







Establishing Uniform Standards for Race, Ethnicity & Language Data Better Service Delivery, Improved Outcomes, Lower Costs

It's Time for Oregon to Improve the Delivery of Health & Human Services

Today, too many Oregonians face barriers to adequate health care and basic human services. We know that in spite of our best efforts, there are real differences in the health/human services outcomes in different communities. We need consistent and accurate data to help us tailor health and human services to improve outcomes for communities facing disparities and to save precious resources in these budget-strapped areas.

Consistent Data Collection: One Small But Important Step

Collecting more detailed and specific data would make health and human services more targeted, efficient and effective leading to improved client outcomes.

- Accurate information on race, ethnicity and language gives providers the tools they need to refine and improve the quality of care for their patients and clients
- Uniform standards provide clarity, stability and consistency of the data pool and improve the ability of providers and policy-makers to address existing and emerging disparities

Best Practices in Addressing Disparities Should be Consistent, Accessible, Transparent

Oregon is a national leader in improving quality of care in health and human services through innovation. Creating and institutionalizing best practices in data collection for Oregon's diverse populations would make those results available throughout Oregon and other states.

HB 2134/ SB 168 will:

Require the Oregon Health Authority and Department of Human Services to engage community stakeholders in creating new uniform standards for the data collection of race, ethnicity, and language.

Ensure standards are updated based on local, state and national best practices.

- Maintain compliance with evolving national standards and take advantage of meaningful use of incentives
- Allow health providers to identify costly health disparities
- Increase effectiveness in providing culturally and linguistically appropriate care

Please Join Oregon's Leading Advocacy and Health Organizations Working to Address Disparities in Health & Human Services in Supporting HB 2134/SB 168









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Supporters of HB 2134/SB168: Improved Data Collection for a Healthy Oregon

211 Info

AARP Oregon

African Women's Coalition (AWC)

Asian Pacific American Network of Oregon (APANO)

Basic Rights Oregon (BRO)

Benton Linn Health Equity Alliance

Cascade AIDS Project

CAUSA Oregon

Center for Intercultural Organizing

Chinese Citizens Benevolent Association

Coalition of Communities of Color

Disability Rights Oregon

Elders in Action

Hacienda CDC

Healthy Oregon Partnerships for Equity (HOPE

Coalition)

Latino Network

Let's Talk Diversity Coalition

Main Street Alliance of Oregon

Metropolitan Alliance for Common Good

Micronesian Islander Community

NARAL Pro-Choice Oregon

Oregon Action

Oregon Center for Public Policy (OCPP)

Oregon Commission on Asian and Pacific Islander

Affairs

Oregon Health Equity Alliance (OHEA)

Oregon Latino Health Coalition

Oregon Law Center

Oregon Primary Care Association

Oregon Public Health Institute

SEIU 49

SEIU 503

Taiwanese Association of Greater Portland

Tobacco-Free Coalition of Oregon

Upstream Public Health

Urban League of Portland

HB 2134

Better Service Delivery, Improved Outcomes, Lower Costs Uniform Standards for Race, Ethnicity & Language Data





In Oregon, health and human services providers have race and ethnicity information that look like the top two rows:

OMB 1977 and OMB 1997.

We'd like to see demographic data that looks like the 2000 Census or even the Oregon Quality Corp report from 2010, with the goal of representing all Oregonians.

Join us in ensuring that all Oregonians have access to the healthcare they need to be healthy. This information will allow health and service providers to review and improve quality of care and remove costly barriers for Oregonians.

We must act now to secure Oregon's future health.

							Corp 2010	Oregon											census 2000	-			2011	OHA REAL Data Policy	OMB 1997	OMB 1977
				Other	Ukranian	Russian	Romanian	Polish	Moldavan	Kosovar	Georgian	Czech	Croatian	Bosnian	Belorussian					9		0 0 0 0				
									Other	Scottish	Italian	Irish	German	French	English				White					White	White	White
											Other	Haitian	Cuban	American	African-				Black/ A							
					origin	Other country of	Nigerian	Sudanese	Somalian-Bantu	Somalian	Ethiopian	Brundi	Congolese	Republic	Central African				Black/ African American				Black	Black	Black	
Vietnamese	Thai	Mien	Laotian	Korean	Japanese	Pakistani	Tibetan	Hmong	Filipino	Chinese	Cambodian	Karen	Burmese-	Burmese	Asian-Indian	Other Asian	Vietnamese	Korean	Japanese	Filipino	Chinese	Indian		Asian	Asian	
												Guamanian	Fijian	Samoan	Native Hawaiian			Other PI	Samoan	Chamorro	Guamanian/	Native Hawaiian		Pacific Islander	Pacific Islander	Asian/PI
					Cowlitz	Smith River	Cow Creek Umpqua	Coquille	Warm Springs	Umatilla	Siletz	Grand Ronde	Umpqua, Siuslaw	Coos, Lower	Burns Paiute						principal tribe	Native, add name of		Am Indian/ Ak Native Latino	Am Indian/ Ak Native Latino	American Indian/ Native
					Other	Puerto Rican	Honduran	Guatamalan	Cuban	Zapotec	Triqui	Kanjobal	Purepucha	Mixtec	Mexican			Other Latino	Cuban	Puerto Rican	Mexican	Latino		Latino	Latino	Latino









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APANO has examined Oregon's data collection policies and has found them to be insufficient and too inconsistent to support the needs of Oregon's diverse communities. In particular, current data collection practices of aggregation is a major concern to our organizations, particularly aggregating Asian/Pacific Islander into one category, since this practice has hidden significant challenges for some communities to access educational, health and economic opportunities.

We have held extensive conversations about this issue both internally among our members, and externally with key partners who are concerned about the lack of consistent, accurate and appropriate demographic data that is needed to improve quality, equity and affordability.

We rely on the innovation of the following resources to learn of best practices initiatives in Oregon and nationally.

Oregon Initiatives in Healthcare and Data Collection

Governor's Racial and Ethnic Task Force. "Governor's Racial and Ethnic Health Task Force Final Report." November 2000. http://www.oregon.gov/oha/oei/docs/tf2000.pdf.

The Task Force's first recommendation recognizes the lack of sufficient data and asks for additional funding for culturally appropriate data collection to reduce health disparities and become more competitive for grants. "The availability of sufficient data on racial and ethnic communities is key to positioning the state to compete for new sources of funding and determine a level of priority in decision-making processes. The Governor's Office is requested to charge the Department of Human Services with the responsibility to form a Racial & Ethnic Health Data Group that includes state and local government and community partners. The Data Group shall reflect the racial and ethnic diversity of the state... The focus shall be on collecting data that will support the State's efforts to eliminate health disparities in Oregon." (7)

Oregon Health Policy Board. "Oregon's Action Plan for Health" 2010. http://www.oregon.gov/OHA/Pages/action-plan/index.aspx.

A key strategy to achieve the goal of health equity is "Doing more to collect and analyze data at the most granular levels of race, ethnicity, national origin, language, ability, sexual orientation, education and literacy level, and occupation will help health systems, community groups, and consumers better understand quality and health outcomes. (p39)

OHA/ DHS. "Policy for DHS and OHA Divisions on Collecting Race, Ethnicity and Language Data" Last revised 7/6/2011. http://www.oregon.gov/oha/oei/docs/oha-dhs-rel-data-collection-policy.pdf

Updates OHA and DHS' data collection standards to consistently adhere to standard created by the Office of Management and Budget Standards, 1997.









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Partner for Quality Care. "Creating a Voluntary Standard for Collecting Race and Ethnicity Data." 2010. http://q-corp.org/wp-content/uploads/2010/08/REL-Report-DRAFT-8-10-10.pdf.

Community stakeholder process resulting in a unique Oregon set of ethnicities that "roll-up" to federal categories. Local categories have granularity including Eastern European ethnicities, local tribes, Hispanic/Latino ethnicities, and additional Asian and Pacific Islander countries of origin.

National Initiatives in Healthcare and Data Collection

Institute of Medicine. Eds Ullmer, Cheryl, Bernadette McFadden and David R. Nerenz. Race, Ethnicity and Language Data: Standardization for Health Care Quality Improvement. 2009.

http://www.ahrq.gov/research/iomracereport/iomracereport.pdf.

Best practices document used by health care credentialing organizations. Informative source for data collection cost, efficacy and accuracy. Cited in Massachusetts, DHHS 2011 schema, Health Research and Educational Trust (HRET) and other analyses.

MN Department of Health, MN Department of Human Services. January 2011. "Collection of Racial/ Ethnic Health Data by the Minnesota Departments of Health and Human Services."

http://www.health.state.mn.us/ommh/publications/racialethnicdata2011.pdf

Analysis presented to Minnesota legislature on data requirements to adequately track health disparities, health status in populations.

US DHHS. Implementation Guidance on Data Collection Standards for Race, Ethnicity, Sex, Primary Language, and Disability Status. http://aspe.hhs.gov/datacncl/standards/ACA/4302/index.pdf. Oct 2011.

All new DHHS surveys will be based on this, which uses the 2010 Census as its race/ ethnicity and language model (shown on the attached document)

Hasnain-Wynia, R., Pierce, D., Haque, A., Hedges Greising, C., Prince, V., Reiter, J. (2007 initial publication, web tool has been updated) *Health Research and Educational Trust Disparities Toolkit*. hretdisparities.org accessed on 11/6/2012.

Best practices on data collection methods, communication, and training to gain accurate data on race, ethnicity and language. Finds culturally appropriate and meaningful ways to increase specificity and increase the rate of response.