ENERGY TRUST OF OREGON RESULTS

ENERGY AND COST SAVINGS FOR OREGONIANS (2002-2011)

AT A GLANCE

Energy Trust of Oregon is an independent nonprofit organization dedicated to helping utility customers benefit from saving energy and tapping renewable resources. We serve customers of Portland General Electric, Pacific Power, NW Natural and Cascade Natural Gas. For every $1 we invest in energy efficiency, we will save ratepayers $4 in costs required to provide the same amount of energy from other more costly resources. Our work helps keep energy costs as low as possible, strengthens the economy and builds a sustainable energy future.

LOWEST-COST ENERGY RESOURCES FOR UTILITIES

- Total electric savings and renewable generation of 426 average megawatts, enough clean energy to power nearly 320,000 Oregon homes for a year.
- Total gas savings of 23.2 million therms, enough to heat approximately 45,700 Oregon homes with natural gas for a year.
- In total, Energy Trust has saved enough electricity and natural gas to power all the homes in Portland for a year and a half, and heat all the homes in Pendleton for seven years.

SAVINGS FOR UTILITY CUSTOMERS

- Total utility bill savings customers have saved by participating in Energy Trust programs reached $233 million in 2011; participating customers have saved more than $1 billion since 2002.
- Energy Trust has served more than 418,000 households, 13,000 commercial sites and 2,700 industrial sites and agricultural sites, this includes installing approximately 3,800 renewable energy systems.
- Electric utility customers use less electricity and have lower energy costs because of our programs. In 2011, customers of PGE and Pacific Power saved approximately $208 million by participating with us.
- Natural gas utility customers use less gas and have lower energy costs because of our programs. In 2011, customers of NW Natural and Cascade Natural Gas saved approximately $25 million by participating with us.
- Customer satisfaction rates are consistently high. Phone surveys of a sample of participants shortly after they completed projects indicated high customer satisfaction levels ranging from 83 percent to 95 percent for the six programs surveyed.

ECONOMIC AND ENVIRONMENTAL IMPACT

Energy Trust's clean energy savings and generation have:

- Developed a Trade Ally Network of more than 1,500 contractors who install energy-efficient equipment, weatherization, solar systems and other clean energy improvements; plus, supported over 900 allied professionals who help Energy Trust reach customers.
- Added $300 million to the local economy, including $90 million in wages, $14 million in small business income and 2,800 jobs.
- Kept more than seven million tons of carbon dioxide out of the atmosphere, the equivalent of removing 1.2 million cars from Oregon roads for one year.

"Our connection to Energy Trust has helped keep our people in the field doing good work and helped us weather the storm of this challenging economy."

Mick Desserault, CFO
Jacobs Heating & Air Conditioning, Inc.
Energy Trust trade ally contractor

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