Long Term Care Ombudsman 2013-15 Governor's Budget

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Long Term Care Ombudsman Agency Overview



• The mission of the Office of the Long-Term Care Ombudsman is to enhance the quality of life, improve the level of care, protect the individual rights, and promote the dignity of each citizen residing in a long-term care facility in Oregon.

Long Term Care Ombudsman Expenditure History/2013-15 Governor's Budget





Long Term Care Ombudsman Agency Programs



- Six Deputy Long-Term Care Ombudsmen coordinate 200+ certified Ombudsman volunteers who visit an average of 263 licensed facilities per week.
 - Investigate and resolve complaints
 - Safeguard residents rights
 - Seek corrective action
 - Participate in educational efforts for providers, consumers, and volunteers
 - Advocate for those who live in long-term care facilities



Long Term Care Ombudsman Revenue Sources



- 74% General Fund
- Federal Older Americans Act funds from the Department of Human Services as Other Funds.

Agency Name 2013-15 Governor's Budget



 Statewide adjustments: updates to DAS Price List and State Government Services Charges, placeholder for Statewide Administrative Savings, PERS Rate and PERS Policy adjustments