## Trillium Family Services Testimony to the Oregon House Committee on Health Care in Support of House Bill 2020

"Chair Greenlick, Vice-Chairs Keny-Guyer and Thompson, and Members of the House Committee on Health Care:

My name is Sandy Boyle and I'm pleased to provide this testimony as a representative of Trillium Family Services. Trillium is one of Oregon's largest providers of mental and behavioral health services for children, with 12 programs across a broad care continuum serving approximately 5,000 youth and families annually. We are an active member of the Oregon Alliance of Children's Programs.

Trillium strongly supports House Bill 2020 requiring Oregon's CCOs to follow a uniform standard for credentialing behavioral health providers. As an organization that will contract with most or all of the state's CCOs, managing a separate credentialing process and schedule for each one would create an extraordinary additional burden on our resources.

Trillium is currently accredited, licensed or certified by several organizations, each which place significant demands on our administrative and clinical staff. Each program review requires approximately 20 hours to pull together required documents by Master's level program supervisor staff, Human Resources staff and Records Department staff. Auditors are generally on site for about three days to interview various program staff such as psychiatrists, nurses, Master's level therapists and Bachelor's level skills trainers. Depending on the audit results, required responses typically take at least another 8-10 hours to prepare. To add up to 16 more credentialing processes to an already lean workforce would unquestionably take resources away from direct services to children and redirect them to administrative tasks. Ultimately, this would result in fewer child served with less successful outcomes.

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We would far rather devote precious resources to helping children heal than to unnecessary administrative processes, which is why the passage of House Bill 2020 is so critically important to Trillium and our sister organizations in the Oregon Alliance.

Thank you for this opportunity to testify in support of House Bill 2020."

Sandy Boyle Chief Strategy Officer Trillium Family Services