

Taking action for basic human needs.

**The Human Services Coalition of Oregon** (**HSCO**) promotes the dignity of all Oregonians through improved public policy and strengthened support for human services. HSCO has engaged with decision makers in reorganization, streamlining efforts, and transformation activities since our founding in the mid-1980s, seeing success and failure along the way.

Today, there are multiple systems change efforts underway which will significantly impact all Oregonians. To guide our advocacy efforts moving forward, we have developed seven system change principles. These systems change efforts include:

- Health care transformation
- Long term Care 3.0
- Early learning
- Public safety reform
- Technology changes, including the Exchange (Cover Oregon) and the modernization project

- Lean systems
- Business practice streamlining and supervisory ratios

MEASURE

S. HEALTHCARE & HUMAN SERVICES

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- Tax and revenue reform
- The ten year budgeting process
- Examination of Housing and Community Services model of service delivery

## HSCO Principles Regarding System Change, for consideration in January 2013:

- 1. We believe all discussions of systems change must include a person centered approach and strive to protect low income or vulnerable Oregonians. We believe all Oregonians deserve safety, stability, and access to opportunity.
- 2. We believe that stakeholders, including consumers, must have meaningful involvement in system change planning and implementation.
- 3. We believe information, education, and outreach are critical tools to encourage inclusive processes and to ensure access.
- 4. We believe that equity and the elimination of disparities must be a goal of these systems change efforts, and should be considered and embraced as we move forward.
- 5. We believe that efficiency, effectiveness, transparency, accountability, and the development of measurable outcomes must be the goals of all efforts.
- 6. HSCO will continue to analyze and advocate on matters such as revenue restructuring, budgets, and tax expenditures. We will continue to utilize existing tax and revenue principles of fairness, adequacy, stability and transparency.
- 7. We believe that the impact of these changes must be assessed for effects in other systems, in order to avoid unintended consequences while ensuring maximum collaboration. Moreover, the relationships between federal, state, and local governments are in the midst of changes and challenges that must also be considered in order to achieve positive outcomes. And finally, providers, non-profits, the faith community, the workforce, and volunteer efforts should be considered, better aligned, and supported to achieve desired results.