## 75<sup>th</sup> OREGON LEGISLATIVE ASSEMBLY – 2009 Regular Session BUDGET REPORT AND MEASURE SUMMARY

#### JOINT COMMITTEE ON WAYS AND MEANS

MEASURE: HB 5028

Carrier – House: Rep. Tomei Carrier – Senate: Sen. Winters

Action: Do Pass

**Vote:** 16 - 3 - 3

- House Yeas: Buckley, Galizio, Garrard, Komp, Kotek, Shields, G. Smith
  - Nays: Gilman, Richardson
  - Exc: D. Edwards, Jenson, Nathanson

#### Senate - Yeas: Bates, Carter, Girod, Johnson, Monroe, Nelson, Walker, Whitsett, Winters

- Nays: Verger
- Exc:

Prepared By: Satish Upadhyay, Department of Administrative Services

Reviewed By: Sheila Baker, Legislative Fiscal Office

Meeting Date: June 2, 2009

Agency	<b>Budget Page</b>	LFO Analysis Page	<u>Biennium</u>
Long Term Care Ombudsman	C-22	103	2009-11

Budget Summary*	_	2007-09 Legislatively Approved Budget (1)	 2009-11 Essential Budget Level	 2009-11 Committee Recommendation	Committee Change from 2007-09 Leg. Approved		
						\$\$ Change	% Change
General Fund	\$	948,604	\$ 1,184,701	\$ 1,184,701	\$	236,097	24.9%
Other Funds	\$	1,828,365	\$ 2,000,527	\$ 2,000,527	\$	172,162	9.4%
Total	\$	2,776,969	\$ 3,185,228	\$ 3,185,228	\$	408,259	14.7%
Position Summary							
Authorized Positions		11	11	11		0	
Full-time Equivalent (FTE) positions		10.00	10.50	10.50		0.50	

(1) Includes adjustments through the December 2008 meeting of the Emergency Board

\* Excludes Capital Construction expenditures

### **Summary of Revenue Changes**

The Long Term Care Ombudsman receives an appropriation of General Fund. The agency uses most of its General Fund to match Federal Older Americans Act and Medicaid funds. These federal resources are transferred from the Department of Human Services and are included in the Long Term Care Ombudsman budget as Other Funds.

### **Summary of Human Services Subcommittee Action**

The mission of the Long Term Care Ombudsman is to enhance the quality of life, improve the level of care, protect the individual's rights, and promote the dignity of each Oregon citizen living in a long term care facility. The agency supports a network of certified local volunteers who investigate and help resolve complaints from residents in nursing facilities, assisted living facilities, residential care facilities and adult foster care homes.

The subcommittee approved a budget of \$3,185,228 total funds consisting of \$1,184,701 General Fund and \$2,000,527 Other Funds, including eleven positions (10.50 FTE). The approved budget is at the 2009-11 essential budget level. This is almost 25 percent General Fund and 15 percent total funds higher than the 2007-09 Legislatively Approved Budget, primarily due to two new ombudsman positions phased in during the 2007-09 biennium but funded for a full 24 months in the 2009-11 budget. The subcommittee discussed the need for these positions to address increased workload from the higher number of requests for assistance from residents, the public, facility staff and other agencies.

The subcommittee also discussed the need to improve recruitment and retention of the local volunteers, and approved Package 102: Enhanced Volunteer Recruitment Program. As approved, this package restructures agency staffing and makes several personnel and budget adjustments within existing funding and position authority, as follows:

- Eliminate one Program Administrator (Program Executive Manager D) position (1.00 FTE)
- Add one Volunteer Recruitment Specialist (Program Analyst 1) position (1.00 FTE)

- Reclassify the existing Data Project Specialist position from Office Specialist 2 to Research Analyst 1
- Reclassify the existing Office Manager position from Office Specialist 2 to Administrative Specialist 2
- Assign lead worker duties to the Deputy State Long Term Care Ombudsman/ Training Manager (Program Analyst 2) position
- Shift \$1,716 General Fund and \$9,727 Other Funds from Personal Services to Services and Supplies to pay for the Department of Administrative Services Human Resource Services Division and Shared Client Services charges.

The subcommittee directed that the savings that would accrue from the restructuring, \$7,759 General Fund and \$55,122 Other Funds, be redirected within the budget to use for potential unemployment claims.

# **Summary of Performance Measure Action**

See attached Legislatively Adopted 2009-11 Key Performance Measures (KPM) form.

The subcommittee expressed interest in possible revisions to several KPMs, and possible new KPMs to track performance for volunteer recruitment and advocacy activities. The Subcommittee directed the agency to work with the Department of Administrative Services and the Legislative Fiscal Office during the interim on possible changes to KPMs for the 2011-13 biennium.