good" or<br>"excellent": overall, timeliness, accuracy, helpfulness, expertise,<br>availability of information | Overall                      | Approved KPM   | 91.00                  | 98.00          | 98.00          |
| 1 - CUSTOMER SERVICE : Percent of customers rating their<br>satisfaction with the agency's customer service as "good" or<br>"excellent": overall, timeliness, accuracy, helpfulness, expertise,<br>availability of information | Timeliness                   | Approved KPM   | 96.00                  | 98.00          | 98.00          |

#### LFO Recommendation:

Approve the Key Performance Measures.

#### Sub-Committee Action:

## Legislatively Proposed 2013-2015 Key Performance Measures

#### Agency: LEGISLATIVE COMMISSION on INDIAN SERVICES

Mission: Per ORS Chapters 69, 97, 172, 182, 273, 358, and 390, Oregon Laws Chapter 775 and 903, The Commission exists to compile information on services available to Indians, to assess state programs and services, and make recommendations for improvement. It serves as the state forum in which Indian problems and solutions are considered. It is required to advise on matters relating to the preservation and protection of Indian historic and archaelogical resources. It is to be consulted on state agency training and reviews agency action with regard to State/Tribal relations.

| Legislatively Proposed KPMs  | Customer Service<br>Category | Agency Request | Most Current<br>Result | Target<br>2014 | Target<br>2015 |
|--|------------------------------|----------------|------------------------|----------------|----------------|
| 1 - Customer Satisfaction - Percentage of respondents to customer<br>satisfaction survey who rank the Commission on Indian Services<br>overall performance very good to excellent.                   | Accuracy                     | Approved KPM   | 95.00                  | 95.00          | 95.00          |
| 1 - Customer Satisfaction - Percentage of respondents to customer<br>satisfaction survey who rank the Commission on Indian Services<br>overall performance very good to excellent.                   | Availability of Information  | Approved KPM   | 95.00                  | 95.00          | 95.00          |
| <ol> <li>Customer Satisfaction - Percentage of respondents to customer<br/>satisfaction survey who rank the Commission on Indian Services<br/>overall performance very good to excellent.</li> </ol> | Expertise                    | Approved KPM   | 95.00                  | 95.00          | 95.00          |
| <ol> <li>Customer Satisfaction - Percentage of respondents to customer<br/>satisfaction survey who rank the Commission on Indian Services<br/>overall performance very good to excellent.</li> </ol> | Helpfulness                  | Approved KPM   | 98.00                  | 95.00          | 95.00          |
| <ol> <li>Customer Satisfaction - Percentage of respondents to customer<br/>satisfaction survey who rank the Commission on Indian Services<br/>overall performance very good to excellent.</li> </ol> | Overall                      | Approved KPM   | 95.00                  | 95.00          | 95.00          |
| <ol> <li>Customer Satisfaction - Percentage of respondents to customer<br/>satisfaction survey who rank the Commission on Indian Services<br/>overall performance very good to excellent.</li> </ol> | Timeliness                   | Approved KPM   | 95.00                  | 95.00          | 95.00          |
| 2 - Best Practices Percentage of total best practices met by the<br>Legislative Commission on Indian Services  |                              | Approved KPM   | 95.00                  | 95.00          | 95.00          |

LFO Recommendation:

Approve the Key Performance Meaures.

#### Sub-Committee Action:

HB 5021-1 (LC 9021) 6/13/13 (TR/ps)

# PROPOSED AMENDMENTS TO HOUSE BILL 5021

1 On <u>page 1</u> of the printed bill, line 8, delete "\$22,749,251" and insert 2 "26,666,732".

3 In line 11, delete "\$2,595,316" and insert "\$2,805,316".

4 In line 19, delete "\$13,111,782" and insert "\$13,324,096".

5 On page 2, line 1, delete "\$17,553,644" and insert "\$16,915,344".

6 In line 4, delete "\$9,744,953" and insert "\$8,844,953".

7 In line 16, delete "\$9,865,811" and insert "\$10,008,614".

8 Delete lines 27 and 28 and insert:

9 "<u>SECTION 11.</u> (1) There is appropriated to the Legislative Fiscal
10 Officer, for the biennium beginning July 1, 2013, out of the General
11 Fund, the amount of \$3,694,431.

"(2) Notwithstanding any other law limiting expenditures, the
amount of \$3,000,000 is established for the biennium beginning July 1,
2013, as the maximum limit for payment of expenses from fees, moneys
or other revenues, including Miscellaneous Receipts, but excluding
lottery funds and federal funds, collected or received by the Legislative
Fiscal Office.".

In line 30, delete "\$2,318,123" and insert "\$2,569,962".

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