MEMORANDUM

Legislative Fiscal Office 900 Court St. NE, Room H-178 Salem, Oregon 97301 Phone 503-986-1828 FAX 503-373-7807

- To: Education Subcommittee
- From: Matt Stayner, Legislative Fiscal Office (503) 986-1840
- Date: April 29, 2013
- Subject: Oregon Board of Dentistry SB 5516 Work Session Recommendations

Agency Name – Agency Totals

| | 2009-11 Actual | 2011-13 Legislatively Approved | 2013-15 Current Service Level | 2013-15 LFO Recommended |
|-------------|-------------------|--------------------------------------|-------------------------------------|----------------------------|
| Other Funds | 2,159,597 | 2,502,044 | 2,649,013 | 2,614,968 |
| Total Funds | \$2,159,597 | \$2,502,044 | \$2,649,013 | \$2,614,968 |
| Positions | 7 | 7 | 7 | 7 |
| FTE | 7.00 | 7.00 | 7.00 | 7.00 |

The LFO recommended budget for the Oregon Board of Dentistry is \$2,614,968 Other Funds and includes 7 positions (7.00 FTE). This is a 4.5% increase from the 2011-13 Legislatively Approved Budget. The included budgeted expenditures are expected to result in a biennial ending fund balance of \$453,393 or about 18 weeks of operating capital. Attached are the recommended Policy Option Packages and Key Performance Measures from the Legislative Fiscal Office for the Oregon Board of Dentistry.

Adjustments to Current Service Level:

See attached "Work Session Presentation Report" dated 4/29/13.

- Package 091 Statewide Administrative Savings (\$4,316)
 - This package is a placeholder for administrative efficiencies in finance, information technology, human resources, accounting, payroll, and procurement expenditures. The Executive Branch had intended for these reductions to be specified in the Governor's 2013-15 recommended budget. The Department of Administrative Services will continue to work on details of these reductions with agencies and report back during the 2014 session.
- <u>Package 092 PERS Tax Policy (\$3,303)</u> This package reflects the policy change in SB 822 that eliminates the increased retirement benefits resulting from Oregon income taxation of payments if the person receiving payments does not pay Oregon income tax on those benefits and

is not an Oregon resident. This change reduces state employer contribution rates by approximately 0.30%.

• Package 093 Other PERS Adjustments (\$26,426)

This package reflects the policy change in SB 822 that modifies the cost-of-living adjustment under the Public Employees Retirement System. This change reduces state employer contribution rates by approximately 2.2%.

An administrative action by the PERS Board, as directed by a budget note in the SB 822 budget report, will reduce state employer contribution rates by up to an additional 1.9%. However, no employer rate is reduced below its 2011-13 biennium rate.

• Package 810 LFO Analyst Adjustments

This package is for the purpose of aligning the budgeted beginning balance amount to the actual beginning balance in accord with projections provided by the agency and Department of Administrative Services. This update reflects projected balances calculated as of April 2013. This technical adjustment increases the agency's budgeted beginning balance by \$386,826, but does not impact the budgeted revenues or expenditures of the agency.

Motion to accept the LFO Budget Recommendations:

Move that the Education Subcommittee approve the LFO recommendations to SB 5516.

Performance Measures

See attached "Legislatively Proposed 2013-15 Key Performance Measures" form.

Motion to accept LFO Key Performance Measures Recommendation:

Move that the Education Subcommittee approve the LFO recommendation on Key Performance Measures

SB 5516 Final Subcommittee Action:

Final Motion:

Move SB 5516 to the full committee with a "do pass" recommendation

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Agency Number: 83400

LFO102 - Work Session Presentation Report 2013-15 Biennium

Version: L - 01 - LFO Analyst Recommended Cross Reference: 83400-001-00-00-00000

Board of Dentistry

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|---|-----------------|------------------|-------------|------------------|---------------------------|--------------------------------|-------------|-----------|----------------------------------|
| 2011-13 Agy. Leg. Adopted | · - | | 2,502,044 | | | • . | . 2,502,044 | 7 | 7.00 |
| 2011-13 Ebds, SS & Admin Act | - | - | | | | . , | - · - | - | - |
| Ways & Means Actions | - | - | | | . . | . . | | - | - |
| 2011-13 Leg Approved Budget | - | | 2,502,044 | | . . | | 2,502,044 | 7 | 7.00 |
| 2011-13 Leg Approved Budget (Base) | - | | 2,502,044 | | | . | 2,502,044 | 7 | 7.00 |
| Summary of Base Adjustments | | - | 83,374 | | . . | | 83,374 | - | - |
| 2013-15 Base Budget | - | • | 2,585,418 | | | - | 2,585,418 | 7 | 7.00 |
| 010: Non-PICS Pers Svc/Vacancy Factor | - | - | 6,134 | | | • . · | 6,134 | - | - |
| 030: Inflation & Price List Adjustments | - | • | 57,461 | | | . . | 57,461 | - | - |
| 2013-15 Current Service Level | - | • | 2,649,013 | | . . | • | 2,649,013 | 7 | 7.00 |
| Adjusted 2013-15 Current Service Level | · – | - | 2,649,013 | | | •. | 2,649,013 | 7 | 7.00 |
| Total LFO Recommended Packages | - | | (34,045) | | | . . | . (34,045) | - | - |
| 2013-15 Legislative Actions | - | • | 2,614,968 | | | • • | - 2,614,968 | 7 | 7.00 |
| Net change from 2011-13 Leg Approved Budget | - | - | 112,924 | | | | · 112,924 | • - | - |
| Percent change from 2011-13 Leg Approved Budget | 0.0% | 0.0% | 4.5% | 0.0% | 0.0% | 0.0% | 4.5% | 0.0% | 0.0% |
| Net change from 2013-15 Current Service Level | - | - | (34,045) | | . . | | (34,045) | - | - |
| Percent change from 2013-15 Current Service Level | 0.0% | 0.0% | . (1.3%) | 0.0% | 6 0.0% | 0.0% | . (1.3%) | 0.0% | 0.0% |

LFO Analyst Recommended

Agency Number: 83400

LFO102 - Work Session Presentation Report 2013-15 Biennium

Version: L - 01 - LFO Analyst Recommended Cross Reference: 83400-001-00-00-00000

Board of Dentistry

| General | Lottery | Other Funds | Federal | Nonlimited | Nonlimited | Total Funds | Positions | Full-Time |
|---------|---------|-------------|---------|-------------|------------|-------------|-----------|------------|
| Fund | Funds | | Funds | Other Funds | Federal | | | Equivalent |
| | | | | | Funds | | | (FTE) |
| | | | | | | | | |

Package 091 Statewide Administrative Savings

This package is a placeholder for administrative efficiencies in finance, information technology, human resources, accounting, payroll, and Package Description procurement expenditures. The Executive Branch had intended for these reductions to be specified in the Governor's 2013-15 recommended budget. The Department of Administrative Services will continue to work on details of these reductions with agencies and report back during the 2014 session.

LFO Recommendation

| LFO Recommended | - | - | (4,316) | - | - | - | (4,316) | - |
|-----------------|---|---|---------|---|---|---|---------|---|
| | - | - | (4,316) | - | - | - | (4,316) | |

LFO Analyst Recommended

Agency Number: 83400

LFO102 - Work Session Presentation Report 2013-15 Biennium

Version: L - 01 - LFO Analyst Recommended Cross Reference: 83400-001-00-00-00000

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Board of Dentistry

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|-----------------|------------------|-------------|------------------|---------------------------|--------------------------------|-------------|-----------|----------------------------------|
|--|-----------------|------------------|-------------|------------------|---------------------------|--------------------------------|-------------|-----------|----------------------------------|

Package 092 PERS Taxation Policy

<u>Package Description</u> This package reflects the policy change in SB 822 that eliminates the increased retirement benefits resulting from Oregon income taxation of payments if the person receiving payments does not pay Oregon income tax on those benefits and is not an Oregon resident. This change reduces state employer contribution rates by approximately 0.30%.

LFO Recommendation

LFO Recommended - - (3,303) - - - (3,303) -

LFO Analyst Recommended

Agency Number: 83400

LFO102 - Work Session Presentation Report 2013-15 Biennium

Version: L - 01 - LFO Analyst Recommended Cross Reference: 83400-001-00-00-00000

Board of Dentistry

| General Fund | Lottery Funds | Other Funds | Fede r al Funds | Nonlimited Other Funds | Federal | Total Funds | Positions | Full-Time Equivalent (FTE) |
|-----------------|------------------|-------------|-------------------------------|---------------------------|---------|-------------|-----------|----------------------------------|
| | | | | | Funds | | | (FIE) |

Package 093 Other PERS Adjustments

<u>Package Description</u> This package reflects the policy change in SB 822 that modifies the cost-of-living adjustment under the Public Employees Retirement System. This change reduces state employer contribution rates by approximately 2.2%.

An administrative action by the PERS Board, as directed by a budget note in the SB 822 budget report, will reduce state employer contribution rates by up to an additional 1.9%. However, no employer rate is reduced below its 2011-13 biennium rate.

| LFO Recommendation | | | | | | | | |
|--------------------|---|---|----------|---|---|--------------|---|---|
| LFO Recommended | - | - | (26,426) | - | - | (26,426) | - | - |

LFO Analyst Recommended

Agency Number: 83400

LFO102 - Work Session Presentation Report 2013-15 Biennium

Version: L - 01 - LFO Analyst Recommended Cross Reference: 83400-001-00-00-00000

Board of Dentistry

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|-----------------|------------------|-------------|------------------|---------------------------|--------------------------------|-------------|-----------|----------------------------------|
| | | | | | | Funds | | | (FTE) |

Package 810 LFO Analyst Adjustments

<u>Package Description</u> This package is for the purpose of aligning the budgeted beginning balance amount to the actual beginning balance in accord with projections provided by the agency and Department of Administrative Services. This update reflects projected balances calculated as of April 2013. This technical adjustment increases the agency's budgeted beginning balance by \$386,826, but does not impact the budgeted revenues or expenditures of the agency.

LFO Recommendation

LFO Recommended

Legislatively Approved 2013-2015 Key Performance Measures

Agency: DENTISTRY, BOARD of

Mission: To assure that the citizens of Oregon receive the highest possible quality of oral health care.

| Legislatively Proposed KPMs | Customer Service Category | Agency Request | Most Current Result | Target 2014 | Target 2015 |
|---|------------------------------|----------------|------------------------|----------------|----------------|
| 1 - Continuing Education Compliance - Percent of Licensees in compliance with continuing education requirements. | | Approved KPM | 100.00 | 100.00 | 100.00 |
| 2 - Time to Investigate Complaints - Average time from receipt of new complaints to completed investigation. | | Approved KPM | 7.00 | 3.50 | 3.50 |
| 3 - Days to Complete License Paperwork - Average number of working days from receipt of completed paperwork to issuance of license. | | Approved KPM | 7.00 | 7.00 | 7.00 |
| 4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information. | | Approved KPM | 83.00 | 85.00 | 85.00 |
| 4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information. | Accuracy | Approved KPM | 83.00 | 85.00 | 85.00 |
| 4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information. | Availability of Information | Approved KPM | 83.00 | 85.00 | 85.00 |
| 4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information. | Expertise | Approved KPM | 79.00 | 85.00 | 85.00 |
| 4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information. | Helpfulness | Approved KPM | 82.00 | 85.00 | 85.00 |

Agency: DENTISTRY, BOARD of

Mission: To assure that the citizens of Oregon receive the highest possible quality of oral health care.

| Legislatively Proposed KPMs | Customer Service Category | Agency Request | Most Current Result | Target 2014 | Target 2015 |
|---|------------------------------|----------------|------------------------|----------------|----------------|
| 4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information. | Overall | Approved KPM | 87.00 | 85.00 | 85.00 |
| 4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information. | Timeliness | Approved KPM | 81.00 | 85.00 | 85.00 |
| 5 - Board Best Practices - Percent of total best practices met by the Board. | | Approved KPM | 100.00 | 100.00 | 100.00 |

LFO Recommendation:

Recommend approval of key performance measures and targets as presented

Sub-Committee Action: