

Department of Consumer and Business Services

Consumer Protection Programs

Insurance

State and federal insurance laws

- Insurance consumer advocates
- Investigate companies/agents (market conduct)
- Medicare counseling (federally funded)

Finance

- Banks, trusts
- Credit unions
- Check-cashing businesses
- Commodity transactions
- Debt collection agencies
- Debt management services providers
- Endowment care cemeteries
- Franchises
- Oregon Identity Theft Protection Act
- Manufactured structures dealers and dealerships
- Money transmitters
- Mortgage lending
- Pawnbrokers
- Payday and title lending
- Prearranged funeral products and services
- Securities registration and licensing

Building safety

- Amusement rides
- Boiler and pressure vessels
- Commercial structures
- Electrical
- Elevators
- Manufactured homes
- Manufactured home parks
- Mechanical
- Plumbing
- Prefabricated structures
- Recreational vehicles and park trailers
- Residential structures